

HHS-HCC Risk Adjustment: Health Assessments Offered to Florida Blue Commercial Members

We are offering telehealth or in-home health assessments, at no extra cost, to Florida Blue Commercial PPO and HMO patients with Health and Human Services Hierarchical Condition Categories (HHS-HHC) conditions. The purpose of the assessment is to reach patients who have not had a Risk Adjustment (RA) eligible visit with a doctor in the current calendar year and have not had an opportunity to properly document these conditions.

The assessments are intended to complement care provided by primary care physicians (PCPs). We encourage you to follow up with your patients after you receive the assessment results.

What You Need to Know

Emcara, LLC's nurse practitioners will contact specified patients on our behalf to schedule and conduct their health assessments.

Patients included in the assessment outreach have not had an RA eligible visit with a doctor in the current calendar year but have historic HHS-HCC conditions –conditions documented in a previous year.

Additional Information Regarding Documentation

- **RA Eligible Visit:** Documentation of an eligible procedure code includes an in-person or telehealth visit with an ARNP or doctor. The HHS establishes the criteria to assure quality visits take place in order to document HHS-HCC conditions.
- **HHS-HCC Condition:** Documentation of a patient's HHS-HCC condition results for a member when a diagnosis code that maps to a list of HHCs in the Affordable Care Act RA model is coded during a RA Eligible visit. As most HHS-HCC conditions are chronic, we expect documentation of them year over year.

We will share a copy of your patient's results with you. Please be sure to save them in their medical record and schedule any needed follow-up appointments.

We hope you will encourage your patients to take advantage of this opportunity.

If you have questions, please contact the ACA RA Operations Team via email at: ACAProspective@bcbsfl.com