



May 20, 2021

For Truli for Health and Florida Blue Providers

COVID-19 SPECIAL ALERTS

COVID-19 Update as of April 29, 2021

In response to the coronavirus disease (COVID-19), we have made additional process updates which are now in place for our Commercial, Affordable Care Act (ACA), Medicare Advantage, Federal Employee Program® (FEP) and Truli for Health lines of business. We will keep you informed as information changes. **Note: For easy reference, new updates are noted in red throughout the communication.** [Learn more>>](#)

COVID-19 Provider Billing Guidelines

To ensure proper, timely reimbursement, please submit claims using the provider billing guidelines in the link below. Please check these guidelines regularly as they will be updated as needed. [Click here](#) and select **COVID-19 Provider Billing Guidelines**.

QUALITY / HEDIS / CAHPS

Coding Newsletter Focuses on COPD

Our June issue of *Closing Gaps and Meeting Metrics* highlights coding tips for COPD, including documentation requirements. [Learn more>>](#)

For Florida Blue Providers Only

COMPLIANCE

CMS Rule Provides Consumers Access to Protected Health Information Using Mobile Applications

A new Centers for Medicare & Medicaid Services (CMS) mandate puts consumers at the center of their health care by requiring CMS-regulated payers to implement and maintain a secure application programming interface for consumers to access their health information through third-party applications (apps). [Learn more>>](#)

PHARMACY

Commercial and Other Pharmacy Program Updates Take Effect July 1, 2021

Changes to Florida Blue's preferred drug lists and medication guides take effect July 1, 2021. These changes include prior authorization requirements, the Responsible Quantity Program, Responsible Steps and the Pharmacy Coverage Exclusions List. [Learn more>>](#)

VALUE-BASED CARE

Discover Intelligence on Pursuing Better Value Care via Free Webinar

Cotiviti's Network Intelligence platform analyzes the practice patterns of primary care physicians compared to their peers in a defined geographic area. This helps to highlight efficient behaviors in a value-based standard. To learn how to zero in on a few practice patterns that could most benefit from change and more, attend a free webinar. [Learn more>>](#)

