



July 13, 2023

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks (Learn more>>) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at [FloridaBlue.com](https://www.floridablue.com) > providers > news > bulletins-and-faqs.

For Truli for Health and Florida Blue Providers

BILLING AND CODING

Availity Changes Improve Claim Submission Responses and More

Starting July 15, 2023, Florida Blue will send two acknowledgements when we receive electronic claims. The first response will confirm the submission while the second will include additional processing details. Another improvement will display provider group associations in the eligibility and benefits tool. [Learn more>>](#)

PHARMACY

Pharmacy Updates to Commercially Insured Medical Coverage Guidelines Now Available

Each month and quarter, our Medical Coverage Guidelines (MCGs) for the Commercially insured are updated and published at [FloridaBlue.com](https://www.floridablue.com) under *Medical and Pharmacy Policies and Guidelines, What's New*. July 1, 2023 updates include, but are not limited to, the **Clotting Factors and Coagulant Blood Products** MCG which now includes **Altuviio**, a factor VIII concentrate indicated for use in adults and children with hemophilia A. This update also shows the **Ravicti** MCG now includes a step through generic sodium phenylbutyrate and Pheburane.

Additionally, new biosimilars for **Humira** (adalimumab) were added to Florida Blue and Truli commercial formularies. There will be no change in coverage of Humira. Coverage of **Amjevita** and **Hadlima** has been added. Because there are no clinically meaningful differences between Humira and the biosimilar adalimumab products, patients are not expected to experience a change in the safety or effectiveness of their treatment if members use covered adalimumab biosimilars.¹ Many other MCG updates are listed.

[Learn more>>](#)

For Florida Blue Providers Only

ADMINISTRATIVE NEWS

Health Assessments (In-Home or Telehealth) Offered to Certain Commercial Members

We are offering telehealth or in-home health assessments, at no extra cost, to Florida Blue Commercial PPO and HMO patients with Health and Human Services Hierarchical Condition Categories conditions. The assessments are intended to complement care provided by primary care physicians. [Learn more>>](#)

For Florida Blue Providers Only

ADMINISTRATIVE NEWS (continued)

Medicare Risk Adjustment Best Practices and Coding Educational Guide Now Available

Accurate risk adjustment relies on comprehensive, face-to-face health assessments of patients that result in appropriate medical record documentation and diagnosis coding. Our 2023 Medicare Risk Adjustment Best Practices and Coding Educational Guide is now available. [Learn more>>](#)

FEDERAL EMPLOYEE PROGRAM

CAHPS Survey: You Can Make a Difference in Your FEP Patients' Satisfaction

Each year between April and June, the Centers for Medicare and Medicaid Services sends out the Consumer Assessment of Healthcare Providers and Systems (CAHPS) survey to a random selection of your Florida Blue Federal Employee Program (FEP) patients. The survey seeks to assess members' health care experiences for the past six months. [Learn more>>](#)

Encouraging Breast Cancer Screening

Your FEP insured patients (women between the ages of 50 to 74) will receive a letter this month encouraging them to have a mammogram. Routine mammograms can find breast changes early, before symptoms even develop. [Learn more>>](#)

Reminding FEP Members of Options When Seeking Non-Emergency Medical Care

Some of your FEP insured patients are receiving an email this month reminding them of options to seek medical care based on their symptoms or injuries. This helps guide them to the appropriate facility for instances that may fall under a non-emergency or immediate (urgent) care situation. [Learn more>>](#)

MEDICARE STARS

2022 Medicare Stars Provider Quality Bonus Payment and Results Information

We are pleased to announce the 2022 Medicare Stars Provider Quality Bonus payments will be made over the remaining weeks in July. Remittance and performance details will be available in *Provider Link*. Congratulations to all provider groups who earned a bonus. [Learn more>>](#)

2023 Medicare Stars Provider Quality Bonus Offer is Extended for Annual Wellness Visit

The Medicare Stars Provider Quality Bonus Programs' Annual Wellness Visit (AWV) bonus was offered earlier this year for eligible provider groups for AWVs completed January 1 – June 30, 2023. The AWV bonus offer has been extended and will continue into 2024. [Learn more>>](#)

QUALITY / HEDIS / CAHPS

Documentation and Coding Spotlights Now Available for Many Conditions

Here are a few new resources to help providers accurately document and code for many conditions such as amputation, mechanical ventilation dependence, tracheostomy, immunodeficiency disorders, aplastic anemia, hemolytic anemia, pancytopenia, polycythemia vera, and more. These spotlights present an analysis of classifications with examples and tips to help document and code encounters. Visit [FloridaBlue.com](https://www.floridablue.com), select *For Providers, Bulletins & FAQs*, then *Quality / HEDIS / CAHPS*. Many other resources are also located in this section. [Learn more>>](#)

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