



January 27, 2022

## For Truli for Health and Florida Blue Providers

### QUALITY / HEDIS / CAHPS

#### Updated HEDIS PQA Tip Sheets Now Available

We have updated the Healthcare Effectiveness Data and Information Set (HEDIS®) measure tip sheets below to help you close your patients' care gaps. You can also find these and [other tip sheets here](#).

[Use of Opioids for Multiple Providers \(UOP\)](#)

[Plan All-Cause Readmissions \(PCR\)](#)

[Controlling Blood Pressure \(CBP\)](#)

[Use of Imaging Studies for Lower Back Pain \(LBP\)](#)

## For Florida Blue Providers Only

### BLUECARD

#### NYC Medicare Advantage Plus Plan

Effective April 1, 2022, more than 200,000 Medicare-eligible City of New York retirees will transition to the NYC Medicare Advantage Plus plan. This is an update to the originally communicated effective date of January 1, 2022. [Learn more>>](#)

### QUALITY / HEDIS / CAHPS

#### Important: We May Ask You for Your Florida Blue Patients' Medical Records

We are reviewing our performance relative to the Healthcare Effectiveness Data and Information Set (HEDIS) for care delivered to our members. Florida Blue or one of our contracted associates, **Inovalon**, **Ciox** or **Sharecare**, may contact your office between February 1 and April 28, 2022, to schedule patient medical record collection for this review. [Learn more>>](#)

<sup>1</sup>HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).