

## Reminder: New Processes for Specialty and Home-Delivery Prescriptions Began Jan. 1, 2021

We are reminding you that we began using new pharmacies for **specialty** and **home-delivery services Jan. 1**. Your patients using these services will continue to receive their specialty prescriptions and home-delivered medications. However, you may need to submit new and renewed prescriptions to these new pharmacies.

### Here Is What You Need to Know

#### Specialty Medications

##### Commercial Plans

Specialty medications will continue to be supplied by our current specialty pharmacy, **CVS Specialty/Caremark**, as well as our new specialty provider, **Accredo**.

- Members can **use either of these pharmacies** for new specialty drug prescriptions covered under a **member's pharmacy benefit**.
  - For a list of specialty drugs covered under a **member's pharmacy benefit**, click [here](#).
- CVS Specialty/Caremark will be the exclusive pharmacy for drugs covered under a **member's medical benefit**.
  - Although CVS Specialty recently discontinued dispensing Botox, Florida Blue received an exemption. Please continue requesting Botox for Florida Blue membership from CVS Specialty.
  - For a list of specialty drugs covered under a **member's medical benefit**, click [here](#).

**AllianceRx Walgreens Prime is no longer a preferred in-network specialty drug provider effective Dec. 31, 2020.**

- **Any refills remaining after Dec.31, 2020 need to be processed by one of the in-network pharmacies.**
- The Baptist Health Systems employer group #B0496 is exempt from this change and will remain with AllianceRx Walgreens Prime for specialty drugs.

Your Florida Blue patients currently receiving medications from AllianceRx Walgreens Prime were transitioned to the respective pharmacy on Jan. 1, 2021:

- CVS Specialty/Caremark for drugs covered under the member's medical benefit.
- Accredo for drugs covered under the member's pharmacy benefit.

A representative from CVS Specialty/Caremark or Accredo is working with your patients taking specialty drugs to assist with the registration process, schedule their order and answer any questions they may have.

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HMO coverage is offered by Truli for Health and Florida Blue HMO, affiliates of Florida Blue. Health insurance is offered by Florida Blue. These companies are independent licensees of the Blue Cross and Blue Shield Association. Florida Blue Medicare is an Independent Licensee of the Blue Cross and Blue Shield Association.

## Next Steps

Here is the new process for submitting a new or renewed prescription for specialty medications for Florida Blue:

- Complete and fax a specialty drug enrollment form to CVS Specialty/Caremark or Accredo at the fax number on the form.
- Fax the prescription for the specialty medication along with the completed enrollment form and a copy of the member's ID card.
- You can find the forms on our [website](#); select **Providers** (top of the page), **Tools & Resources** and then [Forms](#).

## Truli for Health Plans

There is no change for your Truli for Health patients as **CVS Specialty/Caremark** continues to be the exclusive in-network specialty pharmacy.

## Florida Blue Medicare Plans

There is no change for specialty drugs covered under the medical benefit. These continue to be provided by **CVS Specialty/Caremark**. **Accredo** is an additional option under the Part D (prescription) benefit.

## Prescription Home-Delivery Services

### Commercial and Truli for Health Plans

**Express Scripts Home Delivery** is our new pharmacy for prescription drugs delivered directly to your Florida Blue and Truli for Health patients. **AllianceRx Walgreens Prime is no longer our home-delivery pharmacy.**

Existing, non-expired, maintenance medication prescriptions for your commercial and Truli for Health patients were automatically transferred to Express Scripts Pharmacy.

### Florida Blue Medicare Plans

Your Medicare Part D patients now have **Express Scripts Home Delivery** as an additional choice. They may ask you to transfer their prescriptions to Express Scripts Pharmacy.

### Here is the new process to submit a new or renewed prescription for home delivery:

- Prescriptions can be easily sent to Express Scripts Pharmacy via your electronic medical record system by e-prescribing to Express Scripts Home Delivery.
- For more information on Express Scripts Home Delivery, visit [express-scripts.com/corporate/](https://www.express-scripts.com/corporate/).

## Contact Information

Here are the telephone numbers to call for further information:

### Specialty Pharmacy

For questions about specialty drugs call:

- CVS Specialty/Caremark at 866-278-5108
- Accredo at 888-425-5970

### Express Scripts Prescriber Service Center

- 800-211-1456 (Option 5)