

## **Authorization Transactions Will Be Unavailable Online During the Weekend of March 26<sup>th</sup>**

Florida Blue is upgrading our Care Management system beginning Friday, March 26, at 5 p.m. until Monday, March 29, at 8 a.m. (All times are Eastern.)

### **How This Affects You**

You will not be able to submit authorization transactions through Availity<sup>®1</sup> during that time. If you try to submit a transaction, you will receive an error message. Neither Florida Blue nor Availity will receive the request.

### **In Case of an Urgent Situation**

If you need an urgent authorization or member transfer during this system upgrade, please call 800-955-5692 and follow the prompts to speak with an on-call nurse.

<sup>1</sup>Availity, LLC is a multi-payer joint venture company. For more information, visit [availity.com](https://www.availity.com).