



Florida Blue Health Plan

HIPAA Transaction Standard Companion Guide

For Availity[®] Health Information Network Users

Refers to the Technical Reports Type Three (TR3)

Based on ASC X12 version 005010X222A1

837 D – Health Care Claim - Dental

Companion Guide Version Number: 4.9

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Disclosure Statement

The Florida Blue (Blue Cross and Blue Shield of Florida, Inc.) HIPAA Transaction Standard Companion Guide for EDI Transactions Technical Reports, Type three (3) (TR3) provides guidelines for submitting electronic batch transactions. This guide is to be used supplement Federal Employee Program (FEP) 837D Dental claim submissions, which at this time are the only Dental transactions being accepted by Florida Blue. Because the HIPAA ASC X12-TR3s require transmitters and receivers to make certain determinations/elections (e.g., whether, or to what extent, situational data elements apply) this Companion Guide documents those determinations, elections, assumptions or data issues that are permitted to be specific to Florida Blue business processes when implementing the HIPAA ASC X12 5010 TR3s.

This Companion Guide does not replace or cover all segments specified in the HIPAA ASC X12 TR3s. It does not attempt to amend any of the requirements of the TR3s or impose any additional obligations on trading partners of Florida Blue that are not permitted to be imposed by the HIPAA Standards for Electronic Transactions. This Companion Guide provides information on Florida Blue specific codes relevant to Florida Blue business processes, rules and situations that are within the parameters of HIPAA. Readers of this Companion Guide should be acquainted with the HIPAA ASC X12 TR3s, their structure and content.

This Companion Guide provides supplemental information that exists between Florida Blue and its trading partners. Trading partners should refer to their Trading Partner Agreement for guidelines pertaining to Availity LLC, legal conditions surrounding the implementation of the EDI transactions and code sets. However, trading partners should refer to this Companion Guide for information on Florida Blue business rules or technical requirements regarding the implementation of HIPAA-compliant EDI transactions and code sets.

Nothing contained in this Companion Guide is intended to amend, revoke, contradict or otherwise alter the terms and conditions of your applicable Trading Partner Agreement. If there is an inconsistency between the terms of this Companion Guide and the terms of your applicable Trading Partner Agreement, the terms of the Trading Partner Agreement will govern. If there is an inconsistency between the terms of this Companion Guide and any terms of the TR3, the relevant TR3 will govern with respect to HIPAA edits and this Companion Guide will govern with respect to business edits.

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Version Change Log

Date	Description	Page
10-10-2014	Enveloping Information	
04-19-2018	Changed alpha numeric prefix to Prefix	17
05/01/19	Updated Florida Blue NPI Attribute Matrix for rendering provider to situational for BC and A	24 and 25
11-08-19	Updated link to NPI update form	6
11-08-19	Updated Section 5.1 to 5.4	10
11-08-19	Updated B10 to B15	14 and 15
02-16-2021	Format Changes	Multiple
01-23-2023	Added section 1.4 Additional information as a result of CMS audit feedback	7-8
0601/2023	Section 1.4 verbiage modification - (version 4.9)	7-8

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1 INTRODUCTION

What is HIPAA 5010?

The Health Insurance Portability and Accountability Act (HIPAA) requires the health care industry in the United States to comply with the electronic data interchange (EDI) standards as established by the Secretary of Health and Human Services. The ASC X12 005010X222A1 is the established standard for Health Care Professional Claims (837D).

What is NPI?

The National Provider Identifier (NPI) is required wherever you identify a provider or provider organization in any standard covered HIPAA-AS electronic transaction. The NPI must be valid and it must be registered with Florida Blue.

If you are a provider or provider organization who needs to obtain an NPI, please access the National Plan and Provider Enumeration System (NPPES) at [NPPES](#). To register your NPI with Florida Blue, please access our NPI Notification Form at [National Provider Identifier \(NPI\) Notification Form](#).

What is a Taxonomy code, and is it required for Florida Blue?

Taxonomy codes are administrative codes that identify the provider type and area of specialization for health care providers. Each taxonomy code is a unique ten character alphanumeric code that enables providers to identify their specialty. Taxonomy codes are assigned at both the individual and organizational provider levels.

Taxonomy codes have three distinct levels: Level I is provider type, Level II is classification, and Level III is the area of specialization. A complete list of taxonomy codes can be found on the National Uniform Claim Committee website at [nucc.org](#).

Taxonomy codes are required by Florida Blue under specific circumstances. Taxonomy is one of several data elements used by Florida Blue to help determine the appropriate provider record for processing. In cases where the NPI is shared by multiple provider entities, specialties or locations, the taxonomy becomes a critical data element.

For example:

ABC Hospital, Urgent Care, Lab and Physician PA Group all share the same NPI. In this case, the taxonomy becomes critical to ensure appropriate processing and fee schedule assignment.

1.1 Scope

This 837 Companion Guide was created for Florida Blue trading partners to supplement the 837 TR3. It describes the data content, business rules, and characteristics of the 837 transaction.

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1.2 Overview

The Technical Report Type three (3) Guide (TR3) for the 837D Health Care Dental Claim transactions specifies in detail the required formats. It contains requirements for the use of specific segments and specific data elements within segments and was written for all health care providers and other submitters. It is critical that your software vendor or IT staff review this document carefully and follow its requirements to send HIPAA-compliant files to Florida Blue via your vendor.

1.3 References

- TR3 Guides for ASC X12 005010x224A2 Health Care Dental Claim (837) and all other HIPAA standard transactions are available electronically at the Washington Publishing website, wpc-edi.com.
- For more information, including an online demonstration, please visit availability.com or call 800-282-4548.
- CAQH CORE Operating Rules Phase II caqh.org/CORE_operat_rules.php

1.4 Additional Information

Florida Blue Scheduled Downtime

Florida Blue production systems are available 24 hours per day, 7 days per week except for scheduled monthly maintenance outlined below:

Jan 2023	Feb 2023	Mar 2023	Apr 2023	May 2023	Jun 2023
1/22 Sun 9PM – Mon 6AM	2/11 Sat 9PM – Sun 12PM 2/26 Sun 9PM – Mon 6AM	3/19 Sun 9PM – Mon 6AM	4/1 Sat 9PM – Sun 12PM 4/14 Fri 9PM – 12PM 4/23 Sun 9PM – Mon 6AM	5/20 Sat 9PM – Sun 12PM 5/21 Sun 9PM – Mon 6AM	6/24 Sat 9PM – Sun 12PM 6/25 Sun 9PM – Mon 6AM
Jul 2023	Aug 2023	Sep 2023	Oct 2023	Nov 2023	Dec 2023
7/8 Sat 9PM – Sun 12PM 7/30 Sun 9PM – Mon 6AM	8/12 Sat 9PM – Sun 12PM 8/27 Sun 9PM – Mon 6AM	9/17 Sun 9PM – Mon 6AM 9/23 Sat 9PM – Sun 12PM 9/30 Sat 9PM – Sun 12PM	10/13 Fri 9PM – Sun 12PM 10/22 Sun 9PM – Mon 6AM	11/12 Sun 9PM – Mon 6AM 11/18 Sat 9PM – Sun 12PM	12/16 Sat 9PM – Sun 12PM 12/17 Sun 9PM – Mon 6AM

Any additional planned maintenance or unscheduled outages will be posted on the Status page as well as on News and Announcements at www.Availability.com.

Holiday Schedule

Our company observes the following holidays for 2023:

1. New Year’s Day (Observed)- Monday, January 2
2. Martin Luther King’s Day- Monday, January 16

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3. Memorial Day- Monday, May 29
4. Juneteenth- Monday, June 19
5. Independence Day- Tuesday, July 4
6. Labor Day- Monday, September 4
7. Thanksgiving Holiday- Thursday, November 23 & Friday, November 24
8. Christmas Holiday (Observed) -Monday, December 25 & Tuesday, December 26

If a holiday falls on a day when our company doesn't operate, we will observe that holiday on the closest business day. For example, if a holiday falls on a Sunday, the following Monday will be observed as a holiday.

Notes

- **New Year's Day** – Monday, January 2, 2023, will be recognized as a holiday since New Year's Day 2023 is on a Sunday.
- **Christmas 2023** - Christmas Day 2023 is on a Monday. Tuesday, December 26, 2023, will be recognized as a holiday since Christmas Eve 2023 is on a Sunday.

2 GETTING STARTED

2.1 Working with Florida Blue

Availity optimizes information exchange between multiple health care stakeholders through a single, secure network. The Availity Health Information Network encompasses administrative, financial, and clinical services, supporting both real-time and batch EDI via the web and through business to business (B2B) integration. For more information, including an online demonstration, please visit [availity.com](https://www.availity.com) or call 800-282-4548.

2.2 Trading Partner Registration

In order to register, you will need:

- Basic information about your practice, including your Federal Tax id and National Provider Identifier.
- Someone with the legal authority (typically an owner or senior partner) to sign agreements for your organization.
- An office manager or other employee who can oversee the Availity implementation and maintain User IDs and access.

2.3 Certification and Testing Overview

All trading partners and clearing houses should be certified via Availity. It is recommended that the trading partner obtain HIPAA certification from an approved testing and certification third party vendor prior to testing.

3 TESTING WITH FLORIDA BLUE AND AVAILITY

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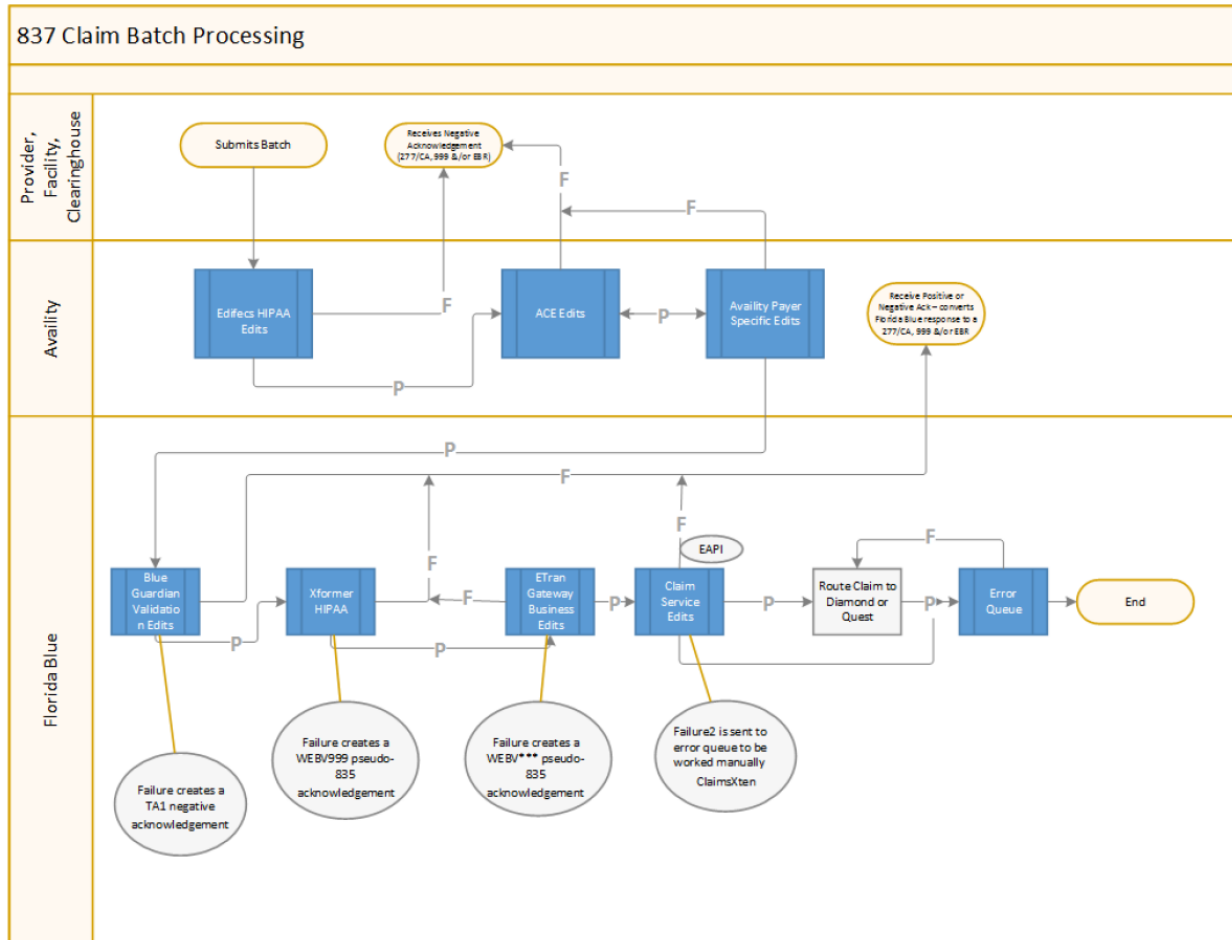
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Florida Blue recommends that trading partners contact Florida Blue to obtain a testing schedule and or notify Florida Blue of potential testing opportunities prior to implementing any foreseen transaction impacts to the business flow of both Florida Blue and/or the trading partner.

4 CONNECTIVITY/COMMUNICATIONS WITH FLORIDA BLUE AND AVAILITY

4.1 Process Map



4.2 Transmission Administrative Procedure

Connectivity:

- Secure File Transfer via Internet
- FTP via ISDN, Leased Lines, Frame Relay, VPN

Firewall Mechanics

If you are behind a firewall, make sure that your FTPS client passes the Internet facing IP

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address of the server rather than the internal IP. Failure to do so usually causes the communication break when the client tries to list the files available in the server or during upload or download of files.

4.3 Re-Transmission Procedure

Encryption Method

- Secure Socket Layer (SSL)

4.4 Communication Protocol Specifications

- HTTPS/FTPS
- HTTPS and your common Internet browsers (IE, Firefox, etc.) Port 443 (default)
- FTPS: Any FTP client capable of SSL encryption

Client examples are:

- Valicert ftp client
- Cute-FTP
- WS-FTP Pro
- FileZilla
- Others

Test and Production URL <https://securefile.floridablue.com>

FTPS Parameters:

- Port 21
- Authentication: FTP over SSL (explicit) or FTP over TLS (explicit)
- Active Mode
- File retention is 72 hours

SSH Parameters:

- Use SFTP or SCP
- Port 22
- Authentication: UseIDid and Password

4.5 Passwords

If a password change is necessary, please contact Availity at 800-282-4548 or availability.com.

5 CONTACT INFORMATION

5.1 EDI Customer Service

For EDI customer service related to Florida Blue, please visit availability.com or call 800-282-4548.

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5.2 EDI Technical Assistance

For support of EDI transactions through Availity, please visit availity.com or call 800-282-4548.

5.3 Provider Service Number

For provider services, please contact Florida Blue at 800-727-2227. For faster service, please have your Availity transaction ID available.

5.4 Applicable websites/email

- availity.com
- floridablue.com

6 CONTROL SEGMENTS/ENVELOPES

ANSI 837D - Health Care Dental Claim

The purpose of this section is to delineate specific data requirements where multiple valid values are presented within the 5010 TR3.

- Interchange control header (ISA06) Interchange Sender ID (Mailbox ID) – is individually assigned to each trading partner.
- Interchange control header (ISA08) Interchange Receiver ID – If submitting directly to Florida Blue, use the Florida Blue Tax id, 592015694. If submitting through Availity, 030240928 (+ six (6) spaces). Reference the Availity EDI guide at availity.com.
- Interchange control header (ISA15) Usage Indicator – defines whether the transaction is a test (T) or production (P).
- Functional Group Header (GS02) Application Sender's code – is individually assigned to each trading partner.

Global Information

Req #	Loop ID – Segment Description & Element Name	TR3 Data Element	TR3 Page(s)	Plan Requirement
G1	All Transactions for Availity Users only			Florida Blue requires a trading partner Agreement to be on file with Availity indicating all electronic transactions the trading partner intends to send or receive.

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Req #	Loop ID – Segment Description & Element Name	TR3 Data Element	TR3 Page(s)	Plan Requirement
G2	All Segments			Only loops, segments, and data elements valid for the 837 HIPAA-AS TR3 Guide ASC X12 005010x224A2 will be used for processing.
G3	<p>Acknowledgements –</p> <p>Florida Blue acknowledgements are created to communicate the status of transactions. It is imperative that they be retrieved on a daily basis. One file could result in multiple acknowledgements.</p> <p>ANSI X12:</p> <ul style="list-style-type: none"> - TA1 – Interchange Acknowledgement - 999 – Functional Acknowledgement 			<p>TA1 is available immediately after depositing file</p> <p>999 is available immediately after depositing file.</p> <p>Files and/or claims that do not pass edits are indicated on these acknowledgements and must be corrected and resubmitted.</p> <p>Availity Users: Availity will forward Florida Blue acknowledgements to the submitter. Please refer to the Availity EDI Guide at availity.com.</p>
G4	Negative Values			Submission of any negative values in the 837 transaction is not allowed.
G5	Date fields			All dates submitted on an incoming 837 Health Care Dental Claim must be a valid calendar date in the appropriate format based on the respective TR3 qualifier. Failure to do so may cause processing delays or claims being returned as a provider correctable error. These must be corrected and resubmitted electronically.
G6	Batch Transaction Processing			Generally, Availity and Florida Blue Gateways accept transmissions 24 hours a day, Seven (7) days a week.
G7	All Transactions – B2B / EDI			Florida Blue requires that - (dashes) be removed from all Tax ids, SSNs and Zip codes.

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Req #	Loop ID – Segment Description & Element Name	TR3 Data Element	TR3 Page(s)	Plan Requirement
G8	All Transactions			Florida Blue requires that no special characters be submitted in any text fields.

Enveloping Information – 837 Dental Claim Submission

IMPORTANT NOTE: If you submit your transactions through Availity, please refer to the Availity EDI guide at availity.com. This section is specifically intended for trading partners who exchange transactions directly with Florida Blue.

Req #	Loop ID - Segment Description & Element Name	TR3 Data Element	TR3 Page(s)	Plan Requirement
E1	Interchange Control Header Authorization Information Qualifier	ISA01	Appendix C (C.4)	Florida Blue requires 00 in this field.
E2	Interchange Control Header Authorization Information	ISA02	Appendix C (C.4)	Florida Blue requires 10 spaces in this field.
E3	Interchange Control Header Security Information Qualifier	ISA03	Appendix C (C.4)	Florida Blue requires 00 in this field.
E4	Interchange Control Header Security Information	ISA04	Appendix C (C.4)	Florida Blue requires 10 spaces in this field.
E5	Interchange Control Header Interchange ID Qualifier	ISA05	Appendix C (C.4)	Florida Blue requires 01 in this field.
E6	Interchange Control Header Interchange Sender ID	ISA06	Appendix C (C.4)	Florida Blue requires submission of your individually assigned Florida Blue sender mailbox number in this field.
E7	Interchange Control Header Interchange ID Qualifier	ISA07	Appendix C (C.5)	Florida Blue requires ZZ in this field.
E8	Interchange Control Header Interchange Receiver ID	ISA08	Appendix C (C.5)	Florida Blue will only accept the submission of Florida Blue Tax id number 592015694 in this field.
E9	Interchange Control Header Acknowledgement Requested	ISA14	Appendix C (C.6)	The TA1 will not be provided without a code value of one (1) in the field.
E10	Interchange Control Header Functional Group Header/Functional Group Trailer	GS - GE IEA - ISA	Appendix C (C.7)	Florida Blue will only process one transaction type per GS-GE (functional group). However, we will process multiple ST's within one (1) GS-GE group as long as they are all the same transaction type.

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Req #	Loop ID – Segment Description & Element Name	TR3 Data Element	TR3 Page(s)	Plan Requirement
E11	Functional Group Header Functional Identifier Code	GS01	Appendix C (C.7)	HC – Health Care Claim – Dental Florida Blue requires submission of the above value in this field.
E12	Functional Group Header Application Sender's Code	GS02	Appendix C (C.7)	Florida Blue requires the submission of the Florida Blue assigned Sender Code in this field.
E13	Functional Group Header Application Receiver's Code	GS03	Appendix C (C.7)	592015694 Florida Blue requires the submission of the above value in this field for 837 Dental Claim Submission, all others may cause rejection.
E14	Implementation Convention Reference	ST03	70	Must contain 005010x224A2

7 PAYER SPECIFIC BUSINESS RULES AND LIMITATIONS

Business Requirements

Trading partners and providers' failure to abide by these requirements will result in provider correctable errors and must be corrected and resubmitted.

Req #	Loop ID – Segment Description & Element Name	TR3 Data Element	TR3 Page(s)	Plan Requirement
B1	1000A - Submitter Primary Identification Number Identification Code	NM109	70	Florida Blue requires the submission of the Florida Blue assigned Sender Code in this data element.
B2	1000A – Submitter EDI Contact Information Submitter Contact Name	PER 02	72	Required when the contact name is different than the name contained in the Submitter Name segment of this loop and it is the first iteration of the Submitter EDI Contact Information Segment.
B3	1000B – Receiver Name Last Name or Organization Name	NM103	75	BCBSF Florida Blue requires submission of above value in this field.

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Florida Blue Health Plan Companion Guide ANSI 837D Transaction Type

Req #	Loop ID – Segment Description & Element Name	TR3 Data Element	TR3 Page(s)	Plan Requirement
B4	1000B – Receiver Name Receiver Primary Identification Number	NM109	75	592015694 Florida Blue requires submission of above value in this field.
B5	2000A-Billing Provider Taxonomy	PRV03	78	Taxonomy codes are required by Florida Blue under specific circumstances. Taxonomy is one of several data elements used by Florida Blue to help determine the appropriate provider record for processing. In cases where the NPI is shared by multiple provider entities, specialties or locations, the taxonomy becomes a critical data element. For example. ABC hospital, Urgent Care, Lab and Physician PA group all share the same NPI. In this case the taxonomy becomes critical to ensure appropriate processing and fee schedule assignment. Taxonomy codes are located at nucc.org .
B6	2010AA – Billing Provider NPI Reference Identification Code	NM109	85	Florida Blue requires the billing provider’s NPI. Invalid or missing NPI will result in claims being returned as a provider correctable error. These must be corrected and resubmitted electronically.
B7	2010AA – Billing Provider Zip Code	N403	88	FB requires a valid full nine digit zip code is required.
B8	2010AB – Pay to Provider Zip Code	N403	100	FB requires a valid full nine digit zip code.
B9	2000B – Subscriber Hierarchical Level Claim Filing Indicator Code	SBR09	113	BL FB requires submission of the above value in this field.
B10	2010BA - Subscriber Name Identification Code Qualifier	NM108	115	Florida Blue requires MI in NM108

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Florida Blue Health Plan Companion Guide ANSI 837D Transaction Type

Req #	Loop ID – Segment Description & Element Name	TR3 Data Element	TR3 Page(s)	Plan Requirement
B11	Subscriber Primary Identifier	NM109	116	<p>Florida Blue requires submission of the ID number in NM109 exactly as it appears on the member's ID card, including any applicable prefix or suffix.</p> <p>Do not use any embedded space or the claim could be returned as a provider correctable error and must be corrected and resubmitted.</p> <p>At this time, for the ANSI 837D Transaction, the only eligible Subscriber IDs correspond to Federal Employee Program (FEP) members. These values are identified as beginning with the letter 'R' followed by 8 numeric characters.</p>
B12	2010BA – Subscriber Address, City, State and Zip Code	N3 N4	117 118	<p>Florida Blue requires submission of the subscriber's address when the subscriber has a Federal Employee Program (FEP) contract, identified as beginning with R and followed by 8 numeric characters.</p>
B13	2010BB – Payer Name Payer Name	NM103	125	<p>BCBSF</p> <p>Florida Blue requires submission of above value in this field.</p>
B14	2010BB – Payer Name	NM108	125	<p>PI – Payer Identification</p>
B15	Payer ID	NM109	125	<p>00090 – Florida Blue Plan Code ID</p> <p>Florida Blue requires submission of above value in this field.</p>

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Florida Blue Health Plan Companion Guide ANSI 837D Transaction Type

Req #	Loop ID – Segment Description & Element Name	TR3 Data Element	TR3 Page(s)	Plan Requirement
B16	2300 Claim Information/ 2400 Service Line Number Monetary Amount Line Item Charge Amount	CLM02 SV302	147 284	The total claim charge amount must equal the sum of all submitted line items. Failure to do so will result in claims being returned as a provider correctable error and must be corrected and electronically resubmitted. Note: If the whole dollar amounts are sent in monetary elements, do not include the decimal or trailing zero (e.g. \$30 = 30). When indicating the dollars & cents, the decimal must be indicated (e.g. \$30.12 = 30.12).
B17	2300 – Claim Information Claim Frequency Type Code	CLM05-3	147	Florida Blue will accept only the following codes: Zero (0) =Non-Payment/Zero One (1) =Admit Through Discharge Claim Seven (7) = Replacement Of Prior Claim Eight (8) = Void/Cancel Of Prior Claim Note: When submitting the corrected claim, the original Reference Number (ICN/DCN) also known as the Original Claim Number is required to be sent in loop 2300 REF. (REF01= F8 qualifier for Original Reference Number, REF02 = Original Claim Number).
B18	2300 – Claim Information Predetermination of Benefits Code (do not send)	CLM19 (do not send)	150	BCBSF Florida Blue will NOT accept ANSI 837D Transactions that contain CLM19. It is not required by the following: <ul style="list-style-type: none"> • ANSI 5010 837D Implementation Guide • Florida Blue/BCBSF Systems Do not send.

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Florida Blue Health Plan Companion Guide ANSI 837D Transaction Type

Req #	Loop ID – Segment Description & Element Name	TR3 Data Element	TR3 Page(s)	Plan Requirement
B19	2300 – Claim Information Date of Service	DT0P3	154	BCBSF Florida Blue requires submission of the Date of Service for services that are listed (rendered) in the transaction.
B20	2300 Claim Information Health Care Diagnosis Code	HI	180	Florida Blue requires that you do not transmit the decimal points in the diagnosis codes. The decimal point is assumed.
B21	2310B – Rendering Provider NPI Rendering Provider Identifier	NM109	198	When Rendering Provider is submitted, the rendering provider’s NPI is required on all claims. Invalid or missing NPI will result in claims being returned as a provider correctable error and must be corrected and resubmitted.
B22	2310B – Rendering Provider Taxonomy	PRV03	199	Taxonomy codes are required by Florida Blue under specific circumstances. Taxonomy is one of several data elements used by Florida Blue to help determine the appropriate provider record for processing. Taxonomy codes can be located at nucc.org .
B23	2310C-Service Facility Zip Code	N403	207	A valid full nine digit zip code is required when a service facility is submitted.
B24	2320 Other Subscriber Information Claim Filing Indicator Code	SBR09	224	In Loop 2320, if SBR09=MB the Medicare Report Number should be reported in Loop 2330B REF.
B25	2320 Outpatient Adjudication Information	MOA	236	Florida Blue requests that this information be provided to facilitate claims processing.
B26	2330B Other Payer Name	NM108	247	Florida Blue requires the PI qualifier in this field.
B27	2330B Other Payer Claim Control Number	REF01 REF02	258	In Loop 2320, if SBR09=MB the Medicare Report Number should be reported in Loop 2330B, in the following REF segment configuration: <ul style="list-style-type: none"> • REF01=F8 • REF02=Medicare Report Number=Medicare ICN

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Req #	Loop ID – Segment Description & Element Name	TR3 Data Element	TR3 Page(s)	Plan Requirement
B28	2400 – Service Line Number Product/Service ID Qualifier	SV301-1	282	AD Florida Blue requires submission of above value in this field as only American Dental Association Codes Procedure codes are accepted by Florida Blue at this time.
B29	2400 Dental Service Procedure Modifier(s)	SV301- 3 SV301- 4 SV301-5 SV301-6	283	Please submit the appropriate modifiers in priority order.
B30	2400 Dental Service COMPOSITE DIAGNOSIS CODE POINTER	SV311	286	BCBSF Florida Blue requires submission of the COMPOSITE DIAGNOSIS CODE POINTER.
B31	2400 Dental Service Date of Service	DTP03	290	BCBSF This value is only required when it is different from the Date of Service value (DTP03) that is reported in Loop 2300 of the transaction. Otherwise, do not send.

Billing Requirements for Ancillary Providers

If ancillary providers have a Blue Cross and Blue Shield of Florida, Inc. (BCBSF) and/or Health Options, Inc. provider agreement that does not require the registration of employed health care providers, then only the billing provider information should be populated on the claim. If the BCBSF and/or Health Options provider agreement requires registration of employed health care providers, then the rendering and billing NPI should be billed appropriately on claims.

Important Note: When billing Referring Physician Information, the Referring Physician’s NPI is always required for Florida Blue.

A. The following is a sample of necessary provider billing information required on the 837D:

- Ancillary Provider with registered employed health care providers
 - Rendering provider NPI (loop 2310B & 2420A)
 - Billing provider NPI (loop 2010AA)

- Ancillary Provider with no registered employed health care providers:

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- Rendering provider NPI – Blank
- Billing provider NPI (loop 2010AA)

B. Appropriately Billing Provider IDs

This information provides the technical details for the 837D Loops for the NPI, Tax id and Taxonomy Codes.

1. Billing Provider:

- **National Provider ID** (NPI) in Loop 2010AA, Segment NM1, Elements NM101 = 85, NM108=XX and NM109=NPI
- (e.g.,:NM1*85*1*PROVIDERLASTNAME*PROVIDERFIRSTNAME****XX*1234567890~)
- **Federal Tax id** in Loop 2010AA, Segment REF, Elements REF01=EI and REF02 = Tax id (e.g., REF*EI*123456789~)
- **Taxonomy** in Loop 2000A, Segment PRV, Elements PRV01 = BI, PRV02 = PXC, PRV03 = Provider Taxonomy

2. Referring Provider:

- **Claim Level** - Referring/Ordering Provider in Loop 2310A, Segment NM1, Elements NM101 = DN, NM108 = XX and NM109 = NPI
- (e.g., NM1 *DN* 1 *WELBY *MARCUS *W* *JR *XX* 1234567891~
- **Service Line** Referring Provider in Loop 2420F, Segment NM1, Elements NM101 = DN, NM108 = XX, NM109 = NPI (e.g., NM1 *DN* 1 *WELBY *MARCUS *W* *JR *XX* 1234567891~)

3. Rendering Provider:

- **Claim Level** Rendering Provider in Loop 2310B, Segment NM1, Elements NM101 = 82, NM108 = XX and NM109 = NPI (e.g., NM1 *82* 1 *DOE *JANE *C* * *XX* 1234567804~).
- **Service Line** Rendering Provider in Loop 2420A, Segment NM1, Elements NM101 = 82, NM108 = XX and NM109 = NPI (e.g., NM1 *82* 1 *DOE *JANE *C* * *XX* 1234567804~).

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NPI Requirements

Florida Blue Medicare NPI Attributes Requirements																											
Claims	NPI						Taxonomy						EIN (Tax ID)						Zip + 4 Digit								
	Institutional			Professional			Institutional			Professional			Institutional			Professional			Institutional			Professional					
PROVIDER TYPES	IG	BC	A	IG	BC	A	IG	BC	A	IG	BC	A	IG	BC	A	IG	BC	A	IG	BC	A	IG	BC	A	IG	BC	A
Billing Provider	R	R	R	R	R	R	S	R	R	S	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R
Pay To																						S	R	R	S	R	R
Rendering Provider	S	S	S	S	S	S				S	R	R															
Referring Provider	S	S		S	S*	S																					
Ordering Provider				S	S*	S																					
Supervising Provider				S	R	R																					
Servicing Facility	S	S	S	S	S	S																R	R	R	R	R	R
Attending	S	R	R				S	R	R																		
Operating	S	R	R																								
Other Operating Physician	S	R																									
Purchase Service Provider				S	S																						
Legend:																											
R - Required																											
S - Situational																											
Blank - Not Available																											
IG - Implementation Guide																											
BC - Blue Cross																											
A - Availity																											

***Important Note:** For Ancillary Providers, see Billing Requirements pg.

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NPI Requirements – Technical

837 Professional	NPI					Taxonomy					Zip + 4 Digit				
PROVIDER TYPE	IG	B C	Loop	Segment	Data Element	IG	B C	Loop	Segment	Data Element	IG	B C	Loop	Segment	Data Element
Billing Provider	R	R	2010AA	NM1	09	S	R	2000A	PRV	03	S	R	2010A A	N4	03
Pay To Provider											S	S	2010A B	N4	03
Rendering Provider	S	S	2310B 2420A	NM1	09	S	S	2310B 2420A	PRV	03					
Referring Provider	S	S*	2310A 2420F	NM1	09										
Ordering Provider	S	S*	2420E	NM1	09										
Supervising Provider	S	R	2310D 2420D	NM1	09										
Purchase Service Provider	S	S	2420B	NM1	09										
Service Facility	S	S	2310C 2420C	NM1	09						S	R	2310C 2420C	N4	03
Legend:															
R - Required															
S - Situational															
Blank - Not Available															
IG - Implementation Guide															
BC - Blue Cross															

Helpful Tips: How to Avoid Provider Identification Errors for Claims involving National Provider Identifier (NPI) and Tax id number.

Below are reminders to help you reduce the number of WEBV040 and WEBV042 claims errors displayed when claim data (or information) does not match information registered with Florida Blue.

Billing Provider Section

This section is used to provide information regarding the billing provider for services rendered. It should match the name written on the check or electronic funds transfer from Florida Blue.

- i. **OPTION One (1):** If you are registered as a group provider (PA, LLC, etc.) with Florida Blue and you want to bill as a group provider, enter the appropriate group name, Tax id number and the group NPI (type 2).

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- 0. **THE MATCH:** Group Name matches Group NPI matches Group Tax id.
- ii. **OPTION Two (2):** If you are registered as an individual provider with Florida Blue and you are billing as an individual provider, please enter your name, Social Security Number and your individual NPI (type 1).
- 0. **THE MATCH:** Individual Name matches Individual NPI matches Individual Social Security Number.

Rendering Provider Section

This section is used to provide information regarding who performed the services. It is the provider who actually sees the patient.

- iii. **OPTION One (1):** If you billed as an organization (PA, LLC, etc.) list the name of the rendering individual provider and the rendering individual NPI.
- iv. **OPTION Two (2):** If you billed as an individual, do not list a rendering provider. This would be redundant as the billing individual would be the same as the **rendering** individual. Submitting redundant information can cause a different provider correctable error.

Below is an example to assist you in understanding the appropriate entry of billing and rendering provider information to reduce the number of returned claims.

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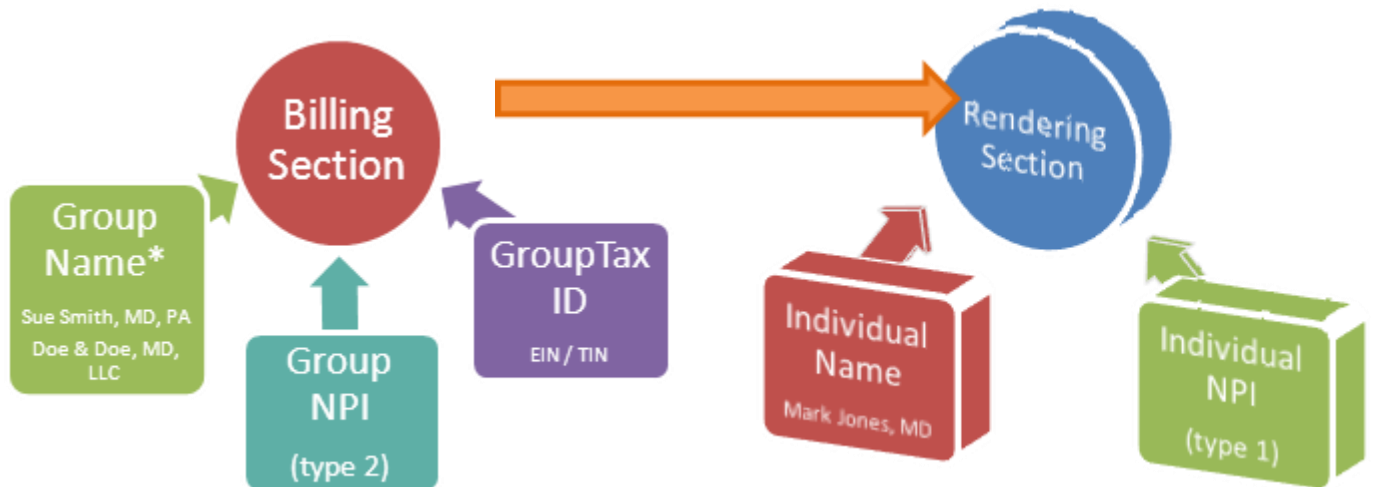
Billing as a Group Provider – OPTION One (1)

If you are billing as a group provider (PA, LLC, etc.), the NPI must be the Group NPI (type 2) along with the appropriate Tax id number for the group.

Please note that the Billing Section is for the entity BILLING for the services. The Rendering Provider Section is for the provider who PERFORMED the services.

Correct Entry (THE MATCH):

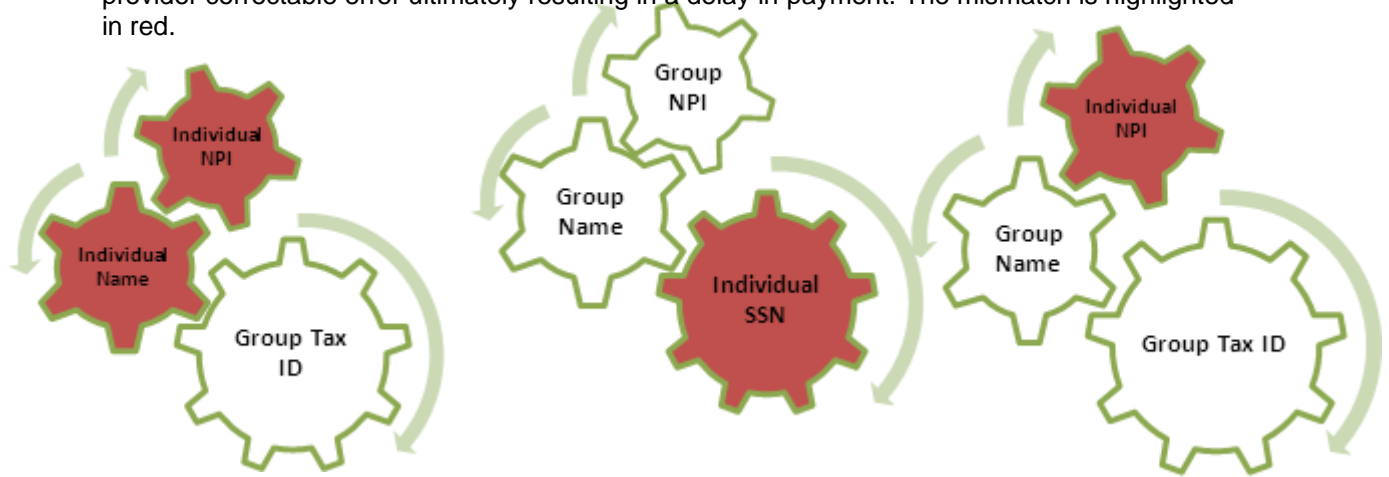
This example shows how the information submitted matches data registered with Florida Blue. The Group Name matches Group NPI which matches Group Tax id number and all match Florida Blue provider files.



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Incorrect Entries (THE MISMATCH):

Below are examples of information that will result in a mismatch of data causing a WEBV040 provider correctable error ultimately resulting in a delay in payment. The mismatch is highlighted in red.



Remember: Group Name = Group NPI = Group Tax id Number

To confirm how you are registered with Florida Blue, please call the Provider Contact Center at 800-727-2227, select option five (5), and then option two (2). If you would like to register a different Tax id number, please complete Provider Information Update Form available on availity.com (sections one (1) and six (6)). A completed IRS confirmation letter must be included.

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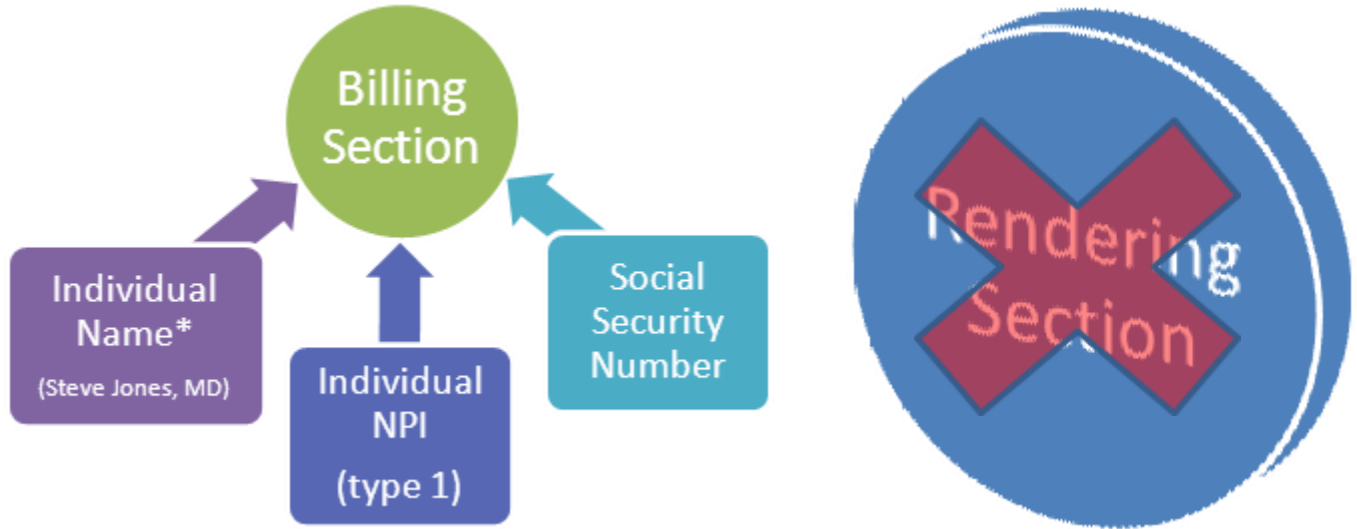
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Billing as an Individual Provider – OPTION Two (2)

If you are billing as an individual provider, the NPI must be the individual NPI (type 1) along with the appropriate Social Security Number. Do not enter a provider at all in the rendering section when the billing and rendering provider is the same person. Submitting redundant information can cause a different provider correctable error.

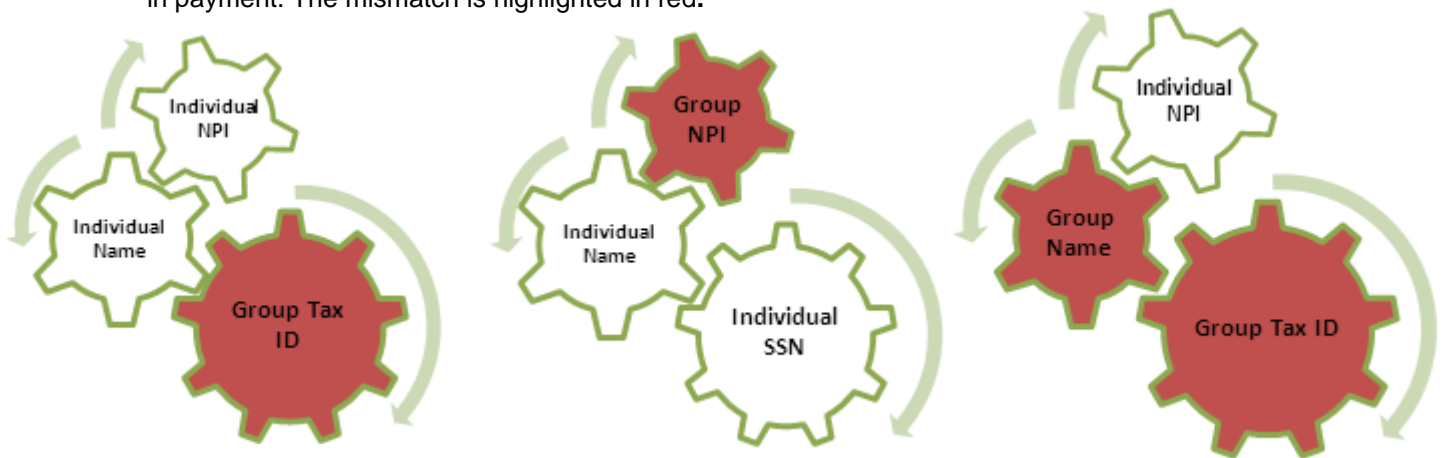
Correct Entry (THE MATCH):

This example shows how the information entered matches data registered with Florida Blue. Individual Name matches Individual NPI matches Individual Social Security Number.



Incorrect Entries (THE MISMATCH):

Below are examples of information entered that will result in a mismatch of data causing a delay in payment. The mismatch is highlighted in red.



REMEMBER: Individual Name = Individual NPI = Individual Social Security Number

To confirm how you are registered with Florida Blue, please call the Provider Contact Center at 800-727-2227, select option five (5), and then option two (2). If you would like to register a different Tax id number, please complete the Provider Information Update Form available on availability.com (sections one (1) and six (6)). A completed IRS confirmation letter must be included.

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Tips for Sending Coordination of Benefits Information on Electronic Claims

837 Dental Health Care Claims

When Florida Blue is secondary, please remember to include coordination of benefits (COB) data on your claim as outlined below. All HIPAA mandated fields are required. The business requirements and corresponding 837 fields listed below are necessary to process COB information on Florida Blue claims.

R =Required S=Situational	837 Fields	Business Requirement
S	Loop 2320 CAS 01-19, as needed	Submission of other insurance payment information requires claim adjustment group codes and associated monetary amounts. Please be sure to submit any differences between the paid and charge amounts in the CAS segments. Florida Blue requires the 837 to balance including the COB segments.
R	Loop 2320 AMT 01 AMT 02	When Florida Blue is secondary, submit the primary insurer payment information to support correct processing of COB information. AMT01 – D is required AMT02 – Sum of all Line level Payment Amount minus any Claim Level Adjustment amounts must balance to Claim level Payment Amount.
R	Loop 2430 CAS segments Loop 2430 SVD 02	When Medicare is primary and Florida Blue is secondary, Florida Blue requires a line level adjustment reason code and payment amount which must balance back to charge.

8 ACKNOWLEDGEMENTS AND/OR REPORTS

The purpose of this section is to outline the Florida Blue processes for handling the initial processing of incoming files and electronic acknowledgment generation.

TA1 Interchange Acknowledgement Transaction

All X12 file submissions are pre-screened upon receipt to determine if the interchange control header (ISA) or interchange control trailer (IEA) segments are readable. If errors are found, a TA1 response transaction will be sent to notify the trading partner that the file could not be processed

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provided the file contains a code value of 1 in the ISA14. No TA1 response transaction will be sent for error-free files.

Once Florida Blue determines that the file is readable, validation is performed on the ISA and IEA loop information. If these segments have a non-standard structure, the file will receive a full file reject and the TA1 response transaction will be sent to the trading partner, provided the file contains a code value of one (1) in the ISA14. Once Florida Blue determines the file is readable, validation is performed on the ISA and IEA loop information. If these segments have a non-standard structure, the file will receive a full file reject and the TA1 response transaction will be sent to the trading partner, provided the file contains a code value of one (1) in the ISA14.

999 Functional Acknowledgement Transactions

If the file submission passes the ISA/IEA pre-screening above, it is then checked for ASC X12 syntax and HIPAA compliance errors. When the compliance check is complete, a 999 will be sent to the trading partner informing them if the file has been accepted or rejected. If multiple transaction sets (ST-SE) are sent within a functional group (GS-GE), the entire functional group (GS-GE) will be rejected when an ASC X12 or HIPAA compliance error is found.

9 TRADING PARTNER AGREEMENTS

Please contact Availity for your Trading Partner Agreement at 800-282-4548 or availity.com.

10 TRANSACTION SPECIFIC INFORMATION

IMPORTANT NOTE: If you submit your transactions through Availity, please refer to the Availity EDI Guide located on the Availity website at availity.com.

10.1 ASC X12 Transactions Supported

Florida Blue processes the following ASCX12 HIPAA transactions for Dental Claim Submission

ASC X12 837 005010x224A2	Dental Claim Submission
ASC X12 TA1 v005010X231A1	Response to the X12 transactions where errors are encountered in the outer envelopes (ISA/IEA and GS/GE segments)
ASC X12 999 v005010X231A1	Functional Acknowledgement - Response to the X12 transactions where structural and syntactical errors are encountered within the transaction segments itself (ST-SE segments)

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