



Bluemail



April 20, 2023

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks (Learn more>>) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at [FloridaBlue.com](https://www.floridablue.com) > providers > news > bulletins-and-faqs.

For Truli for Health and Florida Blue Providers

PHARMACY

Updates to our Commercially Insured Medical Coverage Guidelines for Pharmacy Now Available

Each month and quarter, our Medical Coverage Guidelines (MCGs) for the Commercially insured are updated and published at [FloridaBlue.com](https://www.floridablue.com) under *Medical and Pharmacy Policies and Guidelines, What's New*. This month, as of April 15, updates include, but are not limited to, the **Syfovre** MCG which is used for the treatment of geographic atrophy secondary to age-related macular degeneration. This update also shows the **Zulresso** MCG which updates its use to include members 15 years and older. Many other MCG updates are listed. [Learn more>>](#)

PUBLIC HEALTH / PANDEMICS / COMMUNITY CRISES

COVID-19 Update as of April 5, 2023

The federal public health emergency will expire on May 11, 2023. This bulletin includes information on the guidelines and policies that will change or return to normal starting May 12, 2023, for our Commercial, Affordable Care Act (ACA), Medicare Advantage, Federal Employee Program® (FEP) and Truli for Health lines of business. **Note:** For easy reference, new updates are noted in red throughout the communication. [Learn more>>](#)

COVID-19 Vaccine Billing Information

As you continue to vaccinate your patients, be sure to review the COVID-19 Billing Guidelines to help with accurate and speedy claims processing. [Learn more>>](#)

For Florida Blue Providers Only

ADMINISTRATIVE NEWS

Attention: NetworkBlue Providers

BCBS's National High-Performance Network Reminders Update

Images of the latest Blue Cross and Blue Shield (BCBS) system's *Global High Performance Network (HPN)* member ID cards have been added to the latest update. [Learn more>>](#)

BILLING AND CODING

Coding Changes and Updates for Dementia

As dementia continues to grow as a health concern, so has an emerging need to identify associated disorders such as anxiety, psychotic and mood disorders. Effective October 1, 2022, the updated ICD-10-CM classified dementia into more than 80 codes that provide greater specificity based on etiology and levels of severity. [Learn more>>](#)

Advance Notice for the 2024 CMS-HCC Model Version 28

The Centers for Medicare and Medicaid Services (CMS) is updating and revising the calendar year 2024 capitation rates and payment policies for Medicare Advantage. Modifications to the risk adjustment program will be phased in over three years using a blend of the current CMS-HCC model (V24) and the updated one (V28). [Learn more>>](#)

BLUECARD

BCBS Global Plans Provide Members with Covered Medical Services in the US via BlueCard

It is important to know, GeoBlue, Bupa, and BCBS Global plan members seeking medical services in the U.S. should be treated just as domestic BCBS plan members are treated under the BlueCard program. [Learn more>>](#)

FEDERAL EMPLOYEE PROGRAM

Colon Cancer Screening Incentive Program for Select FEP Members

The BCBS FEP is committed to educating members about colon cancer prevention and/or early detection. Randomly identified FEP members will receive a letter this month introducing the 2023 FEP Colon Cancer Screening Member Incentive Program and encouraging them to screen. [Learn more>>](#)

SELF-SERVICE TOOLS

Create Care Program Referrals on the ProviderVista Platform

A new feature of ProviderVista allows providers to submit a Care Management referral on behalf of their patients. From the various Clinical Insights screens, you can see data related to your patients, our members, and see who is helping manage their care. [Learn more>>](#)

Enhancements to ProviderVista Include Social Determinants of Health Dashboard

As we continue to make efforts to remove barriers that may be preventing some of your patients – our members – from being as healthy as possible, we have integrated a Social Determinants of Health tool into ProviderVista. [Learn more>>](#)