

BlueMedicare Health Plans Are Expanding in 2024

Effective January 1, 2024, our Medicare Advantage BlueMedicare Patriot PPO will expand to additional counties. We are also adding a new HMO plan and converting our dual-eligible special needs (D-SNP) plan to align with a new high-performing network offering enhanced benefits in Hillsborough and Polk counties.

Here is a Summary of Additional Changes for 2024

- **BlueMedicare Patriot PPO** (MA PPO only, no pharmacy benefits) will expand to 25 counties. Also, the Medicare Part B Premium Give Back will increase from \$50 to \$75.
- **BlueMedicare Preferred HMO** will be a new plan in **Hillsborough and Polk** counties. This plan features a new high-performing network and enhanced benefits for members.
- **BlueMedicare Total HMO D-SNP will replace the BlueMedicare Complete (D-SNP)** plan in **Hillsborough and Polk** counties. BlueMedicare Total HMO D-SNP features our new high-performing network and enhanced benefits for members.
- **The transportation vendor is changing** for all D-SNP members from Kaizen Health to Modivcare. All Florida Blue Medicare members with transportation benefits will be using Modivcare.
- **The vision vendor is changing** from iCare to Premier Eye Care. All routine eye benefits will be through Premier Eye Care.
- **Medicare Plans will no longer include meQuilibrium.**
- **The Blue Dollars Benefits Mastercard® Prepaid Card** will now allow members whose plans have one of the following benefits to use one prepaid debit card for all benefit allowances, including any rewards they earn through HealthyBlue Rewards.*
 - Over-the-counter (OTC) benefits at a network retail location
 - Healthy food benefit at a network retail location
 - Any additional costs for vision, hearing, and dental services beyond imbedded plan benefits
 - Members who opt in to HealthyBlue Rewards will also receive a Blue Dollars card to spend up to \$200 in annual rewards they earn toward OTC items, healthy food, vision, and dental services. This means members will no longer have to keep track of multiple cards or gift cards.
 - *Benefits vary by location and/or plan
- **Several changes are being made to our Special Supplemental Benefits for the Chronically Ill (SSBCI) program** for our BlueMedicare Premier and Classic Plus HMOs*, including:
 - An increase in the benefit allowance for food
 - Conversion of the Papa In-Home Support Services to an SSBCI benefit
 - Elimination of the personal training sessions
 - Removal of the Annual Wellness Visit as a qualifying criterion
 - *Benefits vary by location and/or plan
- **The Florida Blue Medicare Saver HMO** plans have been terminated. The plan was previously available in Broward, Hillsborough, Miami-Dade, Orange, Osceola, Palm Beach, Pinellas, and Polk counties.

¹Availity LLC is a multi-payer joint venture company. For more information or to register, visit [availity.com](https://www.availity.com). Florida Blue Medicare is an independent licensee of the Blue Cross and Blue Shield Association.

BlueMedicare Complete and BlueMedicare Total for Members Eligible for Medicare and Medicaid

Our D-SNP HMO health plans, BlueMedicare Complete, and BlueMedicare Total, are for individuals who are eligible for Medicare and receive either full or partial Medicaid from the State of Florida. Please refer to the table below to see where the plans are available in 2024.

- BlueMedicare Complete and BlueMedicare Total members are assigned a primary care physician (PCP) who is responsible for coordinating medical services. This means members must have a referral on file from their assigned PCP before visiting a specialist or other provider, or they may have to pay the entire bill.
- There is no out-of-network benefit, except for emergency and urgent care services, renal dialysis, convenient care centers, Medicare-covered hospice (initial consultation), and ambulance services (air or ground).

BlueMedicare Health Plan Availability

The table below shows where our BlueMedicare Medicare Advantage plans are available. New counties for 2024 are shown in blue.

Name	Where Available
BlueMedicare Classic HMO	Bay, Brevard, Broward, Charlotte, Citrus, Clay, Collier, Duval, Escambia, Hernando, Hillsborough, Lake, Lee, Manatee, Marion, Martin, Miami-Dade, Okaloosa, Orange, Osceola, Palm Beach, Pasco, Polk, Santa Rosa, Sarasota, Seminole, St. Johns, St. Lucie, and Sumter counties
BlueMedicare Classic Plus HMO	Bay, Citrus, Escambia, Okaloosa, Santa Rosa, and Walton counties
BlueMedicare Premier HMO	Brevard, Broward, Charlotte, Clay, Collier, Duval, Hernando, Hillsborough, Lake, Lee, Manatee, Marion, Miami-Dade, Orange, Osceola, Palm Beach, Pasco, Pinellas, Polk, Sarasota, Seminole, St. Lucie, and Sumter counties
BlueMedicare Preferred HMO	Hillsborough, Polk
BlueMedicare Choice Regional PPO	Statewide
BlueMedicare Select PPO	Bay, Broward, Charlotte, Collier, Duval, Escambia, Highlands, Hillsborough, Lee, Manatee, Marion, Orange, Osceola, Palm Beach, Pinellas, Santa Rosa, and St. Lucie counties

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Name	Where Available
BlueMedicare Value PPO	Alachua, Bay, Brevard, Broward, Calhoun, Charlotte, Citrus, Clay, Collier, Duval, Escambia, Flagler, Franklin, Gadsden, Hernando, Highlands, Hillsborough, Indian River, Jefferson, Lake, Lee, Leon, Liberty, Manatee, Martin, Marion, Miami-Dade, Nassau, Okaloosa, Orange, Osceola, Palm Beach, Pasco, Pinellas, Polk, Santa Rosa, Seminole, St. Johns, St. Lucie, Sumter and Sarasota, Volusia, Walton, and Wakulla counties
BlueMedicare Patriot PPO	Alachua, Bay, Brevard, Calhoun, Charlotte, Citrus, Clay, Collier, Duval, Escambia, Flagler, Franklin, Gadsden, Hernando, Highlands, Hillsborough, Indian River, Jefferson, Lake, Lee, Leon, Liberty, Manatee, Marion, Martin, Nassau, Okaloosa, Orange, Osceola, Palm Beach, Pasco, Pinellas, Polk, Santa Rosa, St. Johns, St. Lucie, Sarasota, Seminole, Sumter, Volusia, Wakulla, and Walton counties
BlueMedicare Complete HMO D-SNP for members eligible for both Medicare and Medicaid	Brevard, Broward, Charlotte, Clay, Collier, Duval, Escambia, Hernando, Lake, Lee, Manatee, Marion, Miami-Dade, Okaloosa, Orange, Osceola, Palm Beach, Pasco, Pinellas, Santa Rosa, Sarasota, Seminole, St. Lucie, Sumter, and Walton counties
BlueMedicare Total HMO D-SNP for members eligible for both Medicare and Medicaid	Hillsborough, Polk

Medicare Member Annual Enrollment

If your patients ask you how to enroll in a Florida Blue Medicare Advantage or prescription drug plan, the chart below provides important open enrollment details.

Plans	How to Shop and Enroll	Enrollment Dates For 2024
Medicare	Find a local Florida Blue Medicare agency . Visit a Florida Blue Center . Visit FloridaBlue.com/Medicare . The Medicare member services information number is 1-800-926-6565 (TTY 1-800-955-8770). Patients who are not Florida Blue Medicare members should call 1-800-601-9465 (TTY 1-800-955-8770).	October 15, 2023 – December 7, 2023

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Important Reminders

- Ask your patients for a copy of their member ID card at each visit and verify eligibility and benefits electronically through Availity^{®1} at Availity.com.
- Please make sure you update or confirm information is accurate for all providers in your practice each calendar quarter at Availity.com so patients can find you when they search our online provider directory.
- For details about our health plans, referral and authorization requirements, and billing guidelines, refer to the provider manual at FloridaBlue.com/Providers, and select **Manual for Physicians and Providers**.