



May 30, 2024

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks (Learn more>>) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at [FloridaBlue.com > for providers > news > bulletins-and-faqs](https://www.floridablue.com/providers/news/bulletins-and-faqs).

## For Truli for Health and Florida Blue Providers

### NATURAL DISASTERS / HURRICANES

#### Remember These Important Guidelines During Hurricane Season

Hurricane season starts June 1. In the event of a natural disaster or state of emergency, use these guidelines if you are unable to follow normal business procedures or communicate with Florida Blue or Truli for Health. [Learn more>>](#)

## For Florida Blue Providers Only

### BILLING AND CODING

#### Code Updates for Medicare Advantage Cardiovascular Services, Oncology and Hematology, and Radiation Oncology Prior Authorization Programs

HCPCS/CPT codes for our Medicare Advantage prior authorization programs offered through Evolent have been updated effective April 15, 2024. The updates apply to cardiovascular services, oncology and hematology, and radiation oncology. Codes included in a claim must be the same as the approved codes to avoid denial. [Learn more>>](#)

#### Code Updates for Medicare Advantage Part B Drug Prior Authorization Program

HCPCS codes for our Medicare Advantage Part B drug prior authorization program were updated effective April 15, 2024. Codes included in a claim must be the same as the approved codes to avoid denial. [Learn more>>](#)

### MEDICARE STARS

#### LetsGetChecked to Assist with Medicare Advantage Colorectal Cancer Screening

Starting this month, LetsGetChecked, a health screening supplier, will assist with our latest fecal immunochemical test (FIT) colorectal cancer screening campaign for Medicare Advantage members. This initiative runs through June. [Learn more>>](#)

### UTILIZATION MANAGEMENT AND OTHER PROGRAMS

#### Advance Care Planning Program for Commercial Members Updated

Our Advance Care Planning Program focuses on caring for your Florida Blue commercial patients who have serious illnesses and may need support with advance planning and palliative care. We have added Sanitas to our list of care providers. [Learn more>>](#)

#### Update to Living Well Program for Members with Advanced Illnesses

The Living Well Program is offered to your Florida Blue commercial and Medicare Advantage patients to help them think through and discuss topics of advanced care and planning. As of January 1, 2024, Living Well is offered by Evolent Specialty Services. [Learn more>>](#)