

Bluemail



May 16, 2024

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks ([Learn more>>](#)) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at [FloridaBlue.com > for providers > news > bulletins-and-faqs](https://www.floridablue.com/providers/news/bulletins-and-faqs).

For Truli for Health and Florida Blue Providers

ADMINISTRATIVE NEWS

Keep Your Information Up to Date in CAQH

If you join a group practice or relocate from another state, you must update your information on the Council for Affordable Quality Healthcare (CAQH) website. Data from the CAQH Provider Data Portal is used for credentialing, recredentialing, and other key functions. [Learn more>>](#)

BILLING AND CODING

How to Submit Initial and Corrected Claims to Prevent Delays

Whether you are submitting a claim for the first time or sending a corrected claim, following the claims filing guidelines can make or break its successful, timely adjudication. Prevent processing interruptions by following these important guidelines. [Learn more>>](#)

PHARMACY

GLP-1 Drug Coverage – Important Reminders

It is vital to understand our Glucagon-like Peptide 1 (GLP-1) drug class policies and medical criteria to prevent unnecessary prior authorization requests. As of April 1, commercial plans exclude Victoza coverage. [Learn more>>](#)

Pharmacy Updates to Commercially Insured Medical Coverage Guidelines Now Available

Each month and quarter, our Medical Coverage Guidelines (MCGs) for the commercially insured are updated and published at [FloridaBlue.com](https://www.floridablue.com) under *Medical and Pharmacy Policies and Guidelines, What's New*. The May 15, 2024 updates include, but are not limited to, the **Ultomiris** MCG, for the use for neuromyelitis optica spectrum disorder. The **Cosentyx** MCG has also been updated for use in a step through a tumor necrosis factor inhibitor prior to treatment. Many other MCG updates are listed. [Learn more>>](#)

QUALITY / HEDIS / CAHPS

Coding Newsletter Features Arthritis

May is National Arthritis Awareness Month. Our coding newsletter focuses on the types of arthritis, its management and treatment, and code updates. [Learn more>>](#)

SELF-SERVICE TOOLS

Reminder About the Social Determinants of Health Dashboard in ProviderVista

We are reminding you about the Social Determinants of Health dashboard in ProviderVista. This dashboard provides helpful data related to your commercial members and factors that may be impacting their treatment plan adherence. [Learn more>>](#)

HMO coverage is offered by Truli for Health and Florida Blue HMO, affiliates of Florida Blue. Health insurance is offered by Florida Blue. These companies are Independent Licensees of the Blue Cross and Blue Shield Association