Florida Blue ✚ ⬤
Your local Blue Cross Blue Shield

Availity Enhancements
Confirmation of Availity Claim Submissions Is Improving

Florida Blue is changing how it acknowledges electronic claim submissions through Availity®1. Currently we send one claim response to acknowledge receipt of the claim, which includes details about its processing status. Starting July 15, 2023, Florida Blue will start sending two responses after a claim is submitted. The first response will confirm the claim has been received. A follow-up response will include the same information we send today with claim processing details, the reason a claim has been rejected, or confirmation the claim has been received for further processing.

This enhancement lets you know immediately when we receive your claim while the claim processing is in progress.

Another Recent Enhancement to Note

Another recent enhancement in Availity includes the display of provider group associations in the eligibility and benefits (E&B) tool. When a user runs an E&B transaction, the group name is shown in the Provider Information section of the results page.

Immediate access to provider group names saves administrative time and improves the ability of users to better estimate the patient's care costs. This is important when working with other groups and facilities to appropriately plan and deliver care according to benefits and the available medical programs.

As shown below, the section displays the requesting provider, the primary care physician, and the provider's group association.

▼ Provider Information

Requesting Provider	Primary Care Provider	Health Care Facility
Name: BELT, ORION S.	**Name:** ODNALRO, MARISOL	**Name:** BEST BLVD PHYSICIANS
Category: Requesting Provider	**Category:** Primary Care Provider	**Category:** Health Care Facility
NPI: 1112223334	**NPI:** 5556667778	**Type:** Group
Payer Assigned Provider ID: 01010	99099 NE BEST BLVD	
Submitter ID: Z0070	ORLANDO, FL 32822	

In the next image, the results page for a patient with HMO coverage notes the selected provider is in-network. It also displays the requesting provider, primary care provider, and three group associations. Availity can display up to six associations.

Florida Blue is an Independent Licensee of the Blue Cross and Blue Shield Association.

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Messages
SELECTED PROVIDER IS PARTICIPATING IN THIS NETWORK - HMO

Other or Additional Payer Information
Payer Notes:
- OTHER INSURANCE UNKNOWN/UNVERIFIED

▾ Provider Information

Requesting Provider
Name: SMITH, JOHN MARK
Category: Requesting Provider
NPI: 9876543210
Payer Assigned Provider ID: 01234
Submitter ID: Z0001

Primary Care Provider
Name: JOHNSON, MARY K.
Category: Primary Care Provider
NPI: 0123456789
4321 Super Highway NE
DELAND, FL 32724

Health Care Facility
Name: BOULEVARD MEDICAL
Category: Health Care Facility
Type: Group

Health Care Facility
Name: TOBIAS PHYSICIANS
Category: Health Care Facility
Type: Group

Health Care Facility
Name: TRI-COUNTY PHYSICIANS GROUP
Category: Health Care Facility
Type: Group

We hope you find these enhancements helpful.