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Bluemail



April 23, 2021

For Florida Blue and Truli for Health Providers

COVID-19 SPECIAL ALERTS

COVID-19 Update as of April 22, 2021

In response to the coronavirus disease (COVID-19), we have made additional process updates which are now in place for our Commercial, Affordable Care Act (ACA), Medicare Advantage, Federal Employee Program® (FEP) and Truli for Health lines of business. **The Federal public health emergency has been extended through July 20, 2021, and we have clarified the member cost-share waiver for post-COVID-19 treatment.** We will keep you informed as information changes. **Note:** For easy reference, new updates are noted in red throughout the communication. [Learn more>>](#)

COVID-19 Provider Billing Guidelines

To ensure proper, timely reimbursement, please submit claims using the provider billing guidelines in the link below. Please check these guidelines regularly as they will be updated as needed. [Click here](#) and select **COVID-19 Provider Billing Guidelines**.

QUALITY / HEDIS / CAHPS

Coding Newsletter Focuses on Peripheral Vascular Disease

Our May issue of *Closing Gaps and Meeting Metrics* highlights coding tips

for peripheral vascular disease (PVD) as well as documentation tips.

[Learn more>>](#)

For Florida Blue Providers Only

BILLING AND CODING

Coding and Documentation Spotlight: Social Determinants of Health

Florida Blue Medicare appreciates the care and attention you provide to our members. To better track and address the social needs of our members, we recommend you incorporate Social Determinants of Health (SDOH) ICD-10 Z codes on the claims you submit to us. Any clinician (physician, nurse, social worker, community health worker, case manager or other provider) can document a person's social needs. [Learn more>>](#)

FEDERAL EMPLOYEE PROGRAM

FEP Quick Reference Guide

We have updated our Federal Employee Program® (FEP) Quick Reference Guide for 2021. It lists measures, as well as descriptions and exclusions, for easier documentation. [Learn more>>](#)

QUALITY / HEDIS / CAHPS

Risk Adjustment and Coding Guide Update

We have updated our *Medicare and Commercial Risk Adjustment Best Practices and Coding Guide* for 2021. Clear and concise medical record documentation leads to better care and outcomes for your patients - our members - and timely payments to providers. [Learn more>>](#)

UTILIZATION MANAGEMENT AND OTHER PROGRAMS

New Kidney Health Management Program for Medicare Advantage Members Complements Your Care

Starting May 1, you and your Florida Blue Medicare Advantage patients with, or at risk for, chronic kidney disease will have a new service called **Kidney Health Management**, a program designed to help manage and improve your patients' kidney health. [Learn more>>](#)

