

Storm Recovery: Community Resources for South Florida

Below are community and state resources for people recovering from recent storms. Please refer back to this document as information changes or go to [FloridaBlue.com/HereForYou](https://www.floridablue.com/HereForYou).

If you need help with this list or understanding what resources are available in your community, please call our **Florida Blue Center community specialists**. We can help with community and social services like food programs, transportation services, financial and housing assistance programs, community support resources, and many other types of relief programs.

We're ready to help members and everyone in the community. Visit one of our local [Florida Blue Centers](#) or call 1-877-352-5830, Monday – Friday, 9 a.m. – 7 p.m. or Saturday, 9 a.m. – 4 p.m.

Resources South Florida Region

Here are important resources for South Florida residents:

- [FEMA](#)
- [American Red Cross- South Florida Region](#)
- [Ready.gov](#)
- [CDC: Natural Disasters and Severe Weather](#)
- [Meal on Wheels – Find a Provider](#)
- [United Way of St Lucie & Okeechobee](#)
- [United Way of Indian River County](#)
- [United Way of Martin County](#)
- [United Way of Palm Beach County](#)
- [United Way of Miami](#)
- [United Way of Broward](#)
- [Goodwill of South Florida](#)
- [Florida Disaster](#)
- [Veterans Crisis Line](#)
- [National Call Center for Homeless Veterans - VA Homeless Programs](#)
- [Women Veterans Call Center - Women Veterans Health Care \(va.gov\)](#)
- [National Weather Service](#)
- [Suicide & Crisis Lifeline](#)

Crisis Cleanup

If you need assistance with hurricane damage, call the **Crisis Cleanup Hotline** at 1-800-451-1954. You will be connected to volunteers from local relief organizations, community groups and faith communities.

Mental Health Resources

Call or text the [Disaster Distress Helpline](#) at **1-800-985-5990**. The national hotline provides free 24/7, crisis counseling for people who are experiencing emotional distress related to any natural or human-caused disaster.

Family Resource Support Center **1-850-300-HOPE (4673)** to speak to a Hope Navigator.

- The Family Resource Support Center serves as a central hub for the community to access needed resources and supports. The center has staff on site, including Hope Navigators, behavioral health partners who specialize in disaster recovery response, and public benefit eligibility specialists to help individuals and families. The Department will continue to work with local organizations and partners across the state to expand the array of resources that are available to help meet the needs of impacted families.

Indian River County Resources

Here are some important links for Indian River County:

- [Indian River Emergency Management Services](#)
- [Hurricane Resource Center \(unitedwayirc.org\)](http://unitedwayirc.org)
- [Home - Treasure Coast Food Bank \(stophunger.org\)](http://stophunger.org)
- [Indian River County Sheriff's Office](#)
- [Indian River County Fire Rescue](#)
- [Treasure Coast Hurricane Shelters](#)
- [Indian River Special Needs Shelter](#)
- [211 Helpline](#)
- [Salvation Army](#)
- [FPL](#)
- [Indian River Veterans Services](#)
- [Senior Collaborative Indian River County \(seniorservicesirc.org\)](http://seniorservicesirc.org)
- For the latest storm information, visit [Indian River Emergency Management Services](#) or dial **772-226-3900**.
- Questions about FEMA IHP (individuals and household program)? Call the FEMA disaster helpline at **1-800-621-FEMA**. Hearing/speech impaired, call TTY 1-800-462-7585

St Lucie County Resources

Here are some important links for St Lucie County:

- [Emergency Management | St. Lucie County, FL \(stlucieco.gov\)](http://stlucieco.gov)
- [Emergency Preparedness Portal | St. Lucie County, FL \(stlucieco.gov\)](http://stlucieco.gov)
- [Home - Treasure Coast Food Bank \(stophunger.org\)](http://stophunger.org)
- [St. Lucie Co Sheriff's Office, FL | Official Website \(stluciesheriff.com\)](http://stluciesheriff.com)
- [St. Lucie County Fire District, FL | Official Website \(slcfd.com\)](http://slcfd.com)
- [Treasure Coast Hurricane Shelters - Treasure Coast Homeless Services \(tchelpspot.org\)](http://tchelpspot.org)
- [Special Needs Program | St. Lucie County, FL \(stlucieco.gov\)](http://stlucieco.gov)
- [211 Helpline Palm Beach and Treasure Coast \(211palmbeach.org\)](http://211palmbeach.org)
- [FPL | Homepage](#)
- [Home - Fort Pierce Utilities Authority \(fpua.com\)](http://fpua.com)
- [Veteran Services | St. Lucie County, FL \(stlucieco.gov\)](http://stlucieco.gov)
- [Council on Aging of St. Lucie – Non-Profit Agency \(coasl.com\)](http://coasl.com)

- Questions about FEMA IHP (individuals and household program)? Call the FEMA disaster helpline at **1-800-621-FEMA**. Hearing/speech impaired, call TTY 1-800-462-7585

Okeechobee County Resources

Here are some important links for Okeechobee County:

- [Emergency Home Page | Okeechobee County Florida Board of County Commissioners](#)
- [Okeechobee County Shelter List | Okeechobee County Florida Board of County Commissioners](#)
- [Special Needs Shelter Program | Okeechobee County Florida Board of County Commissioners](#)
- [Disaster Preparedness and Creating Your Emergency Plan | Okeechobee County Florida Board of County Commissioners](#)
- [Law Enforcement | Okeechobee County Sheriff's Office | Okeechobee \(okeesherriff.org\)](#)
- [Fire Rescue Services | Okeechobee County Florida Board of County Commissioners](#)
- [Veterans' Services | Okeechobee County Florida Board of County Commissioners](#)
- [Senior Services | Okeechobee County Florida Board of County Commissioners](#)
- [FPL | Homepage](#)
- [211 Helpline Palm Beach and Treasure Coast \(211palmbeach.org\)](#)
- Questions about FEMA IHP (individuals and household program)? Call the FEMA disaster helpline at **1-800-621-FEMA**. Hearing/speech impaired, call TTY 1-800-462-7585

Martin County Resources

Here are some important links for Martin County:

- [Martin County Emergency Management | Martin County Florida](#)
- [Hurricane Information | Martin County Florida](#)
- [Emergency Shelters | Martin County Florida](#)
- [Special Needs Registry & Evacuation Assistance | Martin County Florida](#)
- [Treasure Coast Hurricane Shelters - Treasure Coast Homeless Services \(tchelpspot.org\)](#)
- [Home - Treasure Coast Food Bank \(stop hunger.org\)](#)
- [Corrections Department | Martin County Sheriff's Office, FL \(mcsofl.org\)](#)
- [Fire Rescue | Martin County Florida](#)
- [Martin County \(salvationarmyflorida.org\)](#)
- [211 Helpline Palm Beach and Treasure Coast \(211palmbeach.org\)](#)
- [Veterans Services | Martin County Florida](#)
- [Senior Programs | Martin County Florida](#)
- Questions about FEMA IHP (individuals and household program)? Call the FEMA disaster helpline at **1-800-621-FEMA**. Hearing/speech impaired, call TTY 1-800-462-7585

Palm Beach County Resources

Here are some important links for Palm Beach County:

- [Public Safety - Emergency Management Home \(pbcgov.org\)](http://pbcgov.org)
- [Public Safety - Emergency Management - Hurricanes \(pbcgov.org\)](http://pbcgov.org)
- [Public Safety - Emergency Management Hurricane \(pbcgov.org\)](http://pbcgov.org)
- [Public Safety - Emergency Management Shelters \(pbcgov.org\)](http://pbcgov.org)
- [Public Safety - Emergency Management Special Needs \(pbcgov.org\)](http://pbcgov.org)
- [211 Helpline Palm Beach and Treasure Coast \(211palmbeach.org\)](http://211palmbeach.org)
- [Home | Palm Beach County Food Bank \(pbcfoodbank.org\)](http://pbcfoodbank.org)
- [Palm Beach County Sheriff's Office - PBSO](http://pbcgov.org)
- [Palm Beach County Fire Rescue | Emergency Services \(pbcgov.org\)](http://pbcgov.org)
- [Community Services - Senior & Veteran Services Veteran Services \(pbcgov.org\)](http://pbcgov.org)
- Questions about FEMA IHP (individuals and household program)? Call the FEMA disaster helpline at **1-800-621-FEMA**. Hearing/speech impaired, call TTY 1-800-462-7585

Broward County Resources

Here are some important links for Broward County:

- [Emergency Emergency Management \(broward.org\)](http://broward.org)
- [Hurricane Official Hurricane Site \(broward.org\)](http://broward.org)
- [Hurricane Shelters \(broward.org\)](http://broward.org)
- [Emergency Preparedness for Residents At Risk Special Needs \(broward.org\)](http://broward.org)
- [Sheriff.org Home | Broward Sheriff's Office](http://sheriff.org)
- [Department of Fire Rescue | Broward County \(sheriff.org\)](http://sheriff.org)
- [HOME \(211-broward.org\)](http://211-broward.org)
- [Home - Feeding South Florida@](http://feedingflorida.org)
- [Veterans Services \(broward.org\)](http://broward.org)
- [Elderly Services Elderly and Veterans Services Division \(broward.org\)](http://broward.org)
- [Broward County \(salvationarmyflorida.org\)](http://salvationarmyflorida.org)
- Questions about FEMA IHP (individuals and household program)? Call the FEMA disaster helpline at **1-800-621-FEMA**. Hearing/speech impaired, call TTY 1-800-462-7585

Miami-Dade County Resources

Here are some important links for Miami County:

- [Emergency Management \(miamidade.gov\)](http://miamidade.gov)
- [Hurricane Readiness Guide \(miamidade.gov\)](http://miamidade.gov)
- [Emergency Evacuations \(miamidade.gov\)](http://miamidade.gov)
- [Emergency & Evacuation Assistance Program \(EEAP\) \(miamidade.gov\)](http://miamidade.gov)
- [Miami-Dade Police Department \(miamidade.gov\)](http://miamidade.gov)
- [Fire Rescue \(miamidade.gov\)](http://miamidade.gov)
- [211 Miami | Confidential Helpline Connecting People in Need to Resources](http://211miami.org)
- [Find Food Now \(feedingflorida.org\)](http://feedingflorida.org)
- [Veteran Services Programs \(miamidade.gov\)](http://miamidade.gov)

- [Community Action & Human Services \(miamidade.gov\)](http://miamidade.gov)
- [Miami \(salvationarmyflorida.org\)](http://salvationarmyflorida.org)
- Questions about FEMA IHP (individuals and household program)? Call the FEMA disaster helpline at **1-800-621-FEMA**. Hearing/speech impaired, call TTY 1-800-462-7585



Get Connected. Get Help.™

Call: 211

Text: Your zip code to 898211

Chat: [online here](#)

United Way's 2-1-1 is Florida's 24/7/365 information and assistance hotline during natural disasters, and throughout the year, for connecting with community resources, like:

- Shelter information and housing assistance
- Sandbags, tarps and other storm supplies
- Evacuation routes and road closures
- Food, clothing and hygiene locations
- Special needs registry and medical supplies
- Emotional and crisis support

To search for resources in your area using our online database, visit [211 Palm Beach & Treasure Coast](#) or [211 Broward](#) or [211 Miami](#)

After Storm Resources Information

Red Cross Shelters

Phone: 800-733-2767 (Toll Free National)

Website: [Red Cross South Florida](#)

FEMA Federal Emergency Management Agency

Apply for assistance: DisasterAssistance.gov

Phone: 800-621-3362

Website: FEMA.gov

Twitter: [@FEMA](#)

Utility Service Provider: Florida Public Service Commission

Program provides an [online locator tool](#) for public, private and city utility providers.

Volunteers Needed

Volunteers are needed to staff our state's shelters and support other disaster relief organizations.

- Heart of Florida United Way – Disaster Response Team. [Sign up here.](#)
- Volunteer Florida – Disaster Action Team Responders, Disaster Mental Health Services, and Food Banks. [Sign up here.](#)

Disaster Distress Helpline

Provides 24/7, 365-day-a-year crisis counseling and support to people experiencing emotional distress related to natural or human-caused disasters. **Call 800-985-5990 or text TalkWithUs.**

Florida Hurricane Resources

Florida Disaster State Emergency Response Team (SERT)

Website: FloridaDisaster.org

Phone: 1-800-342-3557

Twitter: [@FLsert](https://twitter.com/FLsert)

Facebook: [@FloridaSERT](https://www.facebook.com/FloridaSERT)

Alerts: Text **FLPrepares** to 888777 to have alerts sent straight to your phone

FEMA Federal Emergency Management Agency

Phone: 1-800-621-3362

Website: FEMA.gov

Twitter: [@FEMA](https://twitter.com/FEMA)

Florida Special Needs Registry

Website: FloridaDisaster.org/snr/

Phone: 800-374-9689

Special needs by county: FloridaDisaster.org/disability/specialneeds

Additional Resources

5-1-1

Contact 5-1-1 for information about traffic and evacuation routes.

Call: 5-1-1

Website: fl511.com

Twitter [@fl511_central](https://twitter.com/fl511_central)

Text alerts: fl511.com/personalizedservices

App: [Find here](#)

GasBuddy

Check GasBuddy for live updates on fuel availability

App: GasBuddy.com/app

Price Gouging Hotline

Report instances of price gouging on hurricane supplies

Phone: 1-866-966-7226

Ready.Gov

Step-by-step plan on how to prepare from days to hours before a hurricane: [Ready.gov/hurricanes](https://www.ready.gov/hurricanes)