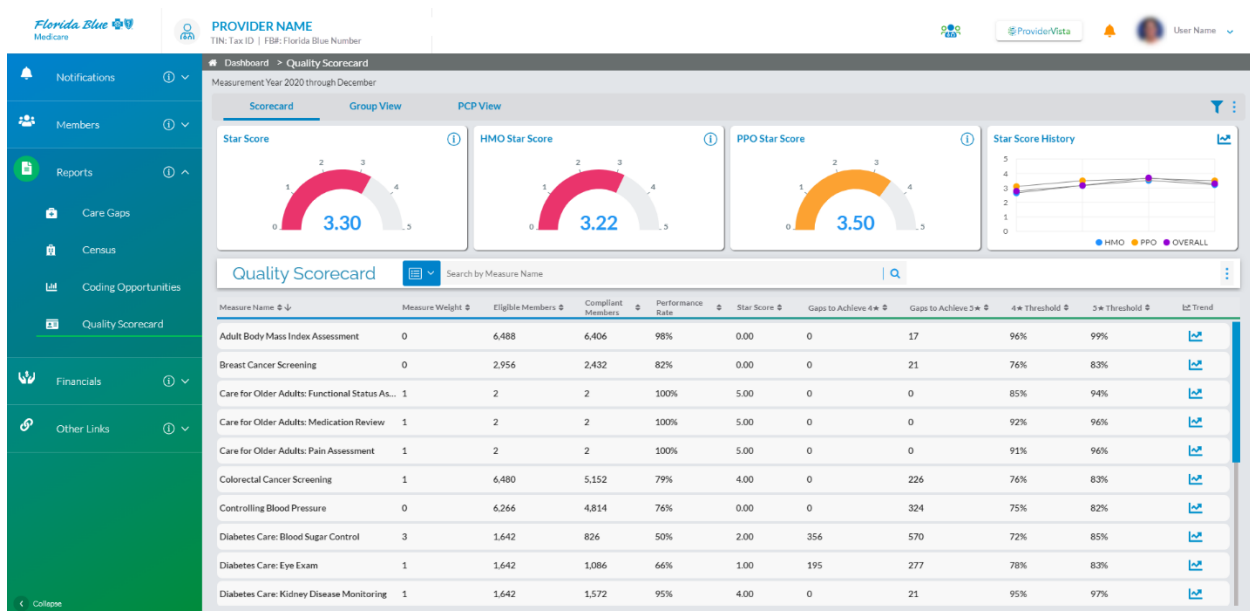


## Quality Bonus Program Scorecard Update in Provider Link™

The newest release of Provider Link™ (the official name of the Florida Blue Medicare provider platform) enhances the roster for provider groups and management service organizations (MSOs) to display Medicare Advantage PPO (MAPPO) members attributed to non-physician practitioners (NPPs), such as nurse practitioners and physician assistants. In addition, this release contains the following new development:

### Enhancement: Quality Scorecard

In this release, the Quality Scorecard page has been added to the Reports module. This presents summary and detailed information on an organization's or provider's prospective performance in Florida Blue Medicare's Quality and Efficiency Bonus Program. It was added to Provider Link to help providers succeed and even excel in this program.



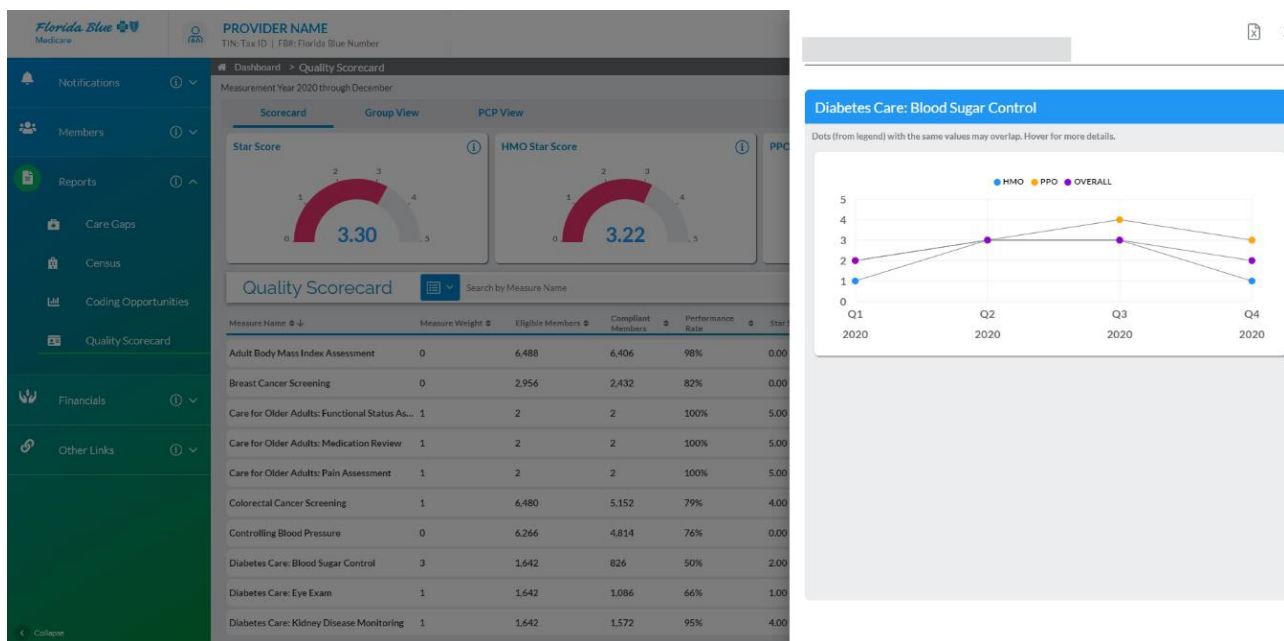
### Quality Scorecard Page

The Quality Scorecard page is loaded by default with the Scorecard tab selected. The graphs on the scorecard represent the current performance for the contracted entity that is logged in. If a contracted MSO user is logged in (a non-contracted provider may not see the Quality Scorecard as an option). If a contracted MSO, then the three tabs pictured above will display. If a contracted provider group user is logged in, then only the Scorecard and PCP tabs will

display. In this manner, higher organization levels will be able to see the details of subsidiary groups and/or individual providers.

The graphs on this page visually display the 1) overall (composite) score for both the HMO and PPO Stars scores 2) HMO Star score 3) PPO Star score and 4) overall and line of business performance trends over the last two years, by quarter, as in the Program.

Clicking on the chart icon in any row brings up a trend chart associated with the selected measure:



Quality Scorecard Measure Trend Chart

Hovering over one of the colored dots will display a pop-up window with the numeric values of each score for a given quarter.

### How to Access Provider Link

Provider Link is in the Florida Blue Payer Space on [availity.com](https://availity.com). Your practice administrator for Availity<sup>®1</sup> can grant access to the tool by checking the Provider Link box in the user profile. Once access is granted by the Availity administrator, sign in to Availity with your existing username and password to get started. The Provider Link User Guide is available for your reference in the Florida Blue Learning Center. You can access it through Payer Spaces on [availity.com](https://availity.com).

If you are not currently registered with Availity, follow the instructions to register at [availity.com](https://availity.com). You will need to define your users' roles in addition to your own role. For questions about registering, call 800-282-4548.



<sup>1</sup>Availity, LLC is a multi-payer joint venture company. For more information or to register, visit [availity.com](https://availity.com).

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