

CMS to Conduct Risk Adjustment Data Validation Audit For Medicare Advantage Members with 2019 Dates of Service

The Centers for Medicare & Medicaid Services (CMS) is conducting a risk adjustment data validation (RADV) audit for Medicare Part C (Medicare Advantage) data. This is a standard compliance process to ensure the integrity and accuracy of payments in the Medicare Advantage program.

This CMS audit is focused on the 2020 payment year and applies to our Florida Blue BlueMedicareSM HMO and PPO members with service dates from January 1 through December 31, 2019.

What to Expect

- Between April and August 2026, we may request medical records from providers for our BlueMedicare HMO and PPO members with 2019 dates of service. The audit aims to validate the accuracy of diagnosis data submitted for risk adjustment purposes.
- CMS will review medical records you provide to us to validate the accuracy of diagnosis data previously submitted for risk adjustment purposes.

Medical Records Requests

We will send a medical records request letter with a member list and details for providing the records to providers included in this audit. We ask for providers' timely support in retrieving and submitting patient medical records with progress notes. Providers who receive our request are urged to respond with the requested medical records per our instructions **within 10 business days. All records must be received no later than 45 days from the date of our original request.**

We appreciate your continued collaboration and commitment in complying with this CMS audit. Please be on the lookout for our RADV audit request for medical records and be sure to email us at RPMChartProcurement@FloridaBlue.com if you have questions.

Note: The collection of risk adjustment data and medical records for this audit aligns with the Health Insurance Portability and Accountability Act (HIPAA) guidelines. For information about risk adjustment, visit the Florida Blue Risk Adjustment program webpage at [FloridaBlue.com](https://www.floridablue.com).

Florida Blue and Florida Blue Medicare are independent licensees of the Blue Cross and Blue Shield Association.