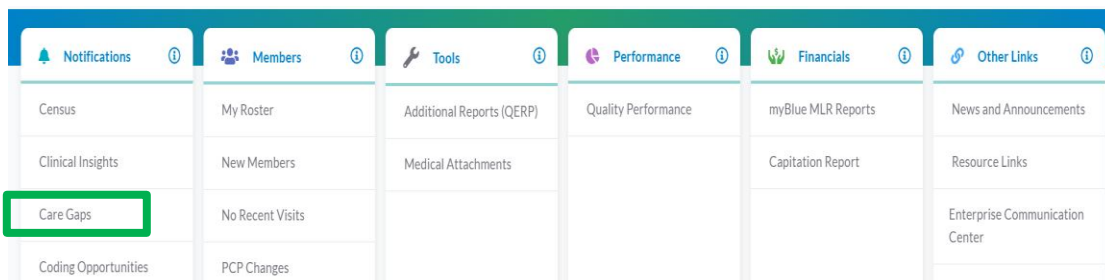
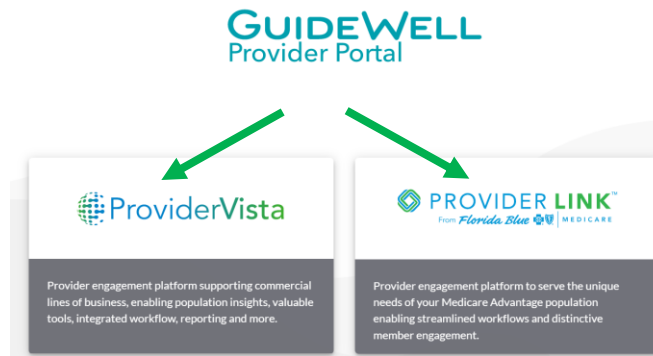


Clinical Quality Validation Form To Retire This Year

The Clinical Quality Validation (CQV) form is an application that enables a provider to upload medical documents and close our members' care gaps. Most providers have been using other tools to specify members' care gap closures, therefore, the CQV application and form will be retired on December 31, 2022.

You will still have an opportunity to close our members' care gaps in the CQV application and form through January 31, 2023. Additionally, if you are set-up to use the Secure File Transfer Protocol (SFTP), you may use this method to document the closure of our members' care gaps.

ProviderVista and Provider Link™ are the primary tools providers are using to close our members' care gaps for commercial and Medicare Advantage members, respectively. Access to these applications is available via the provider portal in Availity's Payer Spaces by selecting Florida Blue, then the Applications tab, then Provider Portal. Here you may enter ProviderVista or Provider Link.



For technical assistance with Payer Spaces, please call Availity client services at 1-800-Availity (1-800-282-4548).

If you need support accessing and closing our members' care gaps within the Provider Portal, contact the Florida Blue Provider Contact Center at 1-800-727-2227.

¹ Availity, LLC is a multi-payer joint venture company. Visit availity.com to register.

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