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The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks (Learn more>>) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at FloridaBlue.com > for providers > news > bulletins-and-faqs.

Special Alert

NATURAL DISASTER / HURRICANES

Hurricane Isaias: Early Prescription Refills and ID Card Acceptance Guidelines

Governor DeSantis has declared a State of Emergency in 25 Florida counties ahead of Hurricane Isaias. Florida Blue and Truli for Health are implementing temporary measures to support affected members and providers. Early prescription refills are now available in impacted counties, and we are reminding providers to accept ID cards during the emergency – even without electronic verification. [Learn more>>](#)