



March 6, 2025

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks ([Learn more>>](#)) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at [FloridaBlue.com > for providers > news > bulletins-and-faqs](#).

For Florida Blue and Truli for Health Providers

PHARMACY

Commercial and Other Pharmacy Program Updates, Effective April 1

The latest changes to our pharmacy programs become effective April 1, 2025. These changes affect our preferred drug lists and medication guides, including prior authorization requirements, the Responsible Quantity Program, Responsible Steps, and the Pharmacy Coverage Exclusions List.

[Learn more>>](#)

QUALITY / HEDIS / CAHPS

Prompt Access to Visits is Important to Your Patient's Experience and CAHPS Results

In our commitment to deliver high-quality health care services, a random group of our members across our plans will be invited to complete the federally accredited Consumer Assessment of Healthcare Providers and Systems (CAHPS) survey this spring. This survey will assess their 2024 overall health care experience and include questions around quick access to visits. [Learn more>>](#)

For Florida Blue Providers Only

FEDERAL EMPLOYEE PROGRAM

Pregnancy Care Incentive Program

The Blue Cross and Blue Shield Federal Employee Program (FEP) offers a pregnancy care program with benefits and incentives designed to support expectant members from the prenatal through postpartum stages of their pregnancies. It is available at no additional cost to eligible FEP members. [Learn more>>](#)

PROVIDER SELF-SERVICE TOOLS

myBlue Filter Added to ProviderVista

The latest enhancement to our Provider Portal in the ProviderVista platform applies to your Florida Blue commercial patients. The myBlue medical loss ratio (MLR) filter was added to the Value-Based Program filter section, making it available for use across all reports in the ProviderVista platform. This update allows you to filter your patients by this specific value-based program. [Learn more>>](#)

QUALITY / HEDIS / CAHPS

Register Now for Florida Blue's Next HEDIS Innovations Webinar on April 29

We are continuing our HEDIS Innovations Webinar series throughout 2025, led by Florida Blue's FEP Senior Medical Director. Join us for our next webinar on April 29, 2025, to hear best practices and the latest on the Avoidance of Antibiotic Treatment for Acute Bronchitis/Bronchiolitis (AAB) and Use of Imaging Studies for Low Back Pain (LBP) measures. [Learn more>>](#)