

October 2026

Availity Essentials Change: Attachments to Digital Correspondence

Effective October 17, 2026*, the Attachments experience in Availity Essentials™ will integrate into the Digital Correspondence Hub. This change centralizes correspondence and attachment activity in one location, modernizing workflows and improving visibility into submission status.

Key Enhancements

- **Centralized Access Point:** Access Attachments directly from the Digital Correspondence Hub alongside requests for additional information, submissions, and correspondence activity. There is no more switching between locations.
- **Enhanced Visibility:** Track status with receipts confirming submission of all attachment activity.
- **Unchanged Workflows:** Your existing roles, permissions, and attachment processes remain the same. Both solicited and unsolicited attachment functionality continues to work as it does today.

Learn More

Availity Essentials will offer additional learning opportunities about this change as the October launch date approaches.

*Date subject to change based on Availity's technical releases.

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