

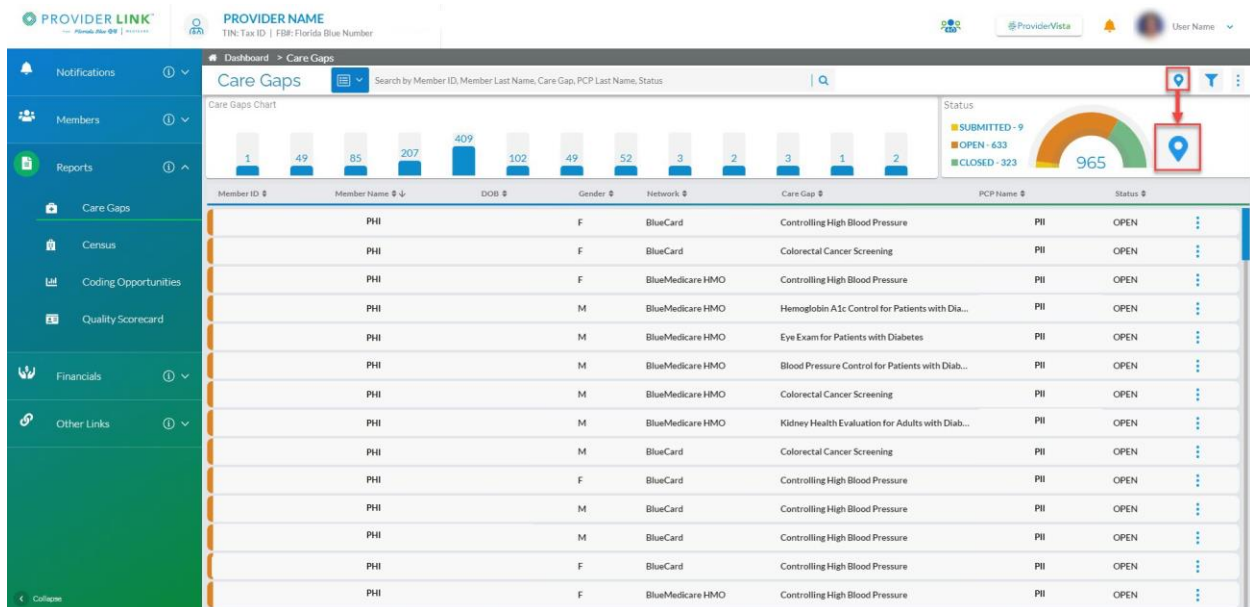
## New Feature Added to Provider Link

*The Platform for Managing the Unique Needs of Your Medicare Advantage Patients*

A March update to Provider Link™ (the official name of the Florida Blue Medicare provider platform) reflects the Centers for Medicare & Medicaid Services changes to Care Gaps for 2022. It also adds a new **Office Locator Filter** to allow providers to more easily focus on patients assigned to particular offices maintained by a group.

### Enhancement: Office Location Filter

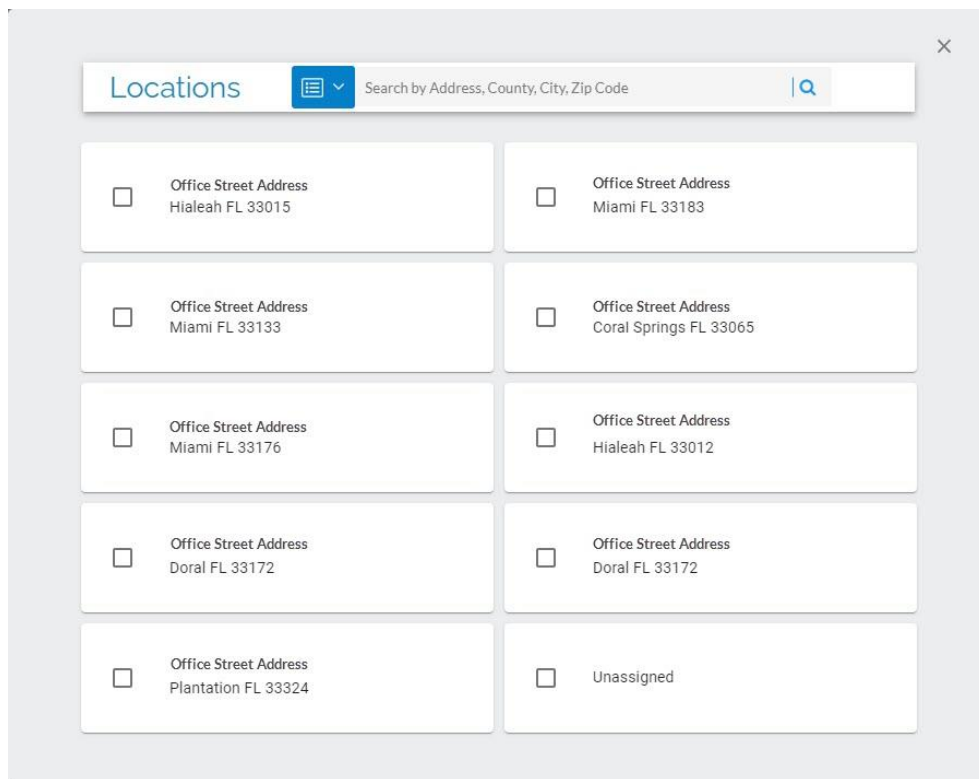
To help providers better manage their patients' care, the option to filter members by Office Location has been added to most of the non-financial pages in Provider Link. This allows providers to address key concerns like open Care Gaps or dropped Coding Opportunities by office, county, city or zip code, rather than by the group at large.



The screenshot shows the 'Care Gaps' dashboard in Provider Link. At the top, there's a search bar and a status summary: SUBMITTED - 9, OPEN - 633, CLOSED - 323, with a total of 965. Below this is a bar chart showing care gap counts for various categories. The main part of the dashboard is a table with columns for Member ID, Member Name, DOB, Gender, Network, Care Gap, PCP Name, and Status. A red box highlights a location pin icon in the top right corner of the table area, which is the 'Office Location Filter' icon.

### Office Location Filter Icon

Clicking on the new Office Location Filter icon (outlined in red above) brings up a filter window that displays all of the office locations for a group:



## Office Location Filter Window

These locations may be searched by address, county, city or zip code by using either the default Smart Search method or by selecting one of these options in the search criteria drop down menu:



Patients who are not currently assigned to a primary care physician and office will show as “Unassigned.”

### Get Started Today

Provider Link is in the provider portal in the Florida Blue Payer Space on [availity.com](https://availity.com). We recommend using Google Chrome for the best results. Your Availity<sup>®1</sup> administrator can grant access to the portal by checking the Provider Portal role in your user profile. Once access is granted, sign in to [availity.com](https://availity.com) with your existing user name and password to get started.

As a reminder, Provider Link educational material, including frequently asked questions and a user’s guide, are located in the Florida Blue Learning Center in the Florida Blue Payer Space on [availity.com](https://availity.com).



<sup>1</sup>Availity, LLC is a multi-payer joint venture company. For more information or to register, visit [Availity.com](https://availity.com).

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