Florida Blue Health Plan

HIPAA Transaction Standard Companion Guide

For Availity®¹ Health Information Network Users

Refers to the Technical Report Type Three (TR3) on ASC X12 Version 005010 X217

278 – Health Care Services Review — Request for Review and Response

Companion Guide Version Number: 5.2

99261-0623

Disclosure Statement

The Florida Blue HIPAA Transaction Standard Companion Guide for EDI Transactions Technical Reports, Type three (3) (TR3) provides guidelines for submitting electronic batch transactions. Because the HIPAA ASC X12-TR3s require transmitters and receivers to make certain determinations/elections (e.g., whether, or to what extent, situational data elements apply) this Companion Guide documents those determinations, elections, assumptions or data issues that are permitted to be specific to Florida Blue business processes when implementing the HIPAA ASC X12 5010 TR3s.

This Companion Guide does not replace or cover all segments specified in the HIPAA ASC X12 TR3s. It does not attempt to amend any of the requirements of the TR3s or impose any additional obligations on trading partners of Florida Blue that are not permitted to be imposed by the HIPAA Standards for Electronic Transactions. This Companion Guide provides information on Florida Blue specific codes relevant to Florida Blue business processes, rules and situations that are within the parameters of HIPAA. Readers of this Companion Guide should be acquainted with the HIPAA ASC X12 TR3s, their structure and content.

This Companion Guide provides supplemental information that exists between Florida Blue and its trading partners. Trading partners should refer to their Trading Partner Agreement for guidelines pertaining to Availity LLC, legal conditions surrounding the implementation of the EDI transactions and code sets. However, trading partners should refer to this Companion Guide for information on Florida Blue business rules or technical requirements regarding the implementation of HIPAA-compliant EDI transactions and code sets.

Nothing contained in this Companion Guide is intended to amend, revoke, contradict or otherwise alter the terms and conditions of your applicable Trading Partner Agreement. If there is an inconsistency between the terms of this Companion Guide and the terms of your applicable Trading Partner Agreement, the terms of the Trading Partner Agreement will govern. If there is an inconsistency between the terms of this Companion Guide and any terms of the TR3, the relevant TR3 will govern with respect to HIPAA edits and this Companion Guide will govern with respect to business edits.

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Version Change Log

Date	Description	Page
9-25-14	**Addition of Diagnosis Code Information**	18
9-23-16	**Updated verbiage for +4 Zip code not a requirement B7, B18, B21**	16,18,19
10-06-17	**Reviewed – No required changes**	
4-19-18	**Removed the word "Alpha" describing prefix/suffix related to Member ID**	17
11-08-19	**Section 4.4 removed sentence and URL for test link, updated section 5: Contact Information and updated/added values to Section 7 table columns B4-B35.**	8 and 16-21
02-16-2021	**Format Changes**	**Multiple**
01-23-2023	**Added section 1.4 Additional information as a result of CMS audit feedback**	6-7
06-16-2023	**Section 1.4 verbiage modification – (version 5.2)**	6-7
06-16-2023	**Section 7 verbiage modification – (version 5.2)**	19, 21 & 22

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1 INTRODUCTION

The Health Insurance Portability and Accountability Act (HIPAA) requires that the health care industry in the United States comply with the electronic data interchange (EDI) standards as established by the Secretary of Health and Human Services. The Technical Reports Type three (3) Guides (TR3s) for the 278 Request for Review and Response transaction specifies in detail the required formats. It contains requirements for the use of specific segments and specific data elements within segments and was written for all health care providers and other submitters. It is critical that your software vendor or IT staff review this document carefully and follow its requirements to send HIPAA-compliant files to Florida Blue via your vendor. The ASC X12 005010X217 is the established standard for Request for Review and response (278).

1.1 Scope

This ANSI 278 *Companion Guide* was created for Florida Blue trading partners to supplement the ANSI 278 TR3. It describes the data content, Florida Blue business rules and characteristics of the ANSI 278 transaction.

1.2 Overview

The Technical Reports Type three (3) Guides (TR3s) for the ANSI 278 Health Care Services Review transaction specifies in detail the required formats. It contains requirements for the use of specific segments and specific data elements within segments, and was written for all health care providers and other submitters. It is critical that your software vendor or IT staff review this document carefully and follow its requirements to send HIPAA-compliant files to Florida Blue via your vendor.

1.3 References

- TR3 Guides for ASC X12 005010X217 Request for Review and response (278) and all other HIPAA standard transactions are available electronically at wpc-edi.com.
- For more information, including an online demonstration, please visit availity.com or call 800-282-4548.
- CAQH CORE Operating Rules Phase II caqh.org/CORE_operat_rules.php

1.4 Additional Information

Florida Blue Scheduled Downtime

Florida Blue production systems are available 24 hours per day, 7 days per week except for scheduled monthly maintenance outlined below:

[1]Availity, LLC, is a multi-payer joint venture company. For more information or to register, visit availity.com Blue Cross and Blue Shield of Florida, Inc., is an Independent Licensee of the Blue Cross and Blue Shield Association.

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Jan 2023	Feb 2023	Mar 2023	Apr 2023	May 2023	Jun 2023
1/22 Sun 9PM – Mon 6AM	2/11 Sat 9PM – Sun 12PM 2/26 Sun 9PM – Mon 6AM	3/19 Sun 9PM – Mon 6AM	4/1 Sat 9PM – Sun 12PM 4/14 Fri 9PM – 12PM 4/23 Sun 9PM – Mon 6AM	5/20 Sat 9PM – Sun 12PM 5/21 Sun 9PM – Mon 6AM	6/24 Sat 9PM – Sun 12PM 6/25 Sun 9PM – Mon 6AM
Jul 2023	**Aug 2023**	**Sep 2023**	**Oct 2023**	**Nov 2023**	**Dec 2023**
7/8 Sat 9PM – Sun 12PM 7/30 Sun 9PM – Mon 6AM	8/12 Sat 9PM – Sun 12PM 8/27 Sun 9PM – Mon 6AM	9/17 Sun 9PM – Mon 6AM 9/23 Sat 9PM – Sun 12PM 9/30 Sat 9PM – Sun 12PM	10/13 Fri 9PM – Sun 12PM 10/22 Sun 9PM – Mon 6AM	11/12 Sun 9PM – Mon 6AM 11/18 Sat 9PM – Sun 12PM	12/16 Sat 9PM – Sun 12PM 12/17 Sun 9PM – Mon 6AM

Any additional planned maintenance or unscheduled outages will be posted on the Status page as well as on News and Announcements at www.Availity.com.

Holiday Schedule

Our company observes the following holidays for 2023:

1. New Year's Day (Observed)- Monday, January 2

2. Martin Luther King's Day- Monday, January 16

3. Memorial Day- Monday, May 29

4. Juneteenth- Monday, June 19

5. Independence Day- Tuesday, July 4

6. Labor Day- Monday, September 4

7. Thanksgiving Holiday- Thursday, November 23 & Friday, November 24

8. Christmas Holiday (Observed) -Monday, December 25 & Tuesday, December 26

If a holiday falls on a day when our company doesn't operate, we will observe that holiday on the closest business day. For example, if a holiday falls on a Sunday, the following Monday will be observed as a holiday.

Notes

- **New Year's Day** – Monday, January 2, 2023, will be recognized as a holiday since New Year's Day 2023 is on a Sunday.
- **Christmas 2023** - Christmas Day 2023 is on a Monday. Tuesday, December 26, 2023, will be recognized as a holiday since Christmas Eve 2023 is on a Sunday.

2 GETTING STARTED

2.1 Working with Florida Blue

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Availity optimizes information exchange between multiple health care stakeholders through a single, secure network. The Availity Health Information Network encompasses administrative, financial, and clinical services, supporting both real-time and batch EDI via the web and through business to business (B2B) integration. For more information, including an online demonstration, please visit availity.com or call 800-282-4548.

2.2 Trading Partner Registration

In order to register, you will need:

- Basic information about your practice, including your Federal Tax ID and National Provider Identifier.
- Someone with the legal authority (typically an owner or senior partner) to sign agreements for your organization.
- An office manager or other employee who can oversee the Availity implementation and maintain User IDs and access.

2.3 Certification and Testing Overview

All trading partners and clearing houses should be certified via Availity. It is recommended that the trading partner obtain HIPAA certification from an approved testing and certification third party vendor prior to testing.

3 TESTING WITH FLORIDA BLUE AND AVAILITY

Florida Blue recommends that trading partners contact Florida Blue to obtain a testing schedule and or notify Florida Blue of potential testing opportunities prior to implementing any foreseen transaction impacts to the business flow of both Florida Blue and/or the trading partner.

4 CONNECTIVITY/COMMUNICATIONS WITH FLORIDA BLUE AND AVAILITY

4.1 Transmission Administrative Procedures

4.2 Connectivity

Connectivity methods:

- Secure File Transfer via Internet
- FTP via ISDN, Leased Lines, Frame Relay, VPN
- Firewall Mechanics
  - o If you are behind a firewall, make sure that your FTPS client passes the Internet facing IP address of the server rather than the internal IP. Failure to do so

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usually causes the communication break when the client tries to list the files available in the server or during upload or download of files.

4.3 Re-Transmission Procedure

Encryption Method - Secure Socket Layer (SSL)

4.4 Communication Protocol Specifications

Protocols Used

- HTTPS/FTPS
- HTTPS and your common Internet browsers (i.e., Firefox, etc.) Port 443 (default)
- FTPS: Any FTP client capable of SSL encryption
- Client examples
- Valicert ftp client
- Cute-FTP
- WS-FTP Pro
- FileZilla
- FTPS Parameters
- Port 21
- Authentication: FTP over SSL (explicit) or FTP over TLS (explicit)
- Active Mode
- File retention is 72 hours
- SSH Parameters
- Use SFTP or SCP
- Port 22
- Authentication: User ID and Password

4.5 Passwords

If a password change is necessary, please contact Availity at 800-282-4548 or availity.com.

5 CONTACT INFORMATION

5.1 EDI Customer Service

For EDI customer service related to Florida Blue, please visit availity.com or call 800-282-4548.

5.2 EDI Technical Assistance

For support of EDI transactions through Availity, please visit availity.com or call 800-282-4548.

5.3 Provider Service Number

For provider services, please contact Florida Blue at 800-727-2227. For faster service, please

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have your Availity transaction ID available.

5.4 Applicable websites/email

- availity.com
- floridablue.com

6 CONTROL SEGMENTS/ENVELOPES

ANSI 278 – Health Care Services Review **–** Request for Review and Response

The purpose of this section is to delineate specific data requirements where multiple valid values are presented within the ANSI 278 5010 A1 TR3.

Common Definitions:

- **Interchange control header (ISA06) Interchange Sender ID (Mailbox ID)** – is individually assigned to each trading partner.
- **Interchange control header (ISA08) Interchange Receiver ID** – is the Florida Blue Tax ID, 592015694.
- **Interchange control header (ISA15) Usage Indicator** – defines whether the transaction is a test (T) or production (P).
- **Functional Group Header (GS02) Application Sender's code** – is individually assigned to each trading partner.
- **ANSI 278 – Health Care Services Review** – Request for Review and Response

Global Information

Req #	Loop ID – Segment Description & Element Name	Reference Description	TR3 Page (s)	Plan Requirement
G1	All Transactions			Florida Blue requires a Trading Partner Agreement to be on file with Availity indicating all electronic transactions the trading partner intends to send or receive.
G2	All Segments			Only loops, segments, and data elements valid for the 278 HIPAA-AS TR3 Guides ASC X12 005010X217 will be used for processing.

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Req #	Loop ID – Segment Description & Element Name	Reference Description	TR3 Page (s)	Plan Requirement
G3	**Acknowledgments – Florida Blue acknowledgements are created to communicate the status of transactions. It is imperative that they be retrieved on a daily basis. One file could result in multiple acknowledgements.** **ANSI X12:** **-TA1 – Interchange Acknowledgement** **-999– Functional Acknowledgement**			TA1 is available immediately after "depositing file" 999 is available immediately after "depositing file"
G4	**Negative Values**			Submission of any negative values in the 278 transaction will not be processed or forwarded.
G5	**Date fields**			All dates submitted on an incoming 278 Eligibility and Benefit Inquiry must be a valid calendar date in the appropriate format based on the respective ANSI 278 5010 A1 TR3 qualifier. Failure to do so may cause processing delays or rejection.
G6	**Batch Transaction Processing**			Generally, Availity and Florida Blue Gateway accept transmissions 24 hours a day, seven (7) days a week.
G7	**Multiple Transmissions**	All Segments		Any errors detected in a transaction set will result in the entire transaction set being rejected.

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Req #	Loop ID – Segment Description & Element Name	Reference Description	TR3 Page (s)	Plan Requirement
G8	All Transactions			Florida Blue requests to remove - (dashes) from all tax IDs, SSNs and zip codes.
G9	2100C Subscriber Name Qualifier Identification Code	NM108 NM109		Health Care Services Review – Request for Review (278) submitted with multiple patient events will be split into separate transactions and returned one at a time.
G10	All Transactions			Florida Blue requires that you do not submit any special characters in any text fields.
G11	All Transactions 2000C 2000D 2000F Additional Patient Information Paperwork	PWK		Although 278 allows for the submission of additional data in this segment, Florida Blue will not utilize the information in processing at this time.
G12	All Transactions	HI		Do not transmit the decimal point for ICD codes. The decimal point is implied.

Enveloping Information – Request for Review

Req #	Loop ID - Segment Description & Element Name	Reference Description	TR3 Page(s)	Plan Requirement
E1	Interchange Control Header	ISA	*Appendix B (B.4)*	All transactions utilize delimiters from the following list: >,*,~,^,|,{ and : . Submitting delimiters not supported within this list may cause an interchange (transmission) to be rejected

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Req #	Loop ID - Segment Description & Element Name	Reference Description	TR3 Page(s)	Plan Requirement
E2	**Interchange Control Structure**	ISA	*Appendix B (B.2)*	Must submit Request for Review data using the basic character set as defined in Appendix B of the ASC X12 005010X217 TR3. In addition to the basic character set, you may choose to submit lower case characters and the special character (@) from the extended character set. Any other characters submitted from the extended character set may cause the interchange (transmission) to be rejected by the Plan.
E3	**Interchange Control Header Authorization Information Qualifier**	ISA01	*Appendix C (C.4)*	Florida Blue requires 00 in this field.
E4	**Interchange Control Header Authorization Information**	ISA02	*Appendix C (C.4)*	Florida Blue requires 10 spaces in this field.
E5	**Interchange Control Header Security Information Qualifier**	ISA03	*Appendix C (C.4)*	Florida Blue requires 00 in this field.
E6	**Interchange Control Header Security Information**	ISA04	*Appendix C (C.4)*	Florida Blue requires 10 spaces in this field.
E7	**Interchange Control Header Interchange ID Qualifier**	ISA05	*Appendix C (C.4)*	Florida Blue requires 01 in this field.

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Req #	Loop ID - Segment Description & Element Name	Reference Description	TR3 Page(s)	Plan Requirement
E8	**Interchange Control Header Interchange Sender ID**	ISA06	*Appendix C (C.4)*	Florida Blue requires submission of your individually assigned Florida Blue sender mailbox number in this field.
E9	**Interchange Control Header Interchange ID Qualifier**	ISA07	*Appendix C (C.5)*	Florida Blue requires ZZ in this field.
E10	**Interchange Control Header Interchange Receiver ID**	ISA08	*Appendix C (C.5)*	Florida Blue will only accept the submission of Florida Blue tax ID number 592015694 in this field.
E11	**Interchange Control Header Repetition Separator**	ISA11	*Appendix C (C.5)*	All transactions utilize {as repetition separator. Submitting delimiters other than this may cause an interchange (transmission) to be rejected.
E12	**Interchange Control Header Acknowledgement Requested**	ISA14	*Appendix C (C.6)*	The TA1 will not be provided without a code value of 1 in this field.
E13	**Interchange Control Header Interchange Usage Indicator**	ISA15	*Appendix C (C.6)*	Florida Blue requires P in this field to indicate the data enclosed in this transaction is a production file.
E14	**Interchange Control Header Component Element Separator**	ISA16	*Appendix C (C.6)*	: Delimiter Florida Blue requires the use of the above delimiter to separate component data elements within a composite data structure.

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Req #	Loop ID - Segment Description & Element Name	Reference Description	TR3 Page(s)	Plan Requirement
E15	**Interchange Control Header Functional Group Header/Functional Group Trailer**	GS - GE ISA - IEA	*Appendix C (C.7)*	Florida Blue will only process one transaction type per GS-GE (functional group). However, we will process multiple ST's within one (1) GS segment as long as they are all the same transaction type.
E16	**Functional Group Header Functional Identifier Code**	GS01	*Appendix C (C.7)*	HI – Request for Review FB requires submission of the above value in this field.
E17	**Functional Group Header Application Sender's Code**	GS02	*Appendix C (C.7)*	Florida Blue requires the submission of the Florida Blue assigned Sender Code in this field.
E18	**Functional Group Header Application Receiver's Code**	GS03	*Appendix C (C.7)*	592015694 Florida Blue requires the submission of the above value in this field for 278 Request for Review, all others may cause rejection.
E19	**Implementation Convention Reference**	ST03	*66*	Must contain 005010X217

Enveloping Information – Response for Review

Req #	Loop ID - Segment Description & Element Name	Reference Description	TR3 Page(s)	Plan Requirement
E1	**Interchange Control Header**	ISA	Appendix B.5	All transactions utilize delimiters from the following list: >, * , ~ , ^ ,	, { and : .
E2	**Interchange Control Structure**	ISA	Appendix B (B.3)	Florida Blue sends review response data using the basic character set as defined in Appendix B of the ASC X12 005010X217 TR3. In addition to the basic character set, lower case characters and the special character

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Req #	Loop ID - Segment Description & Element Name	Reference Description	TR3 Page(s)	Plan Requirement
				(@) from the extended character set may be used.
E3	Interchange Control Header Authorization Information Qualifier	ISA01	Appendix C (C.4)	Florida Blue sends 00 in this field.
E4	Interchange Control Header Authorization Information	ISA02	Appendix C (C.4)	Florida Blue sends 10 spaces in this field.
E5	Interchange Control Header Security Information Qualifier	ISA03	Appendix C (C.4)	Florida Blue sends 00 in this field.
E6	Interchange Control Header Security Information	ISA04	Appendix C (C.4)	Florida Blue sends 10 spaces in this field.
E7	Interchange Control Header Interchange ID Qualifier	ISA05	Appendix C (C.4)	Florida Blue sends ZZ in this field.
E8	Interchange Control Header Interchange Sender ID	ISA06	Appendix C (C.4)	Florida Blue sends 592015694 in this field.
E9	Interchange Control Header Interchange ID Qualifier	ISA07	Appendix C (C.5)	Florida Blue sends 01 in this field.
E10	Interchange Control Header Interchange Receiver ID	ISA08	Appendix C (C.5)	Florida Blue sends individually assigned Florida Blue sender mailbox number in this field.
E11	Interchange Control Header Repetition Separator	ISA11	Appendix C (C.5)	Florida Blue uses {as repetition separator}.
E12	Interchange Control Header Acknowledgement Requested	ISA14	Appendix C (C.6)	Florida Blue sends 0 in this field.

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Req #	Loop ID - Segment Description & Element Name	Reference Description	TR3 Page(s)	Plan Requirement
E13	**Interchange Control Header Interchange Usage Indicator**	ISA15	Appendix C (C.6)	Florida Blue sends P in this field to indicate the data enclosed in this transaction is a production file.
E14	**Interchange Control Header Component Element Separator**	ISA16	Appendix C (C.6)	Florida Blue uses: as the delimiter to separate component data elements within a composite data structure.
E15	**Interchange Control Header Functional Group Header/Functional Group Trailer**	GS - GE ISA-IEA	Appendix C (C.7)	Florida Blue will only process one transaction type per GS-GE (functional group). However, we will process multiple ST's within one (1) GS segment as long as they are all the same transaction type.
E16	**Functional Group Header Functional Identifier Code**	GS01	Appendix C (C.7)	HI - Response for Review Florida Blue sends the above value in this field.
E17	**Functional Group Header Application Sender's Code**	GS02	Appendix C (C.7)	Florida Blue sends 592015694 in this field.
E18	**Functional Group Header Application Receiver's Code**	GS03	Appendix C (C.7)	Florida Blue sends Florida Blue assigned Sender Code in this field.
E19	**Implementation Convention Reference**	ST03	66	Florida Blue sends 005010X217 in this field.
E20	**999 Functional Acknowledgement**	AK103		Florida Blue will return the value submitted in GS08 from the functional group to which this 999 transaction set is responding

7 PAYER SPECIFIC BUSINESS RULES AND LIMITATIONS

Business Requirements

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Req #	Loop ID – Segment Description & Element Name	Reference Description	TR3 Page(s)	Plan Requirement
B1	**2100A – Information Source Name** **Entity Identifier Code**	NM101	67	Florida Blue will only support 13 (Request). --- Florida Blue will not support 01 (Cancellation) 36 (Authority to Deduct – Reply). These values will be eliminated on the web portal and rejected (as not supported by B2B.)
B2	**2010A - Utilization Management Organization (UMO) Name** **Entity Identification Code**	NM101	71	X3 (Utilization Management Organization) --- Florida Blue requests submission of above value in this field.
B3	**2010A - Utilization Management Organization (UMO) Name Organization Name**	NM103	72	Florida Blue --- Florida Blue requests submission of above value in this field.
B4	**2010A - Utilization Management Organization (UMO) Name Identification Code Qualifier**	NM108	73	PI (Payer Identification)
B5	**2010A - Utilization Management Organization (UMO) Name** **Identification Code**	NM109	73	Florida Blue requests submission of FBM01 in NM109.
B6	**2010B - Requester Name Identification Code Qualifier**	NM108	77	XX (National Provider Identifier)

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Req #	Loop ID – Segment Description & Element Name	Reference Description	TR3 Page(s)	Plan Requirement
B7	**2010B - Requester Name Requester Identifier**	NM109	78	Florida Blue requires the NPI Number in NM109
B8	**2010B - Requester Supplemental Identification Reference Identification Qualifier**	REF01	79	Florida Blue requires the ZH qualifier in REF01
B9	**2010B - Requester Supplemental Identification Requester Supplemental Identifier**	REF02	80	Florida Blue requires the Availity Sender Code in REF02
B10	**2010B - Requester Name Zip Code**	N403	83	Required- 5 digit zip code (first 5 digits) Optional- 4 digit zip Entire Contents of N403 Postal Code must be a valid zip code per code source 51: Zip Code
B11	**2010B - Requester Provider Information Provider Code**	PRV01	87	Florida Blue requires RF in PRV01
B12	**2010B - Requester Provider Information Reference Identification Qualifier**	PRV02	88	Florida Blue requires PXC in PRV02
B13	**2010B - Requester Provider Information Provider Taxonomy Code**	PRV03	88	Florida Blue requires a valid provider taxonomy code in PRV03. Standard taxonomy codes are published on the National Uniform Claim Committee website at nucc.org
B14	**2010C - Subscriber Name Identification Code**	NM108	93	MI (Member Identification Number)

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Req #	Loop ID – Segment Description & Element Name	Reference Description	TR3 Page(s)	Plan Requirement
	Qualifier			
B15	2010C – Subscriber Name Subscriber Member Number	NM109	93	Florida Blue requires the submission of ID number exactly as it appears on the ID card without embedded spaces (this includes any out-of-state Blue Card IDs) including any applicable prefix or suffix
B16	2010C - Subscriber Demographic Information Gender Code	DMG03	100	F - Female M – Male Florida Blue requires that only the gender codes listed above be submitted. When submitting a request on an FEP (Federal Employee Program) member, Florida Blue requires the submission of the DMG03.
B17	2000E - Patient Event Level Request Category Code	UM01	120	Florida Blue will support the following codes: AR (Admission Review) HS (Health Services Review) SC (Specialty Care Review) --- Florida Blue will not support IN (individual).
B18	2000E - Patient Event Level Certification Type Code	UM02	121	Florida Blue will only support the following codes: I – Initial 3 – Cancel 4 – Extension S – Revised --- Florida Blue will not support 1, 2, N, R

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Req #	Loop ID – Segment Description & Element Name	Reference Description	TR3 Page(s)	Plan Requirement
B19	2000E – Patient Event Level Patient Diagnosis	HI	137-153	Florida Blue requires the submission of the diagnosis code.
B20	2010EA - Patient Event Provider Name Entity Identifier Code	NM101	210	If the Entity is a Non-Person, Florida Blue requires an SJ in the NM101.
B21	2010EA - Patient Event Provider Name - Entity Type Qualifier	NM102	210	If the value of SJ is submitted in NM101. Florida Blue requires a value of 2 in NM102.
B22	2010EA - Patient Event Provider Name - Zip Code	N403	217	Required- 5 digit zip code (first 5 digits) Optional- 4 digit zip Entire Contents of N403 Postal Code must be a valid zip code per code source 51: Zip Code
B23	2010EA - Patient Event Provider Name Provider Code	PRV01	221	Florida Blue requires the PRV segment
B24	2010EA - Patient Event Provider Name Reference Identification Qualifier	PRV02	222	Florida Blue requires PXC in PRV02
B25	2010EA - Patient Event Provider Name Provider Taxonomy Code	PRV03	222	Florida Blue requires a valid provider taxonomy code in PRV03. Standard taxonomy codes are published on the National Uniform Claim Committee website at nucc.org.
B26	2000F - Health Care Services Review - Service Type Code	UM03	239	The following Service Types require procedure codes: 2, 4, 6, 8, 12, 18, 20, 21, 40, 62, 63, 70, 73, 75, 88, AR, BS

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Req #	Loop ID – Segment Description & Element Name	Reference Description	TR3 Page(s)	Plan Requirement
B27	2000F - Professional Service Product or Service ID Qualifier	SV101-1	247	Florida Blue supports HC or N4 in this field. Florida Blue requires associated procedure code.
B28	2000F - Institutional Service Line Product or Service ID Qualifier	SV102-1	253	Florida Blue supports HC or N4 in this field. Florida Blue requires associated procedure code.
B29	2000F - Health Care Services Delivery Quantity Qualifier	HSD01	267	Florida Blue will accept only the following code values: DY -- Days VS-- Visits Submission of any other value will result in a pended status.
B30	2010F - Service Provider Entity Identifier Code	NM101	278	If the Entity is a Non-Person, Florida Blue requires an SJ in the NM101.
B31	2010F - Service Provider Entity Type Qualifier	NM102	278	If the value of SJ is submitted in NM101, Florida Blue requires a value of 2 in NM102.
B32	2010F - Service Provider Zip Code	N403	285	Required- 5 digit zip code (first 5 digits) Optional- 4 digit zip Entire Contents of N403 Postal Code must be a valid zip code per code source 51: Zip Code
B33	2010F - Service Provider Provider Code	PRV01	289	Florida Blue requires the PRV segment.
B34	2010F - Service Provider Reference Identification Qualifier	PRV02	290	Florida Blue requires PXC in PRV02
B35	2010F - Service Provider	PRV03	290	Florida Blue requires a valid provider taxonomy code in PRV03.

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Req #	Loop ID – Segment Description & Element Name	Reference Description	TR3 Page(s)	Plan Requirement
	Provider Taxonomy Code			Standard taxonomy codes are published on the National Uniform Claim Committee website at nucc.org.

8 ACKNOWLEDGEMENTS AND/OR REPORTS

The purpose of this section is to outline the Florida Blue processes for handling the initial processing of incoming files and electronic acknowledgment generation.

TA1 Interchange Acknowledgement Transaction

All X12 file submissions are pre-screened upon receipt to determine if the interchange control header (ISA) or interchange control trailer (IEA) segments are readable. If errors are found, a TA1 response transaction will be sent to notify the trading partner that the file could not be processed provided the file contains a code value of one (1) in the ISA14. No TA1 response transaction will be sent for error-free files.

Once Florida Blue determines that the file is readable, validation is performed on the ISA and IEA loop information. If these segments have a non-standard structure, the file will receive a full file reject and the TA1 response transaction will be sent to the trading partner, provided the file contains a code value of one (1) in the ISA14.

999 Functional Acknowledgement Transactions

If the file submission passes the ISA/IEA pre-screening above, it is then checked for ASC X12 syntax and HIPAA compliance errors. When the compliance check is complete, a 999 will be sent to the trading partner informing them if the file has been accepted or rejected. If multiple transaction sets (ST-SE) are sent within a functional group (GS-GE), the entire functional group (GS-GE) will be rejected when an ASC X12 or HIPAA compliance error is found.

9 TRADING PARTNER AGREEMENTS

Please contact Availity for your Trading Partner Agreement at 800-282-4548 or availity.com.

10 TRANSACTION SPECIFIC INFORMATION

10.1 ASC X12 Transactions Supported

ASCX12 HIPAA transactions for Request for Review and Response.

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ASC X12 278 X12 005010X217	Request for Review and Response
ASC X12 TA1 v005010X231A1 (HIPAA)	Response to the X12 transactions where errors are encountered in the outer envelopes (ISA/IEA and GS/GE segments)
ASC X12 999 V005010X231A1 (HIPAA)	Functional Acknowledgement

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