

August 2025

Please Refer Members to Quest Diagnostics for Lab Services

We are reminding providers to refer Florida Blue members to Quest Diagnostics, our in-network provider for lab services.

With in-network providers, members can access quality care at the lowest out-of-pocket costs. Your contract includes an agreement to refer members to participating providers in most circumstances. Quest Diagnostics and its subsidiaries, AmeriPath and Dermpath Diagnostics, are the preferred laboratory providers for most Florida Blue plans. This is also true for members of other Blue Plans accessing care in Florida through BlueCard®.

Test Availability and Scheduling

To confirm whether a test is available at a location, visit [QuestDiagnostics.com](https://www.questdiagnostics.com) and select *Healthcare Professionals* and then *Test Directory*. Providers or members can schedule appointments by phone at 1-866-MYQUEST (1-866-697-8378) or online at [QuestDiagnostics.com/appointment](https://www.questdiagnostics.com/appointment). Additionally, providers can call the Quest Diagnostics Genetic Testing Hotline at 1-866-436-3463 for genomics expertise and consultative services.

Information about Referrals

For more information about lab referrals, refer to the [Manual for Physicians and Providers](#) on FloridaBlue.com.