



April 3, 2025

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks ([Learn more>>](#)) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at [FloridaBlue.com > for providers > news > bulletins-and-faqs](https://www.floridablue.com/providers/news/bulletins-and-faqs).

## For Florida Blue and Truli for Health Providers

### PHARMACY

#### Pharmacy Updates to Commercially Insured Medical Coverage Guidelines Now Available

Each month and quarter, our Medical Coverage Guidelines (MCGs) for the commercially insured are updated and published at [FloridaBlue.com](https://www.floridablue.com) under *Medical and Pharmacy Policies and Guidelines, What's New*. The **April 1, 2025** updates include, but are not limited to, the new **Tryngolza** MCG for the treatment of familial chylomicronemia syndrome (FCS) in adults. This revision also shows the new **Crenessity** MCG for the treatment of classic congenital adrenal hyperplasia (CAH). Many other MCG modifications are listed. [Learn more>>](#)

#### Please Direct Members to Quest Diagnostics for Lab Services

Remember to direct Florida Blue patients to Quest Diagnostics, our in-network provider for lab services. Quest Diagnostics and its subsidiaries, AmeriPath and DermPath Diagnostics, are the preferred laboratory providers for most Florida Blue plans. [Learn more>>](#)

#### Reminder of In-Network Specialty Pharmacies

We are reminding providers to use our in-network specialty pharmacies for patients with Florida Blue commercial, Florida Blue Medicare, and Truli for Health plans. With in-network specialty pharmacies, members can obtain medications at the lowest out-of-pocket costs. [Learn more>>](#)

### QUALITY / HEDIS / CAHPS

#### Help Improve CAHPS Results With Quick Access to Visits, Timely Quality Care

From March to June, a random group of our members across all health care plans are invited to complete the Consumer Assessment of Healthcare Providers and Systems (CAHPS) survey. This survey will assess their overall 2024 health care experience. [Learn more>>](#)

#### Keeping Your Patients Healthy Through HPV Vaccination

Health care providers play an essential role in increasing human papillomavirus (HPV) vaccine rates among patients, particularly pre-adolescents ages 9 –13. A physician's recommendation is key in motivating parents to have their children vaccinated against HPV. [Learn more>>](#)

# For Florida Blue Providers Only

## BILLING AND CODING

### **Updates to Medicare Billing Guidelines for Home Health Care Providers, Effective May 1**

We have updated our Provider Billing Guidelines for Traditional Medicare and Non-Participating Providers in Florida Blue Medicare Advantage Under Home Health Prospective Payment System, and Notice of Admission. This change will be effective May 1. [Learn more>>](#)

## FEDERAL EMPLOYEE PROGRAM

### **Promoting Children's Health Through Childhood Immunization Status**

Our Blue Cross and Blue Shield Federal Employee Program (FEP) prioritizes preventive care and wellness for members. We encourage well-child visits to help children receive recommended immunizations by their second birthday, ensuring they are on the path to a healthy future.

[Learn more>>](#)

### **Help Reduce the Risk of Breast, Cervical, and Colorectal Cancers Through Prevention**

As part of our ongoing commitment to the well-being of our members, FEP is dedicated to promoting awareness and facilitating early detection of breast, cervical, and colorectal cancer. [Learn more>>](#)

## QUALITY / HEDIS / CAHPS

### **Mark Your Calendars for Florida Blue's Next HEDIS Innovations Webinar on April 29**

Be sure to register for our next webinar on April 29, 2025. You will hear best practices and the latest on the Avoidance of Antibiotic Treatment for Acute Bronchitis/Bronchiolitis (AAB) and Use of Imaging Studies for Low Back Pain (LBP) measures. Continuing medical education (CME) credit is available. [Learn more>>](#)

## QUALITY - MEDICARE STARS

### **Terms and Conditions Now Available for the Florida Blue Medicare 2025 Provider Quality Bonus Program**

Our 2025 Medicare Advantage Provider Quality Bonus Program has kicked off. Eligible provider groups may receive an annual bonus for delivering care that results in positive clinical outcomes for Florida Blue Medicare Advantage HMO and PPO patients. Program details are available in our provider portal, Provider Link. [Learn more>>](#)

### **Important Details About 2025 Medicare Star Measures: Poly-ACH and COB**

The Centers for Medicare & Medicaid Services introduced two new Part D Star measures for the 2025 measurement year. These measures – Polypharmacy: Use of Multiple Anticholinergic Medications in Older Adults (Poly-ACH) and Concurrent Use of Opioids and Benzodiazepines (COB) – aim to improve the quality of care for Medicare Advantage patients by reducing risks associated with certain medication combinations. [Learn more>>](#)

HMO coverage is offered by Truli for Health and Florida Blue HMO, affiliates of Florida Blue. Health insurance is offered by Florida Blue. These companies are Independent Licensees of the Blue Cross and Blue Shield Association.