



February 6, 2025

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks (Learn more>>) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at [FloridaBlue.com > for providers > news > bulletins-and-faqs](https://www.floridablue.com/providers/news/bulletins-and-faqs).

## For Florida Blue and Truli for Health Providers

### ADMINISTRATIVE NEWS

#### **Important Update on Appointment Availability and Wait Time Requirements**

Effective January 1, 2025, providers are required to comply with appointment wait time standards set by the Centers for Medicare & Medicaid Services. Providers will attest to this via the quarterly attestation process through Availity Essentials, in a unique section within Provider Self Service.

[Learn more>>](#)

### PHARMACY

#### **GLP-1 Prior Authorization Requirement for Commercial Plans, Effective April 1, 2025**

We are sharing important reminders and updates regarding the prior authorization process, policies, and medical criteria specific to Glucagon-like Peptide 1 (GLP-1) medications. Effective April 1, 2025, members with a Florida Blue commercial plan, including Truli for Health, currently on a prescribed GLP-1 therapy, will be required to have a prior authorization on file. [Learn more>>](#)

#### **Reminder of In-Network Specialty Pharmacies**

Be sure to use our in-network specialty pharmacies for members with Florida Blue commercial, Florida Blue Medicare, and Truli for Health plans. With in-network specialty pharmacies, members can obtain medications at the lowest out-of-pocket costs. [Learn more>>](#)

### PROVIDER SELF-SERVICE TOOLS

#### **Change to Single Code Submissions for Availity Essentials Referral Request Tool**

As of December 14, 2024, the Availity Essentials Referral Request tool has changed to a single code submission process. Only one specialist referral is required from the PCP for the 180-day timeframe. Multiple referrals are not required, and no additional transactions are necessary for this period.

[Learn more>>](#)

## For Florida Blue Providers Only

### QUALITY / HEDIS / CAHPS

#### **2025 Updates to HEDIS Quality Measures Now Available**

The Healthcare Effectiveness Data and Information Set (HEDIS) helps gauge performance on important dimensions of care and service. We have revised our HEDIS tip sheets with the 2025 measures, which you can find on our provider site. [Learn more>>](#)

#### **Every Reading Counts: Your Contribution to Better Blood Pressure Outcomes**

As a clinician, you play a vital role in improving health outcomes and helping patients achieve their goals, particularly in managing blood pressure to prevent heart attacks and strokes. Proper documentation helps enhance patient care. [Learn more>>](#)

## For Truli for Health Providers

### QUALITY / HEDIS / CAHPS

#### **2025 HEDIS Quality Measures Now Available for Truli for Health**

Be sure to review the 2025 HEDIS measures for Truli for Health. These include adult and pediatric measures to assess health care outcomes. You can find this information at [TruliforHealth.com](https://TruliforHealth.com) under *Providers, What's New*. [Learn more>>](#)

HMO coverage is offered by Truli for Health and Florida Blue HMO, affiliates of Florida Blue. Health insurance is offered by Florida Blue. These companies are Independent Licensees of the Blue Cross and Blue Shield Association.

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