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Bluemail



February 11, 2021

For Florida Blue and Truli for Health Providers

COVID-19 SPECIAL ALERTS

COVID-19 Provider Billing Guidelines

To ensure proper, timely reimbursement, please submit claims using the provider billing guidelines in the link below. Please check these guidelines regularly as they will be updated as needed. [Click here](#) and select **COVID-19 Provider Billing Guidelines**.

QUALITY / HEDIS / CAHPS

Updated HEDIS Tip Sheet Now Available

We have updated this Healthcare Effectiveness Data and Information Set (HEDIS^{®1}) measure tip sheet to help you close your patients' care gaps: [Well-Child Visit \(W30\)](#)

Updated: HEDIS Clinical Quality Validation FAQs

We have updated Clinical Quality Validation Frequently Asked Questions (FAQs). [Learn more>>](#)

For Florida Blue Providers Only

MEDICARE STARS

2021 Medicare Stars Provider Bonus Program Information Now Available

Primary care provider groups that treat Florida Blue Medicare Advantage patients may be eligible to participate in our latest Medicare Stars provider quality bonus program. To learn more, refer to the program *Terms and Conditions* which will be available starting Feb. 13 under the Provider Portal's Florida Blue Medicare tile (Provider Link™). The Provider Portal is accessed in *Availity*^{®2}.

PHARMACY

Walgreens Is the Exclusive Pharmacy for myBlue

The myBlue plan is a low-cost HMO that offers valuable and affordable insurance for our members. It is slightly different from most Florida Blue plans and works exclusively with Walgreens to fulfill retail pharmacy benefits for members. [Learn more>>](#)

VALUE-BASED CARE

Provider Link Updates: Coding Opportunities Workflow and Care Events Calendar for Your Medicare Advantage Patients

The newest release of Provider Link (the official name of the Florida Blue Medicare platform where you manage your Florida Blue Medicare Advantage patients) consists of two new enhancements: the ability to 1) classify coding gaps and 2) view calendar care journey events for your Florida Blue Medicare Advantage patients. [Learn more>>](#)

¹HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).

²Availity LLC is a multi-payer joint venture company. To register or for more information, visit availity.com.