

## Acupuncture Benefits: When and How They are Displayed in the Availity Eligibility & Benefits Tool

The Eligibility and Benefits (E&B) tool in Availity<sup>®1</sup> helps you determine benefits for your patients, our members. This self-service tool is accessed through Availity and allows you to enter different service types to determine what is covered.

For some service types, you will see “**Not Covered**” as you use the E&B tool. For other services, as in acupuncture services, this message is not displayed because acupuncture benefits are a standard exclusion on most plans. For this reason, the acupuncture benefit is shown **only for members who have this coverage**.

Providers must select service type Chiropractic - 33 or Professional (Physician) Visit - Office - 98 to obtain results for acupuncture services in the E&B tool.

### Service Type 33 or 98

\* Benefit / Service Type ⓘ

Chiropractic - 33



Professional (Physician) Visit - Office - 98



For plans now offering acupuncture benefits, the E&B tool will return the results detailing the applicable information **for members who have this benefit**. Helpful information, such as co-payments and limitations, is listed on the E&B tool’s results page.

<sup>1</sup>Availity, LLC is a multi-payer joint venture company. For more information, visit [availity.com](https://www.availity.com).