

Bluemail



October 5, 2023

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks (Learn more>>) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at [FloridaBlue.com](https://www.floridablue.com) > for providers > news > bulletins-and-faqs.

For Truli for Health and Florida Blue Providers

PHARMACY

Pharmacy Updates to Commercially Insured Medical Coverage Guidelines Now Available

Each month and quarter, our Medical Coverage Guidelines (MCGs) for the Commercially insured are updated and published at [FloridaBlue.com](https://www.floridablue.com) under *Medical and Pharmacy Policies and Guidelines, What's New*. The October 1, 2023 updates include, but are not limited to, the new **Litfulo** MCG for the treatment of severe alopecia areata. This development also shows an update to **Granulocyte Colony Stimulating Factors**, which includes an update to the preferred long-acting GCS-F agents (Neulasta, Fulphila, Fynetra, Nyvepria, Udenyca, Ziextenzo). Many other MCG updates are listed. [Learn more>>](#)

SELF-SERVICE TOOLS

Latest Enhancements to Provider Portal: Top Facilities by Events and Triggers

The newest updates to our Provider Portal are now available under the Census and Clinical Insights features. Categories labeled *Top 5 Facilities by Events* and *Triggers* are presented in the Portal's ProviderVista (Commercial member data) and Provider Link (Medicare Advantage member data) platforms. [Learn more>>](#)

For Florida Blue Providers Only

FEDERAL EMPLOYEE PROGRAM

Help Patients Control Blood Pressure with Healthy Choices

The Blue Cross and Blue Shield Federal Employee Program is reminding Florida Blue members, age 18 to 85, about the importance of managing high blood pressure. You can help by reminding your patients to take their medications, get exercise, and adopt a healthy lifestyle. Controlling blood pressure is an important quality measure of the Healthcare Effectiveness Data and Information Set. [Learn more>>](#)

MEDICARE STARS

D-SNP Model of Care: Required Training Deadline for Medicare Advantage HMO Provider Groups Extended to October 31, 2023

Health care providers and staff who deliver care to Dual Eligible Special Needs Plan (D-SNP) members and are contracted by managed care organizations, such as Florida Blue Medicare, are required by the Centers for Medicare & Medicaid Services to receive basic training on the D-SNP Model of Care. To ensure compliance, your provider group must complete this course and submit the required attestation **by October 31, 2023**. [Learn more>>](#)

BlueMedicare Health Plans Are Expanding in 2024

Effective January 1, 2024, our Medicare Advantage BlueMedicare Patriot PPO will expand to additional counties. We are also adding a new HMO plan and converting our D-SNP plan to align with a new high-performing network offering enhanced benefits in Hillsborough and Polk counties. [Learn more>>](#)

CPT II Coding Spot Bonus Opportunities Through December 2023

To encourage CPT II coding, Florida Blue Medicare is offering a Quality spot bonus for new claims that meet certain requirements through the end of the 2023 calendar year. The claims must contain qualifying CPT II codes resulting in care gap closures for conditions like hypertension and diabetes, among others.

[Learn more>>](#)

PHARMACY

Florida Blue Medicare Part B Continuous Glucose Monitor Request Form

The Florida Blue Medicare Part B continuous glucose monitor request form is available online. You can download the form the provider forms page on [FloridaBlue.com](https://www.floridablue.com) and fax the completed form to 1-904-357-6699. [Learn more>>](#)

UTILIZATION MANAGEMENT AND OTHER PROGRAMS

New Century Health to Manage Cardiovascular Services for Medicare Advantage Members Starting January 1, 2024

We previously announced Evolent would manage cardiovascular services for Medicare Advantage members starting January 1, 2024, however, this will be managed by New Century Health. Our bulletin has been updated to reflect this. [Learn more>>](#)

-

HMO coverage is offered by Truli for Health and Florida Blue HMO, affiliates of Florida Blue. Health insurance is offered by Florida Blue. These companies are Independent Licensees of the Blue Cross and Blue Shield Association.