

August 2024

Our Community Specialists Can Help Your Patients at No Extra Cost

Florida Blue Community Specialists are skilled social workers based at Florida Blue Centers across the state. They will assist anyone in our communities, free of charge, whether they are a Florida Blue member or not. Several support areas can be discussed, including assistance with:

- Children and youth services
- Community support programs
- Food programs
- Government programs
- Understanding their Florida Blue health plan's benefits
- Life planning/advance directives
- Medication savings programs
- Military and veteran services
- Referrals for:
 - o Financial assistance
 - Housing assistance
 - Mental health facilities and programs
- Transportation services

More information is included in the recently updated *Community Specialist* flyer (<u>English</u>, <u>Spanish</u>, <u>Creole</u>), and available to print for your patients.

For those who prefer video, we can help! Several short videos describing many of the ways individuals and families can get support and guidance are available. The videos are available in <u>English</u> and <u>Spanish</u>. We encourage you to remind your patients to go to <u>FloridaBlue.com/Center</u> and click *Learn More* under *Let's go the extra mile*.