

Improving Quality of Care for Substance Use Disorder

Understanding key Healthcare Effectiveness Data and Information Set (HEDIS^{®1}) measures is important to ensuring successful health outcomes for your patients. The Centers for Medicare & Medicaid Services (CMS) works with the National Committee for Quality Assurance to collect HEDIS-related data. The **Initiation and Engagement of Substance Use Disorder Treatment (IET)** measure is one of the key measures used by CMS. This measure is used specifically to determine episodes that result in treatment initiation and engagement.

Diagnosis of substance use disorders can be related to alcohol, opioids, or other substances. More details regarding IET specifications and requirements are available in this [IET HEDIS measure tip sheet](#). Please review it to learn about this important HEDIS measure. The GuideWell Provider Portal is also a helpful tool you can leverage to access timely information about your patients.

Leveraging the GuideWell Provider Portal Tools

The Provider Portal provides valuable insights regarding our members' health care journey. This information can help you track your patients' care related to substance use disorder in support of several HEDIS measures. This data is refreshed daily, giving you near real-time information on hospital or emergency room visits for your patients.

Within the portal's Practice Summary Dashboard, you have access to data related to member demographics, coding and quality opportunities, pharmacy, and behavioral health. You can also use the *Census* tool to sort behavioral health related admissions within your patient population. The "BH" column in the *Census* report helps identify patients with substance use disorder.

Additional Resources and Support

Lucet, Florida Blue's behavioral health benefits and services manager, offers assistance and resources to help connect eligible members, including those who have substance use disorder, to mental health clinicians. These services are offered to our fully insured commercial and Medicare Advantage health plan members.

Eligible members can use Lucet's online booking tool to make their own appointment with an in-network clinician anytime, anywhere.

We encourage you to review and share the [flyer](#) about Lucet's online behavioral health provider appointment scheduling tool with your eligible patients.

For more information about Lucet, visit LucetHealth.com.

¹HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).