



July 10, 2025

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks (Learn more>>) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at [FloridaBlue.com > for providers > news > bulletins-and-faqs](https://www.floridablue.com/providers/news/bulletins-and-faqs).

For Florida Blue and Truli for Health Providers

ADMINISTRATIVE NEWS

CMS Launches Risk Adjustment Data Validation Audit

The Centers for Medicare & Medicaid Services (CMS) is conducting a contract-level risk adjustment data validation (RADV) audit for Medicare Advantage members with 2018 dates of service. From July to September, we may request your Florida Blue patients' medical records to validate diagnosis data. [Learn more>>](#)

PHARMACY

Pharmacy Updates to Commercially Insured Medical Coverage Guidelines Now Available

Each month and quarter, our Medical Coverage Guidelines (MCGs) for the commercially insured are revised and published at [FloridaBlue.com](https://www.floridablue.com) under *Medical and Pharmacy Policies and Guidelines, What's New*. The July 1, 2025 updates include, but are not limited to, the new **Tryvio** MCG for the treatment of resistant hypertension. This modification also shows a new **Vanrafia** MCG which is indicated to reduce proteinuria in adults with primary immunoglobulin A nephropathy (IgAN) at risk of rapid disease progression. Many other MCG changes are listed. [Learn more>>](#)

QUALITY / HEDIS / CAHPS

Every Reading Counts: Your Contribution to Better Blood Pressure Outcomes

As a clinician, you play a vital role in improving health outcomes and helping patients achieve their goals, particularly in managing blood pressure to prevent heart attacks and strokes. Proper documentation helps enhance patient care. [Learn more>>](#)

For Florida Blue Providers Only

ADMINISTRATIVE NEWS

Telehealth and In-Home Assessments Offered to Members in Commercial Plans

From August to December, we will offer complementary telehealth and in-home health assessments to our members in commercial PPO and HMO plans with Health and Human Services Hierarchical Condition Categories (HHS-HCC) conditions. We aim to reach members (per previous-year documentation) who have not had a risk-adjustment-eligible visit in the current calendar year. [Learn more>>](#)

FEDERAL EMPLOYEE PROGRAM

CAHPS Survey: Improving Patient Satisfaction and Outcomes

In early 2026, a random group of our Blue Cross and Blue Shield Federal Employee Program members will be invited to complete the Consumer Assessment of Healthcare Providers and Systems (CAHPS) survey. This survey will assess their 2025 overall health care experience. We encourage you to consider these tips to help improve your patients' satisfaction and outcomes.

[Learn more>>](#)

QUALITY / HEDIS / CAHPS

Statin Therapy: Helping Patients with Diabetes and Cardiovascular Disease

A sizable number of our adult members, your patients, are living with diabetes and/or heart disease. Together, we can help improve their health by following Healthcare Effectiveness Data and Information Set (HEDIS) quality guidelines from the Statins for Patients with Diabetes and Cardiovascular Disease measure. [Learn more>>](#)

Transitions of Care: Best Practices for Inpatient Notification and Discharge Information

As we move forward on achieving excellence in patient care, we would like to emphasize some best practices in support of the Transitions of Care HEDIS measure. In this communication we focus on Notification of Inpatient Admissions and Discharge Information. [Learn more>>](#)

Join Us for Florida Blue's July 29 HEDIS Innovations Webinar

Register to attend our next webinar on July 29, 2025. You will hear best practices and the latest on Adult Immunization Status (AIS), Childhood Immunization Status (CIS), and other preventive HEDIS measures. Continuing medical education (CME) credit is available. [Learn more>>](#)