



June 1, 2023

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks (Learn more>>) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at [FloridaBlue.com](https://www.floridablue.com/providers/news/bulletins-and-faqs) > providers > news > bulletins-and-faqs.

For Truli for Health and Florida Blue Providers

BILLING AND CODING

Late Charge Only Claims No Longer Accepted. *Submit a Corrected Claim*

Late charge only claims for charges that were omitted from an original claim submission will no longer be accepted. These are claims that only include the late charge and not the charges on the original claim. They have a bill type ending in 5 or a frequency type 5 containing only those services not previously billed. [Learn more>>](#)

Habilitation Vs. Rehabilitation Services: Knowing How to Bill for Each Helps Avoid Adverse Impacts to Your Patients' Coverage

Federal regulations require Individual Under 65 and Small Group health plans to provide their members separate visit limits for habilitative and rehabilitative services. Understanding the differences between these services and how to correctly bill for each will help your patients avert negative impacts to their benefits. [Learn more>>](#)

COMMUNITY RESOURCES

There is Help for Those Losing Medicaid or CHIP Benefits

In April, the regular monthly verification of those who qualify for Medicaid or CHIP benefits restarted due to the ending of the COVID-19 federal Public Health Emergency. As a result, thousands of Floridians will lose their Medicaid or CHIP coverage. Those impacted will qualify for a special enrollment period and may want to enroll in an Affordable Care Act plan. There is help for them to find a new plan and receive assistance through other programs and services. [Learn more>>](#)

Asthma Awareness Initiatives Help Improve Health Outcomes

Florida Blue is exploring ways to help Floridians learn more about managing their asthma and developing effective action plans. This also includes a free upcoming Spanish webinar open to the community. [Learn more>>](#)

Continued

NATURAL DISASTERS / HURRICANES

Hurricane Season Is Here. Important Guidelines to Know.

In the event of a natural disaster or state of emergency, use these guidelines if you are unable to follow normal business procedures or communicate with Florida Blue or Truli for Health (Truli). [Learn more>>](#)

For Florida Blue Providers Only

BILLING AND CODING

Medicare Risk Adjustment Testing, Coding, and Documentation Tip Sheet

This tip sheet offers practical insight on coding and documentation for behavioral health, obesity, vascular health, COPD, and chronic kidney disease for Medicare patients. [Learn more>>](#)

PHARMACY

Commercial and Other Pharmacy Program Updates Effective July 2023

We are making changes to our pharmacy programs effective July 1, 2023. These changes affect our preferred drug lists and medication guides, including prior authorization requirements, the Responsible Quantity Program, Step Therapy Program, the New Pharmacy Coverage Exclusions List, and more. Important changes are summarized in a recent bulletin. [Learn more>>](#)

Fee Schedule Change for Certain J and Q Code Drugs

Effective July 1, 2023, we will update participating physician fee schedules for certain J and Q code drugs. The fee schedule changes will affect most participating physicians who administer these drugs. [Learn more>>](#)

Streamlining Prior Authorizations for Continuous Glucose Monitors and Supplies

As of January 1, 2023, Florida Blue's new policy for the Medicare Advantage population allows your patients to receive continuous glucose monitors (CGMs) and supplies from local in-network retail pharmacies or through a home delivery (mail-order) pharmacy. Under the new policy, Florida Blue Medicare handles prior authorizations for CGMs and supplies. [Learn more>>](#)

MEDICARE STARS

Tips on Improving Results of Patient Satisfaction Surveys

The Centers for Medicare and Medicaid Services (CMS) is increasing its focus on patient health care surveys. Results can impact Medicare Star ratings and physician reimbursement in certain programs. We created a toolkit to help you improve patient satisfaction scores for surveys CMS is sending to a selection of Florida Blue Medicare members. [Learn more>>](#)

HMO coverage is offered by Truli for Health and Florida Blue HMO, affiliates of Florida Blue. Health insurance is offered by Florida Blue. These companies are Independent Licensees of the Blue Cross and Blue Shield Association.