

Bluemail



July 9, 2026

For Florida Blue and Truli for Health Providers

ADMINISTRATIVE NEWS

Reimbursement Changes for Urgent Care Centers and Convenience Care Clinics

Starting October 1, 2026, reimbursement changes will go into effect for COVID-19 lab tests performed in two types of places of service – Urgent Care Centers and Convenience Care Clinics. [Learn more>>](#)

COMMUNITY RESOURCES

No-Cost Smoking Cessation Program Available for Your Patients

We are excited to inform you about a free smoking cessation program now available to **all Floridians**. In collaboration with the Florida Department of Health and Area Health Education Centers, we are working to reduce smoking, vaping, and nicotine-related illnesses across our state by promoting this program. [Learn more>>](#)

PHARMACY

Pharmacy Updates to Commercially Insured Medical Coverage Guidelines Now Available

Each month and quarter, our Medical Coverage Guidelines (MCG) for the commercially insured are updated and published at FloridaBlue.com under *Medical and Pharmacy Policies and Guidelines, What's New*. The July 1, 2026 updates include, but are not limited to, a revision to the Site of Care Guideline to include select non-oncology medications and a new Site of Care Guideline for select oncology medications. A new Cardiac Myosin Inhibitors guideline was developed to include Myqorzo and Camzyos for the treatment of obstructive hypertrophic cardiomyopathy. Many other MCG updates are listed. [Learn more>>](#)

Commercial and Other Pharmacy Program Updates

As a reminder, the latest changes to our pharmacy programs became effective July 1, 2026. These updates affect our preferred drug lists and medication guides, including prior authorization requirements, the Responsible Quantity Program, Responsible Steps, and the Pharmacy Coverage Exclusions List. [Learn more>>](#)

PROVIDER SELF-SERVICE TOOLS

Verifying Eligibility and Benefits Through Availity Essentials

The Availity Essentials platform enables providers to verify patient eligibility and benefits (E&B) in real-time. This efficient E&B transaction delivers immediate access to critical information, including coverage status, copayment amounts, deductibles, coinsurance percentages, and member data. We are providing step-by-step instructions and related information. [Learn more>>](#)

Stay Informed with our Provider Portal Communications

Ensuring you have access to important information and reminders to help you deliver exceptional care to your patients is essential. In addition to *Blueemail* – delivered every two weeks to your inbox – the GuideWell Provider Portal (ProviderVista and Provider Link) offers several other channels for receiving communications. Be sure to check the portal's banners, News and Announcements, Resource Links, and the Communications Center regularly for the latest news, updates, and reports. [Learn more>>](#)

For Florida Blue Providers Only

ADMINISTRATIVE NEWS

Commercial Risk Adjustment Data Validation Call for Medical Records

We will conduct a medical records audit between July and mid-November 2026 for 2025 services. This federal compliance audit for members in individual and small group plans validates risk adjustment data sent to the Centers for Medicare & Medicaid Services (CMS). It also ensures clinical documentation accurately supports encounter data used in Affordable Care Act premium stabilization programs. Please be prepared to provide medical records upon request. [Learn more>>](#)

FEDERAL EMPLOYEE PROGRAM

CAHPS Survey: Improving Patient Satisfaction and Outcomes

The Consumer Assessment of Healthcare Providers and Systems (CAHPS) is an annual survey conducted by CMS to measure patient experiences. The survey evaluates four key areas – communication, access and coordination of care, personal doctor rating, and timeliness. Earlier this year, CMS administered surveys to a random sample of Blue Cross and Blue Shield Federal Employee Program enrollees. [Learn more>>](#)

QUALITY / HEDIS / CAHPS

Coding Newsletter Explores Asthma

Asthma is a leading cause of preventable emergency department use. Managing this condition goes beyond symptom control through documentation that provides key information such as disease severity, status, treatment, and associated risk factors. Review these coding tips to enhance your documentation. [Learn more>>](#)

Encourage Your Florida Blue Medicare Patients to Take Post Provider Office Visit Survey

Patient feedback provides valuable insight on the quality of health care services. To support this, we implement our Post Provider Office Visit survey to gather information from our Medicare members about recent visits to our network providers' offices. [Learn more>>](#)

HMO coverage is offered by Truli for Health and Florida Blue HMO, affiliates of Florida Blue. Florida Blue offers health insurance. These companies are independent licensees of the Blue Cross and Blue Shield Association.

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