

Florida Blue Medicare Catastrophic Care Program

Personalized care designed to improve your overall health.

What is the Catastrophic Care Program?

Our Catastrophic Care Program is a special program designed to help Florida Blue Medicare members with serious and complex injuries or diagnoses. Our team will work with you to create a personalized plan to manage your condition and improve your overall health.

Who is eligible for the Catastrophic Care Program?

You may be eligible for this program if you have a serious condition such as:

- Severe injuries or illnesses, like amputations or severe burns
- Certain types of cancer or diseases, like HIV/ AIDS or Parkinson's
- Rare diseases, like ALS or Sickle Cell Anemia
- Other complex conditions that require special care



What services do we offer?

Our program provides a comprehensive range of services to support your unique needs and enhance your overall well-being. These services includes:

- **A comprehensive assessment** to understand your needs and create a personalized care plan
- **Help with managing your medications and treatment plans**
- **Assistance with overcoming barriers to care**, such as transportation or financial issues
- **Education and consultation from specialists**, like respiratory therapists or dietitians

(continued)

What to expect.

If you're eligible for the program, you'll be contacted by our team to discuss your care plan. We'll work with you to:

- **Complete a comprehensive assessment** to understand your needs.
- **Create a personalized care plan** to manage your condition.
- **Set goals and priorities** for your care.

We're here for you.

The Catastrophic Care Program team is here to help you breathe easier and live a healthier life by:

- ✓ Providing additional information
- ✓ Assisting in opting out of the program at any time

Contact us today to see how we can help support your health goals.



We're available Monday – Friday, 8am – 5pm ET, by phone at **1-800-955-5692** (TTY: 1-800-955-8770).

Select **Option 2** for Care Management.



Or email us at **Medicare_CaseManagement_VM@bcbsfl.com**.
Please have your member ID card ready.



MEDICARE

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