

2021 Medicare Advantage Annual Provider Quality Bonus Program Information and More

We are pleased to announce our 2021 Medicare Advantage Provider Quality Bonus Program. Program eligibility requirements and other details are included in the Terms and Conditions, located in Provider Link™.

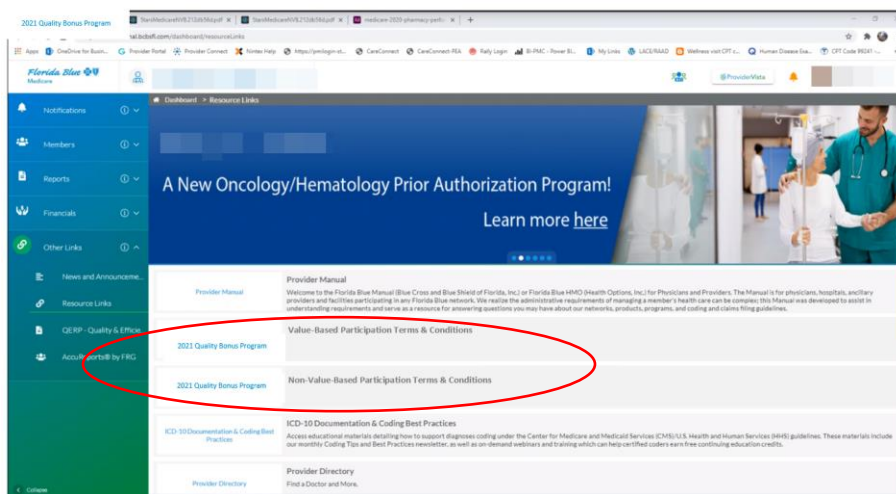
The bonus program is based on two different options, *Care Gap Closure* and *Quality Star Rating*. Qualification for each option is determined by network agreement type (value-based and non-value-based). **We will confirm all eligible providers of their bonus program participation early in the second quarter.**

Tracking your performance in our 2021 Medicare Advantage provider bonus program should be effortless in Provider Link. If you qualify under the *Care Gap Closure* option, you will simply track your progress by the Care Gaps report option. If you qualify under the *Quality Star Rating* option, you will be able to rely on a new Quality Scorecard feature in addition to the Care Gaps report. This feature will let you view your scorecard and track your progress toward 5 Stars on a more timely, frequent basis. This new feature will be available next quarter. Notification will be sent when this feature is ready.

As a reminder, in Provider Link you may easily navigate to the Care Gaps report to submit supplemental data to help close any of your Florida Blue Medicare patient's Healthcare Effectiveness Data and Information Set (HEDIS¹) care gaps.

How to Access Program Details

To review the 2021 Florida Blue Medicare Advantage Provider Quality Bonus Program Terms and Conditions, visit Provider Link and navigate to *Resource Links*. Once available, later in this first quarter, your Quality Scorecard will be located here too.



How to Access Provider Link

Provider Link is in the Florida Blue Payer Space on availity.com. Your practice administrator for Availity^{®2} can grant access to the tool by checking the Provider Link box in the user profile. Once access is granted by the Availity administrator, sign in to Availity with your existing username and password to get started.

The Provider Link User Guide is available in the Florida Blue Learning Center. You can access it through Payer Spaces on availity.com or through the Florida Blue Learning Center direct link, <https://floridablue.learnupon.com>.

If you are not registered with Availity, follow the instructions to register at availity.com. You will need to define your users' roles in addition to your own role. For questions about registering, call 800-282-4548.

Bonus Program Questions

If you have questions about our 2021 Medicare Advantage Provider Quality Bonus Program, please email them to us at starsqualitybonus@floridablue.com.

¹ HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).

² Availity, LLC is a joint venture multi-payer company. For more information or to register visit [Availity.com](https://availity.com).