

## Change to BlueCard® (Out-of-Area) Member ID Cards

As part of a phased approach spanning multiple years, Blue Cross and Blue Shield (BCBS) plans will be updating their member identification (ID) cards. This process has started for some plans so you may start to see members presenting the new BCBS ID cards.

One of the main differences you may notice is that the new cards **no longer include various suitcase logos**. The suitcase logo has been replaced with the applicable product indicator (i.e., rather than the PPO in the suitcase logo, PPO member ID cards will now simply include the PPO acronym). As this initiative advances, you may continue to see both ID cards: legacy cards with the suitcase logo and the newly designed cards.

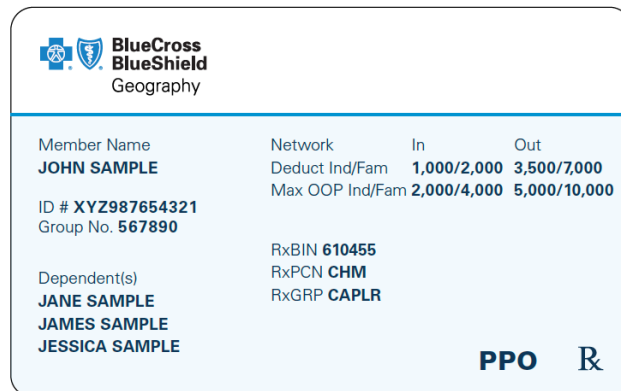
It is important to note this change does not affect member benefits or network access. You should continue to verify member benefits and eligibility using our standard process.

### Identifying Out-of-Area Members

When treating patients from other BCBS plans, be sure to ask for their current ID card to ensure accurate identification. The main identifier for out-of-area members is the prefix. The cards *may* also include:

- PPO in a suitcase (or without a suitcase) logo, for eligible EPO/PPO members; or PPO without the suitcase
- PPOB in a suitcase (or without a suitcase) logo, for PPO members with access to the BlueCard PPO Basic network
- Blank suitcase logo
- BlueHPN in a suitcase or without a suitcase logo with the Blue High Performance Network® (BlueHPN®) name for BlueHPN EPO members

The following image is a sample of what the new member ID card will look like. As mentioned above, ID cards are being replaced in phases, therefore, you will continue to see both legacy and newly designed cards.



If you have questions about a member's Blue Plan, call BlueCard Eligibility at 1-800-676-BLUE (2583), provide the prefix and you will be routed to the member's Blue Plan.

Florida Blue and Florida Blue Medicare are independent licensees of the Blue Cross and Blue Shield Association.