

Winn Dixie Pharmacy Closure for Commercial, Medicare, & Truli for Health Plans

Effective November 30, 2023

Southeast Grocers recently announced the sale of Winn Dixie and Harvey's grocery chains to Aldi, effective the first quarter of 2024. Since Aldi does not have a pharmacy business, Winn Dixie and Harvey's have transferred their pharmacy operations to Walgreens and CVS locations throughout the Southeast. The Winn Dixie and Harvey's pharmacy closures were completed November 30, 2023.

What You Need to Know

Florida Blue commercial and Medicare members, along with Truli for Health members, will no longer be able to fill prescriptions at Winn Dixie pharmacies. Winn Dixie has transferred the prescription records to Walgreens or CVS.

For some Florida Blue commercial plans, the transfer of prescriptions to CVS will be an issue since CVS is not a participating pharmacy. Florida Blue, in partnership with Prime Therapeutics, is identifying impacted members and notifying them via letter in the coming weeks.

Important Request Regarding New Prescriptions and Refills

Your office may be contacted for new prescriptions as a result of Winn Dixie selling its pharmacy business to CVS. Some commercial members will need to find a new participating pharmacy in their plan's pharmacy network. **Please respond to these new and refill prescription requests as soon as possible to support our members' medication needs during this transition.**

Please do not send electronic prescription orders to Winn Dixie, as this will inhibit your members' ability to pick up their prescriptions. Walgreens, Publix, and Walmart are in-network participating pharmacies for most commercial or Medicare members. If members do not want a prescription sent to any of these three retailers, please advise them to call the number on the back of their insurance cards and select the "Pharmacy" prompt to speak with Prime Therapeutics. Prime will assist them in finding an in-network pharmacy.

We also ask that you update your records with our member's new pharmacy preference. We understand this may cause an inconvenience to you and your staff. Thank you in advance for helping your impacted patients, our members, and for ensuring they have access to their medications.