



August 21, 2025

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks ([Learn more>>](#)) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at [FloridaBlue.com > for providers > news > bulletins-and-faqs](https://www.floridablue.com/providers/news/bulletins-and-faqs).

For Florida Blue and Truli for Health Providers

ADMINISTRATIVE NEWS

Site of Care Reviews: Mandatory Prior Authorization for Certain Outpatient Procedures

Starting October 1, 2025, Florida Blue will initiate a Site of Care Review as part of its prior authorization process for select designated outpatient procedures. This applies to Florida Blue, Florida Blue HMO, and Truli for Health plans. [Learn more>>](#)

COMMUNITY RESOURCES

Medical-dental Integration Symposium: Maternal/Pediatric Health

Registration is open for the fifth annual Medical-dental Integration Symposium, presented by Florida Combined Life, USABLE, and the Florida Blue Foundation. The free, virtual symposium will be held September 10, from 2 p.m. to 5 p.m. ET. The theme is **Maternal/Pediatric Health: A Whole Person Approach**. Dentists, physicians, nurses, clinical, administrative staff of private/public facilities, and nonprofit clinics are invited. Continuing dental education credits will be provided. [Learn more>>](#)

NATURAL DISASTERS/HURRICANES

Remember These Important Guidelines During Hurricane Season

Natural disasters and other emergencies are unpredictable; however, we can be prepared and understand how to complete required transactions if a disaster occurs. Please remember to accept member ID cards from Florida Blue and Truli for Health members. We are providing other important reminders and guidelines to follow during these types of events. [Learn more>>](#)

PHARMACY

Pharmacy Updates to Commercially Insured Medical Coverage Guidelines Now Available

Each month and quarter, our Medical Coverage Guidelines (MCG) for the commercially insured are updated and published at [FloridaBlue.com](https://www.floridablue.com/providers/news/bulletins-and-faqs) under *Medical and Pharmacy Policies and Guidelines, What's New*. The August 15, 2025 updates include, but are not limited to, a revision to the **Vascular Endothelial Growth Factor Inhibitors for Ocular Neovascularization** MCG to include Avastin and biosimilars as preferred agents. Also included is a revision to the **Monjuvi** MCG to cover a new indication for relapsed or refractory follicular lymphoma. Many other MCG modifications are listed. [Learn more>>](#)

PROVIDER SELF-SERVICE TOOLS

Entry Option Replaces Manual Entry of Provider Information for Authorization Requests

Earlier this year, the Availity Essentials Authorizations tool was upgraded with a change to the provider name field. In the authorization workflow, instead of manually typing in the search field, providers will use the *Find a Provider* feature. This enhancement offers a more efficient provider lookup capability and ensures greater accuracy by pulling options from the most current provider demographics. [Learn more>>](#)

For Florida Blue Providers Only

ADMINISTRATIVE NEWS

Please Refer Members to Quest Diagnostics for Lab Services

We are reminding providers to refer Florida Blue members to Quest Diagnostics and its subsidiaries, AmeriPath and DermPath Diagnostics, our preferred in-network laboratory providers. With in-network providers, members can access quality care at the lowest out-of-pocket costs. [Learn more>>](#)

BEHAVIORAL HEALTH

Lucet's Behavioral Health Provider Scheduling Tool for Eligible Members

Eligible members with commercial and Medicare Advantage plans can find mental health providers more easily and directly schedule in-network care using Lucet's online booking tool. Lucet manages behavioral health benefits and services on behalf of Florida Blue. [Learn more>>](#)

BILLING AND CODING

Update to Hospital-Acquired Condition Policy

We are updating our Hospital-Acquired Conditions (HAC) policy, which uses the Centers for Medicare & Medicaid Services list of HAC categories and the current version of the Medicare Severity Diagnosis Related Groups grouper program (updated annually). Effective November 1, 2025, a corresponding payment reduction will be applied to commercial inpatient claims from participating acute care hospitals that receive outlier reimbursement based on a percentage of charges. This update does not affect inpatient commercial claims from non-participating providers or inpatient claims for Truli for Health hospitals receiving Medicare reimbursement. [Learn more>>](#)

FEDERAL EMPLOYEE PROGRAM

Optimizing Care Coordination for Various HEDIS Measures: AMR, CBP, GSD, SPC

The Blue Cross and Blue Shield Federal Employee Program (FEP) aims to improve the quality of care for its members by optimizing care coordination and closing care gaps. Implementing best practices and using Current Procedural Terminology (CPT) Category II codes for the Healthcare Effectiveness Data and Information Set (HEDIS) quality measures can help reduce costs, enhance the overall quality of care, and improve patient outcomes. [Learn more>>](#)

Promoting Flu Vaccination and Judicious Antibiotic Use for Acute Bronchitis

Flu season is approaching. The Florida Blue FEP team would like to emphasize two critical topics that can significantly impact patient outcomes: flu vaccination strategies and the appropriate treatment of acute bronchitis. [Learn more>>](#)

QUALITY / HEDIS / CAHPS

How to Report Confirmation of Pregnancy: Review of Prenatal CPT II Codes

Using CPT II codes to report confirmation of pregnancy and prenatal care is important. These codes provide valuable information about patients' health, enabling health care providers to track improvements, identify gaps or opportunities, and facilitate timely interventions for better health outcomes. [Learn more>>](#)

UTILIZATION MANAGEMENT AND OTHER PROGRAMS

Medicare Post Acute Care Program Management Transitioning From CareCentrix

Effective October 1, 2025, management of our Medicare Post Acute Care (PAC) program will transition from CareCentrix to Florida Blue Utilization Management. The PAC program will continue to provide authorizations for post-acute placement at skilled nursing facilities, acute inpatient rehabilitation, subacute rehabilitation, and long-term acute care. [Learn more>>](#)