

# Florida Blue Medicare Community Health Program

## Support to feel your best.

### What is the Community Health Program?

Our Community Health Program is designed to help Florida Blue Medicare members get the care and support they need to stay healthy. Our team of Community Health Workers (CHWs) work in collaboration with our clinicians to connect you with local resources, address social and emotional challenges, and help you manage your health through outreach, education, and advocacy.

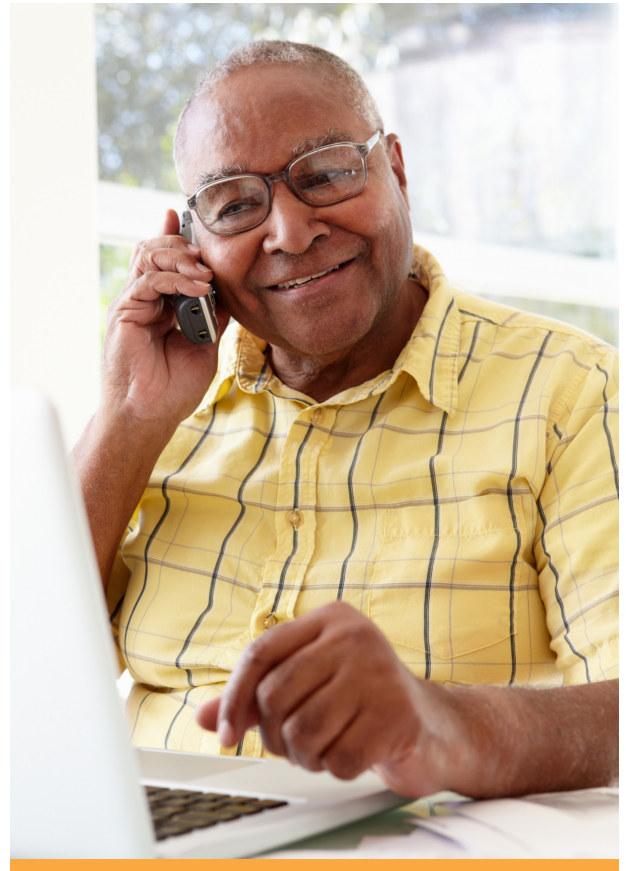
### Who is eligible for the Community Health Program?

If you're a member of our health plan, you may be eligible for the Community Health program. Our team will reach out to you to see if you're a good fit for the program.

### What services does the Community Health Program offer?

Our program offers a range of services to support you in managing your chronic condition, including:

- **Help finding local resources** to address social and emotional challenges
- **Support with scheduling appointments and managing your health**
- **Help navigating the health care system** and accessing routine screenings
- **Case management to connect you with resources** for ongoing care
- **Collaboration with your health care providers** to ensure seamless care transitions
- **Community outreach and engagement activities** to increase awareness of health-related issues and promote healthy behaviors



(continued)

## What to expect: Getting started.

If you're eligible for the program, our team will reach out to you to introduce themselves and explain the program in more detail. They'll work with you to identify your needs and develop a personalized care plan.

## We're here for you.

The Community Health team is here to help you achieve your health goals and live a healthier life by:

- ✓ Providing additional information
- ✓ Assisting in opting out of the program at any time

## Contact us today to see how we can help support your health goals.



We're available Monday – Friday, 8am – 5pm ET, by phone at **1-800-955-5692** (TTY: 1-800-955-8770).  
Select **Option 2** for Care Management.



Or email us at **Medicare\_CaseManagement\_VM@bcbsfl.com**.  
Please have your member ID card ready.

**Florida Blue**   
Your Health Solutions Partner

**MEDICARE**

Florida Blue and Florida Blue Medicare are Independent Licensees of the Blue Cross and Blue Shield Association. Florida Blue is a trade name of Blue Cross and Blue Shield of Florida Inc. We comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability or sex. View the Discrimination and Accessibility Notice [FloridaBlue.com/ndnotice](https://floridablue.com/ndnotice), plus information on our free language assistance services. Or call 1-800-352-2583 (TTY: 1-800-955-8770). Puede ver la notificación de discriminación y accesibilidad, además de información sobre nuestros servicios gratuitos de asistencia lingüística en [FloridaBlue.com/es/ndnotice](https://floridablue.com/es/ndnotice). O llame al 1-800-352-2583 (TTY: 1-877-955-8773). © 2025 Blue Cross and Blue Shield of Florida, Inc. DBA Florida Blue. All rights reserved.

Y0011\_122737 2025\_C

Y0011\_122737 2025 EGWP\_C