

Florida Blue Medicare Catastrophic Care Program

Personalized care designed to improve your overall health.

What is the Catastrophic Care Program?

Our Catastrophic Care Program is a special program designed to help Florida Blue Medicare members with serious and complex injuries or diagnoses. Our team will work with you to create a personalized plan to manage your condition and improve your overall health.

Who is eligible for the Catastrophic Care Program?

You may be eligible for this program if you have a serious condition such as:

- Severe injuries or illnesses, like amputations or severe burns
- Certain types of cancer or diseases, like HIV/ AIDS or Parkinson's
- Rare diseases, like ALS or Sickle Cell Anemia
- Other complex conditions that require special care



What services do we offer?

Our program provides a comprehensive range of services to support your unique needs and enhance your overall well-being. These services includes:

- **A comprehensive assessment** to understand your needs and create a personalized care plan
- **Help with managing your medications and treatment plans**
- **Assistance with overcoming barriers to care**, such as transportation or financial issues
- **Education and consultation from specialists**, like respiratory therapists or dietitians

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What to expect.

If you're eligible for the program, you'll be contacted by our team to discuss your care plan. We'll work with you to:

- **Complete a comprehensive assessment** to understand your needs.
- **Create a personalized care plan** to manage your condition.
- **Set goals and priorities** for your care.

We're here for you.

The Catastrophic Care Program team is here to help you breathe easier and live a healthier life by:

- ✓ Providing additional information
- ✓ Assisting in opting out of the program at any time

Contact us today to see how we can help support your health goals.



We're available Monday – Friday, 8am – 5pm ET, by phone at **1-800-955-5692** (TTY: 1-800-955-8770).
Select **Option 2** for Care Management.



Or email us at **Medicare_CaseManagement_VM@bcbsfl.com**.
Please have your member ID card ready.



MEDICARE

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