



November 17, 2022

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks (Learn more>>) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at [floridablue.com](http://floridablue.com) > providers > news > bulletins-and-faqs.

## For Truli for Health and Florida Blue Providers

### PHARMACY

#### Pharmacy Updates to Commercially Insured Medical Coverage Guidelines Now Available

Each month and quarter, our Medical Coverage Guidelines (MCGs) for the Commercially insured are updated and published at [floridablue.com](http://floridablue.com) under *Medical and Pharmacy Policies and Guidelines, What's New*. This month, the November 15 updates include, but are not limited to, the **Spravato** MCG which now has buspirone as a qualifying non-antidepressant augmentation agent. The update also shows a new MCG for **Spevigo** for the treatment of generalized pustular psoriasis flares in adults. Many other MCG updates are listed. [Learn more>>](#)

## For Florida Blue Providers Only

### SELF-SERVICE TOOLS

#### ProviderVista and Provider Link Enhancements to Roll Out Through the End of Year

We are unveiling exciting updates to our ProviderVista and Provider Link portals through the end of the year. Soon you will see more data in the Census tab. The portals will adjust to nightly updates versus real-time, except for the census data. Other changes are described in the bulletin. [Learn more>>](#)

#### Reminder: Clinical Quality Validation Form To Retire This Year

The Clinical Quality Validation (CQV) form is an application used to upload medical documents and close members' care gaps. Most providers, however, are using other tools to specify members' care gap closures more efficiently. For this reason, the CQV application and form will be retired at the end of this year and will not be available after January 31, 2023. [Learn more>>](#)

### UTILIZATION MANAGEMENT AND OTHER PROGRAMS

#### Reminder: Changes Are Coming Soon for the Medicare Advantage Radiology Utilization Management Program

Starting December 1, 2022, Florida Blue Medicare will begin managing the radiology utilization management program for Medicare Advantage. In December, you will logon to Availity to request a pre-service review and click on Olive under Applications in the Florida Blue Payer Space to submit or check the status of an authorization review request. This will include requests for CT scans, MRIs/MRAs and PET scans. Magellan Healthcare will no longer manage the program. [Learn more>>](#)