

Closing HEDIS Care Gaps with Patient-Reported Hemoglobin A1c Results

The Healthcare Effectiveness Data and Information Set (HEDIS^{®1}) quality measure Glycemic Status Assessment for Patients with Diabetes (GSD) monitors whether patients with diabetes receive timely screenings and have their blood glucose levels controlled. Documenting patient-reported results helps close care gaps, supports quality reporting and effective diabetes management.

Patient-Reported Results

If a patient has had a diabetes hemoglobin (HbA1c) screening completed outside your practice (e.g., specialist's office, urgent care, employer wellness clinic), their self-reported results can be used to close the HEDIS gap when properly documented in the medical record.

How to Document Patient-Reported HbA1c Results

- Record the date of the screening
- Document the HbA1c value reported by the patient
- Indicate the location or ordering provider if known
- Place the information in the Lab Results/Diabetes Care section of the patient's medical record
- Use appropriate CPT II coding and billing along with the date of service (date screening was done) to close the gap
 - 3044F HbA1c less than 7.0%
 - 3046F HbA1c greater than 9.0%
 - 3051F HbA1c greater than or equal to 7.0% and less than 8.0%
 - 3052F HbA1c greater than or equal to 8.0% and less than or equal to 9.0%

Best Practices Tips

- During each visit, ask your patients with diabetes if they had an HbA1c screening since their last appointment. Document the reported results in the medical record and request supporting records when available.
- When possible, request a copy of the actual lab report from the provider or lab who completed your patient's screening to ensure accuracy and ongoing care coordination.
- If you are performing HbA1c screening in the office, please ensure that you bill the test **and** include the result in your claim using the appropriate CPT II codes as referenced above.

Together, we can improve patient outcomes while meeting HEDIS quality standards.

¹HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).