



Bluemail



May 29, 2026

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks (Learn more>>) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at [FloridaBlue.com](https://www.floridablue.com) > for providers > news > bulletins-and-faqs.

For Florida Blue and Truli for Health Providers

NATURAL DISASTERS / HURRICANES

Important Reminders and Guidelines: Hurricane Season Starts June 1

Hurricane season serves as a timely reminder of the importance of being prepared for emergencies. It is essential to know how to complete required transactions during and after a disaster. Please remember to accept member ID cards from Florida Blue and Truli for Health members. We are providing other important guidelines to follow during these types of events. [Learn more>>](#)

ADMINISTRATIVE NEWS

Keep Your Profile Current to Stay in Our Provider Directories

Federal law requires all providers, health care facilities, and suppliers to regularly verify and update their profile information with payers – even if their information has not changed. If your information is not updated timely, it will be removed from our directories, as required by law. As a reminder, your updates must be made in the Florida Blue Payer Space, Provider Self-Service tool. [Learn more>>](#)

PHARMACY

Pharmacy Updates to Commercially Insured Medical Coverage Guidelines Now Available

Each month and quarter, our Medical Coverage Guidelines (MCG) for the commercially insured are updated and published at [FloridaBlue.com](https://www.floridablue.com) under *Medical and Pharmacy Policies and Guidelines, What's New*. The May 15, 2026 updates include, but are not limited to, a new **Zevaskyn** MCG for the treatment of wounds in adult and pediatric patients with recessive dystrophic epidermolysis bullosa. There is also a new **Familial Chylomicronemia Syndrome** MCG to include the agents Redempro and Tryngolza. Many other MCG updates are listed. [Learn more>>](#)

HMO coverage is offered by Truli for Health and Florida Blue HMO, affiliates of Florida Blue. Health insurance is offered by Florida Blue. These companies are independent licensees of the Blue Cross and Blue Shield Association.

For Florida Blue Providers Only

QUALITY / HEDIS / CAHPS

Accurate Documentation Optimizes Health Outcomes and HEDIS Scores

Accurate documentation is crucial for improving patient outcomes and optimizing Healthcare Effectiveness Data and Information Set (HEDIS) scores. We emphasize the importance of this for all HEDIS measures, including statins, diabetic eye exams, childhood immunization status with infant flu vaccination, and cancer screenings (cervical, breast, and colorectal). [Learn more>>](#)

Encourage Your Florida Blue Medicare Patients to Take Post Provider Office Visit Survey

Patient feedback provides valuable insight on the quality of health care services. To support this, we implement our Post Provider Office Visit survey to gather information from Florida Blue Medicare members about recent visits to our network providers' offices. [Learn more>>](#)

How to Report Confirmation of Pregnancy

Using Current Procedural Terminology Category II codes to report confirmation of pregnancy and prenatal care is important. These codes provide valuable information about patients' health, enabling health care providers to track improvements, identify gaps or opportunities, and facilitate timely interventions for better health outcomes. [Learn more>>](#)

Improve Patients' Behavioral Health Outcomes With Accurate HEDIS Reporting

Delivering high-quality behavioral health care requires accurate documentation. Proper records of mental health diagnoses, treatment plans, and follow-up visits are crucial for this. We are focusing on several key behavioral health HEDIS measures. [Learn more>>](#)

Register to Attend Florida Blue's June Quality Innovations Webinar

Our next Quality Innovations Webinar session is on Tuesday, June 30, 2026, from noon – 1 p.m. ET. This HEDIS educational program will address key clinical challenges, including reducing antibiotic overuse, managing low back pain and osteoporosis, mitigating fall risks in older adults, and enhancing access to care. [Learn more>>](#)

QUALITY - MEDICARE STARS

Enhancing Patient Safety With Medicare Star Measures: Poly-ACH and COB

We are reminding you of the two newest Part D Patient Safety Star measures introduced by the Centers for Medicare & Medicaid Services last year. These measures – Polypharmacy: Use of Multiple Anticholinergic Medications in Older Adults (Poly-ACH) and Concurrent Use of Opioids and Benzodiazepines (COB) – aim to improve the quality of care for Medicare members by reducing the risks associated with certain medication combinations. [Learn more>>](#)

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