

## Storm Recovery: Community Resources for North Florida

Below are community and state resources for people recovering from Hurricane Idalia  
Please refer back to this document as information changes.

If you need help with this list or understanding what resources are available in your community, please call our **Florida Blue Center community specialists**. We can help with community and social services like food programs, transportation services, financial and housing assistance programs, community support resources, and many other types of relief programs.

**We're ready to help members and everyone in the community.** Visit one of our local [Florida Blue Centers](#) or call 1-877-352-5830, Monday – Friday, 9 a.m. – 7 p.m. or Saturday, 9 a.m. – 4 p.m.

### Resources North Florida Region

Here are important resources for North Florida residents:

- [FEMA](#)
- [American Red Cross – North Florida Region](#)
- [Ready.gov](#)
- [CDC: Natural Disasters and Severe Weather](#)
- [Meal on Wheels – Find a Provider](#)
- [Feeding the Gulf Coast](#)
- [211 United Way of West Florida](#)
- [United Way Big Bend 211](#)
- [Florida Disaster](#)
- Escambia County 850-471-6400

### Crisis Cleanup

If you need assistance with hurricane damage, call the **Crisis Cleanup Hotline** at 1-800-451-1954. You will be connected to volunteers from local relief organizations, community groups and faith communities.

### Mental Health Resources

Call or text the [Disaster Distress Helpline](#) at **1-800-985-5990**. The national hotline provides free 24/7, crisis counseling for people who are experiencing emotional distress related to any natural or human-caused disaster.

Family Resource Support Center **1-850-300-HOPE (4673)** to speak to a Hope Navigator.

- The Family Resource Support Center serves as a central hub for the community to access needed resources and supports. The center has staff on site, including Hope Navigators, behavioral health partners who specialize in disaster recovery response, and public benefit eligibility specialists to help individuals and families. The Department will continue to work with local organizations and partners across the

state to expand the array of resources that are available to help meet the needs of impacted families.

### Escambia County Resources

Here are some important links for Escambia County:

- [Sandbag Locations](#)
- [Evacuation Shelters](#)
- [Escambia County Special Needs Shelter](#)
- [Food Pantries](#)
- [Services for after the storm](#)

**Escambia County** provides hurricane and storm shelters as part of its comprehensive response to help individuals, families and communities respond to and recover from disasters.

### Leon County Resources

Here are some important links for Leon County:

- [Leon County Emergency Management](#) – The Division of Emergency Management coordinates emergency management activities, services, and programs within the county and serves as liaison to the Florida Division of Emergency Management and other local emergency management agencies and organizations. Call **850-606-3700**.
- [LeonReady.com](#). County's 2023 Disaster Survival Guide, a full list of disaster supplies for your disaster bucket, and so much more, to increase your readiness.
- [Sign up for Leon County Emergency alerts](#)
- [View Leon County Disaster survival guide](#)
- Download the [Leon County Citizens Connect Mobile App](#) for information about shelter locations, road closures and service changes
- **Listen to 88.9 WFSU-FM** for the most up-to-date information from local public safety officials
- iHeartRadio will also provide updates on the following stations: WFLA-FM 100.7, WFLF-FM 94.5, WTNT 94.9, KISS-FM 107.1, X-FM101.5, and The Beat-FM 105.3.
- **Call 2-1-1 Big Bend** for community information, services and support any day of the year (850-617-6333).
- For updates on City of Tallahassee Utilities and other City services, visit [Talgov.com](#).
- American Red Cross. Call **(800) 733-2767 for temporary lodging, clothing, and food. Resident must call to report a disaster has taken place and the date of the disaster.**

### SHELTERS

- Al Lawson Multipurpose Center  
  
1800 Wanish Way  
  
Tallahassee, Florida 32310

\* When evacuating from a hurricane and seeking shelter, it's crucial to be well-prepared to ensure the safety and well-being of both you and your pets. Always prioritize the most essential items as space may be limited.

If you have special needs, please contact the Leon County Citizens Information Line at 850-606-3700.

To search for resources in your area using our online database, visit [UW211Help.org](http://UW211Help.org).

## After Storm Resources Information

### Red Cross Shelters

**Phone:** 47-894-4141 (local) or 800-733-2767 (Toll Free National)

**Website:** [Red Cross: Find an open shelter](#)

### FEMA Federal Emergency Management Agency

**Apply for assistance:** [DisasterAssistance.gov](http://DisasterAssistance.gov)

**Phone:** 800-621-3362

**Website:** [FEMA.gov](http://FEMA.gov)

**Twitter:** [@FEMA](https://twitter.com/FEMA)

### Utility Service Provider: Florida Public Service Commission

Program provides an [online locator tool](#) for public, private and city utility providers. for public, private and city utility providers.

### Volunteers Needed

Volunteers are needed to staff our state's shelters and support other disaster relief organizations.

- Heart of Florida United Way – Disaster Response Team. [Sign up here.](#) .
- Volunteer Florida – Disaster Action Team Responders, Disaster Mental Health Services, and Food Banks. [Sign up here.](#)

### Disaster Distress Helpline

Provides 24/7, 365-day-a-year crisis counseling and support to people experiencing emotional distress related to natural or human-caused disasters. **Call 800-985-5990 or text TalkWithUs.**

### Veteran Assistance

**Taylor County Veterans in need of healthcare or other services visit address below:**

**1224 N. Peacock Ave., Perry, Florida 32347**

**Mosquito Control: (850) 838-3539**

## Florida Hurricane Resources

### Florida Disaster State Emergency Response Team (SERT)

**Website:** [FloridaDisaster.org](http://FloridaDisaster.org)

**Phone:** 1-800-342-3557

**Twitter:** [@FLsert](#)

**Facebook:** [@FloridaSERT](#)

**Alerts:** Text **FLPrepares** to 888777 to have alerts sent straight to your phone

## **FEMA Federal Emergency Management Agency**

**Phone:** 1-800-621-3362

**Website:** [FEMA.gov](#)

**Twitter:** [@FEMA](#)

## **Florida Special Needs Registry**

**Website:** [FloridaDisaster.org/snr/](#)

HYPERLINK "https://snr.floridadisaster.org/SignIn?ReturnUrl=%2f" **Phone:** 800-374-9689

**Special needs by county:** [FloridaDisaster.org/disability/specialneeds](#)

<https://florida>

## **Additional Resources**

5-1-1

Contact 5-1-1 for information about traffic and evacuation routes.

**Call:** 5-1-1

**Website:** [fl511.com](#)

**Twitter** [@fl511\\_central](#)

**Text alerts:** [fl511.com/personalizedservices](#)

**App:** [Find here](#) Find here

### **GasBuddy**

Check GasBuddy for live updates on fuel availability

**App:** [GasBuddy.com/app](#)

### **Price Gouging Hotline**

Report instances of price gouging on hurricane supplies

**Phone:** 1-866-966-7226

### **Ready.Gov**

Step-by-step plan on how to prepare from days to hours before a hurricane: [Ready.gov/hurricanes](#)