



December 03, 2021

For Truli for Health and Florida Blue Providers

COVID-19 SPECIAL ALERTS

CMS: COVID-19 Vaccine and Monoclonal Antibody Treatment Billing Updates

The Centers for Medicare & Medicaid Services (CMS) is changing the way Florida Blue Medicare providers submit claims for COVID-19 vaccines and monoclonal antibody therapy. Starting January 1, 2022, providers will submit claims for COVID-19 vaccines, vaccine administration, including approved booster doses and monoclonal antibody therapy to Florida Blue Medicare. [Learn more>>](#)

COVID-19 Update as of October 21, 2021

In response to the coronavirus disease (COVID-19), we have made additional process updates which are now in place for our Commercial, Affordable Care Act (ACA), Medicare Advantage, Federal Employee Program® (FEP) and Truli for Health lines of business. We will keep you informed as information changes. **Note: For easy reference, new updates are noted in red throughout the communication.** [Learn more>>](#)

COVID-19 Provider Billing Guidelines

To ensure proper, timely reimbursement, please submit claims using the provider billing guidelines in the link below. Please check these guidelines regularly as they will be updated as needed. [Click here](#) and select **COVID-19 Provider Billing Guidelines**.

PHARMACY

Use CoverMyMeds for Retail and Self-Administered Specialty Pharmacy

The changes in prescription coverage and formulary modifications in the new benefit year mean more prior authorizations. It is easier to submit prior authorization requests for retail and self-administered specialty drugs with CoverMyMeds®. You can use this free tool for Florida Blue Commercial and Medicare patients, and for retail drug authorizations for your Truli for Health patients. [Learn more>>](#)

Commercial and Other Pharmacy Program Updates Effective January 2022

We are making changes to our pharmacy programs effective January 1, 2022. These changes affect our preferred drug lists and medication guides, including prior authorization requirements, the Responsible Quantity Program, Responsible Steps and the Pharmacy Coverage Exclusions List. Important changes are summarized in a recent Provider Bulletin. [Learn more>>](#)

New Process for Acquiring Botox

CVS Specialty® pharmacy (Caremark) notified Florida Blue that effective January 1, 2022, they will no longer stock or dispense Botox. Providers wishing to administer Botox will no longer be able to access it through "Drug Replacement" from CVS

Specialty. Providers will need to maintain their own supply, request authorization through the appropriate channel and submit claims to Florida Blue for reimbursement. [Learn more>>](#)

QUALITY / HEDIS / CAHPS

Coding Newsletter Focuses on ICD-10-CM Changes for 2022

Our December issue of Closing Gaps and Meeting Metrics highlights ICD-10-CM Diagnosis and Guideline Changes for 2022. [Learn more>>](#)

Updated HEDIS¹ PQA Tip Sheets Now Available

We have updated Pharmacy Quality Alliance (PQA) tip sheets for adherence measures to help you close your patients' care gaps:

- [Statin in Use with Person with Diabetes \(SUPD\)](#)
- [Proportion of Days Covered: Statins](#)
- [Proportion of Days Covered: Diabetes All Class](#)
- [Proportion of Days Covered: Renin Angiotensin System Antagonists](#)

SELF-SERVICE TOOLS

Verifying or Updating Your Provider Directory Profile Information Is Important

Keeping your profile information up to date helps our members find you when they search our directories for in-network providers. Please be sure to update or confirm information is accurate for all providers and/or health care facilities in your practice by **December 31, 2021**. The process is secure, quick and easy. Effective January 1, 2022, federal legislation will require all providers and health care facilities to verify and update their profile information each calendar quarter in order to remain listed in online provider directories. [Learn more>>](#)

For Florida Blue Providers Only

HEALTH CARE PLANS (MEDICARE ADVANTAGE)

Livongo Hypertension Pilot Program for Medicare Advantage Members

Over the next month, Medicare Advantage members diagnosed with hypertension will be offered a chance to enroll in a self-managed hypertension program to control their blood pressure. We have partnered with Livongo to offer this to our members at no extra cost to them for the duration of the program. [Learn more>>](#)

¹HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).