

Provider Portal Census & Coding Opportunity Updates For Commercial and Medicare Patient Data

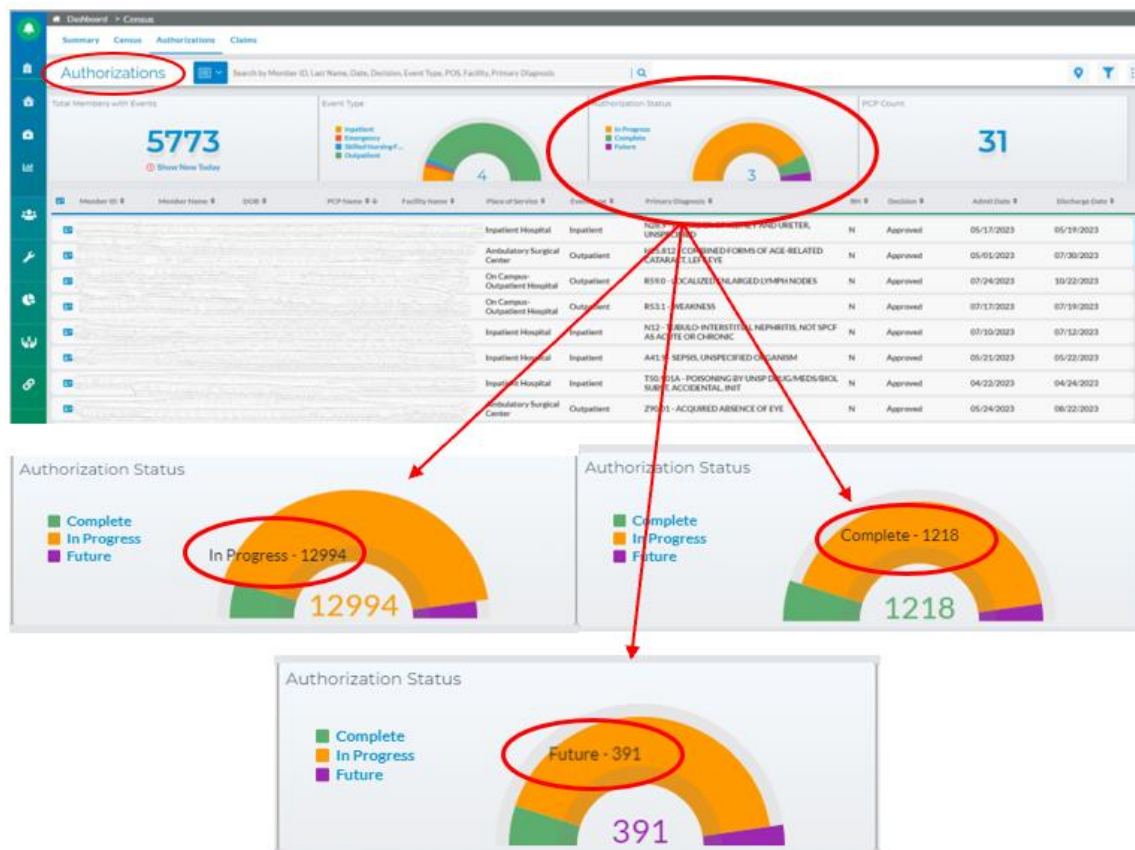
We are pleased to share the latest enhancements to our provider portal. The updates apply to both the *ProviderVista* platform for your Florida Blue commercial patients and the *Provider Link™* platform for your Florida Blue Medicare patients.

There are two enhancements we want to highlight under the **Census** feature. First, the **Authorizations** tab has been expanded to include more information in the chart. The second enhancement is related to the **Readmit Risk/LACE+** chart on the Census tab. Additionally, the **Coding Opportunities** feature includes an update. Details regarding these new changes are explained in more detail below.

Enhancement: Authorization Chart Display

In the Authorizations tab, users can now view authorization status for all event types based on future, in progress, or completed status. Prior to this enhancement, only the Inpatient event type was displayed.

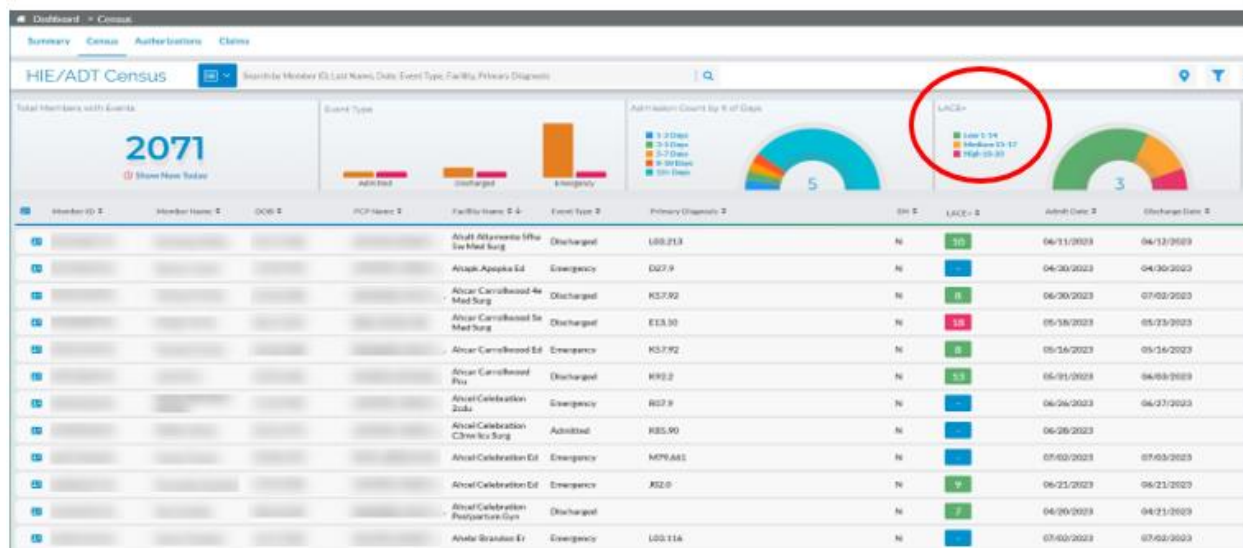
The following image shows where this detail is displayed.



Census > Authorization Status View

Enhancement: Readmit Risk/LACE+

We have made slight modifications to the Readmit Risk/LACE+ (Readmission Risk Score) column. The member is given a score based on claim data from the last 90 days/admission analytics to predict the members' risk of being readmitted. Additionally, if the most recent event for a member is hospice, or the member does not have a recent event, no score displays.

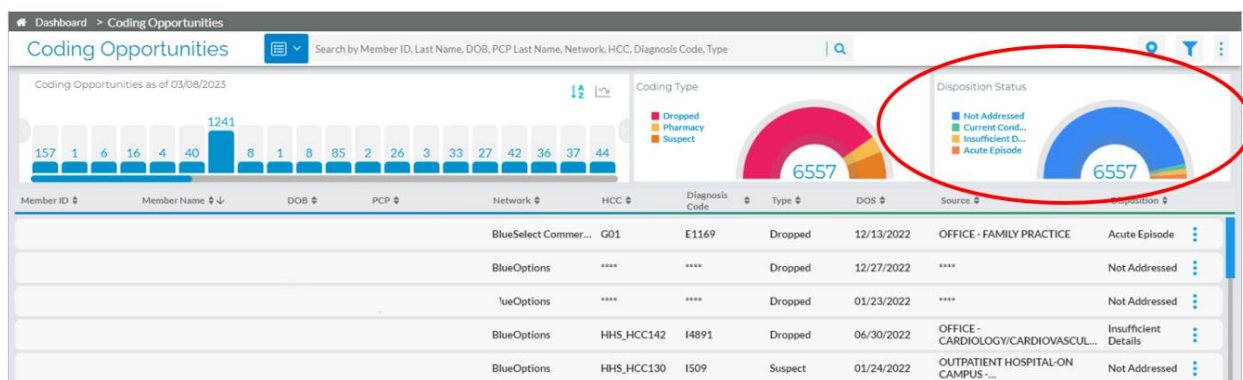


Census > Readmit Risk/LACE+ View

Additionally, we have added a chart within the Coding Opportunities dashboard to assist with the navigation of associated disposition status. This is explained in the next section.

Enhancement: Coding Opportunities – Disposition Status

You can now click on the colors in the chart to filter based on what you would like to view by disposition status (Current Condition, Insufficient Details, and Acute Episode) as well as those Not Addressed yet. As a reminder, you can select the three dots on each member level line to manage the opportunity.



Coding Opportunities > Disposition Status

The **Census** and **Coding Opportunities** dashboards can be accessed from the **Notifications** section in ProviderVista and the **Reports** section in Provider Link.

Need Access to the provider portal?

Simply ask your Availity^{®1} Primary Access Administrator (PAA) to select the Provider Portal role in your profile. You will find the Provider Portal tile in the Florida Blue Payer Space.

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