Florida Blue
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Three New Medical Record Features Make It Easier to Use Availity

We are excited to announce three new medical record enhancements now available to you on Availity®[1]. They include the new Medical Record Indicator Enhancement, Medical Record Optimization, and Multi-Response Upload. These improvements will help simplify your user experience on the portal.

New Medical Records Indicator

With the new Post Payment Review category, you can recognize claims requests, differentiating them from chart procurement requests. This indicator will help you prioritize medical record requests.

Medical Records Optimization

You will now be able to accurately identify the patient and claim numbers for medical record requests. While the request number remains the same, the claim number has been carved out, and now displays under the details tab.

The Alpha-prefix has also been added to the subscriber ID to help identify the patient.

Another new feature is the claim dollar amount, which no longer displays those with a $0 amount.

Reduce Redundancy with Multi-Response Upload for Medical Records

The Multi-Response Upload allows you to post attachments for multiple documentation requests. Select up to five patient records to respond to at once and streamline your medical records workflow.

Other Enhancements

We recently told you about other Availity enhancements. The Enhanced Referral Tool, for example, is a [solution that can help you save time](#) when referring your patients to specialists. You can also [learn how](#) to determine if you participate in your patient's network.

[1]Availity, LLC is a multi-payer joint venture company. For more information, visit [availity.com](#).