

## Many Blue Cross Canada Members Now Have Access to U.S. Coverage via BlueCard

Florida Blue and GeoBlue®, independent licensees of the Blue Cross and Blue Shield Association, provide services to the Blue Cross Blue Shield Global™ (BCBS Global) plan. This plan offers a best-in-class, comprehensive suite of international solutions for people who live, work and travel internationally.

The BCBS Global plan now offers Blue Cross® Canada members in several provinces access to covered medical services in the United States through the BlueCard® Program.

### What this means for you

For any members who present with the BCBS Global ID card, providers should submit claims electronically to Florida Blue the same way they would for any other BlueCard (out of area) members.

Please refer to the online BlueCard Manual for everything you need to know about the program including submitting claims and obtaining authorizations. To access the manual, log in to Availity®<sup>1</sup> at [availity.com](http://availity.com). Select *Florida Blue Payer Spaces, Resources*, and then *Provider Manual BlueCard Program*.

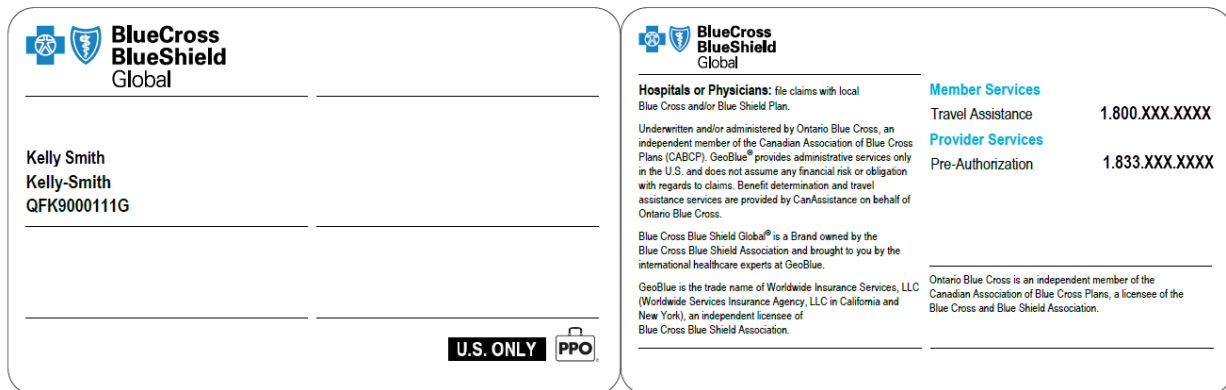
If a provider does not have the ability to submit electronic claims, paper claims should be mailed to the Florida Blue BlueCard mailbox: Florida Blue, P.O. Box 1798, Jacksonville, Florida, 32231-0014. The claims should include the **ID number shown on the member's card**.

This process applies only to the following Canadian member ID prefixes currently associated with the BCBS Global plan:

- QFF                      • QFJ
- QFH                      • QFK

### How to recognize a Blue Cross Canada member with a BCBS Global plan

The member ID card for a BCBS Global plan displays the Blue Cross Blue Shield Global logo on the front and back, as shown in the sample below. This logo indicates a plan issued by GeoBlue for international members accessing care in the United States.



For more information, please call the number on the back of the ID card.

GeoBlue is the trade name of Worldwide Insurance Services, LLC (known as Worldwide Services Insurance Agency, LLC, in California and New York), an independent licensee of the Blue Cross Blue Shield Association, made available in cooperation with Blue Cross and Blue Shield companies in select service areas. GeoBlue is a registered service mark of the Blue Cross Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans.

Blue Cross Blue Shield Global is a brand owned by the Blue Cross Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans.

Florida Blue is an Independent Licensee of the Blue Cross and Blue Shield Association.