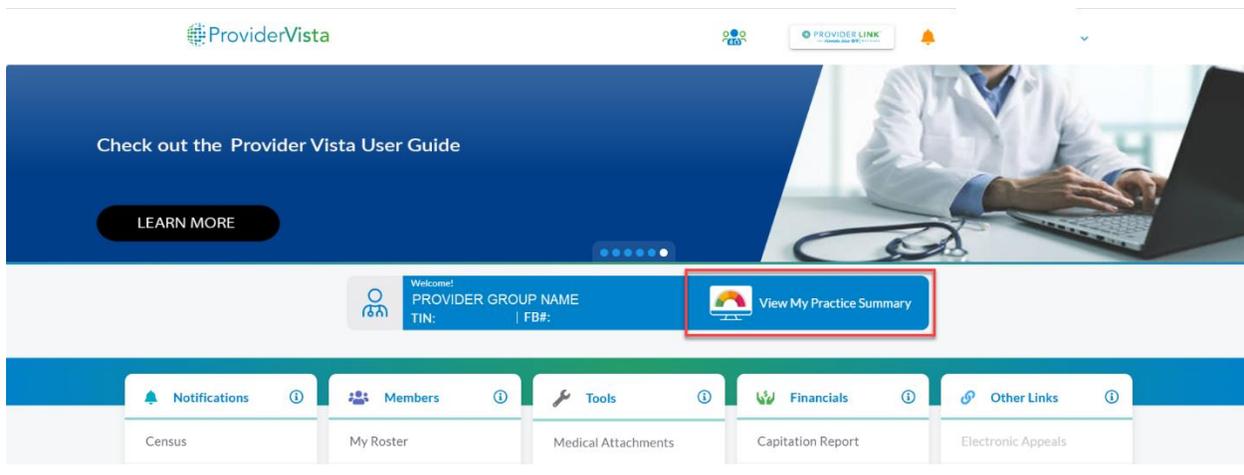Florida Blue
Your Health Solutions Partner

Valuable Insights Available in Your Summary Dashboard

As a valued provider, we want to ensure you have tools that help you deliver exceptional care to your patients. The **Practice Summary Dashboard** in ProviderVista, launched in September 2024, provides a comprehensive overview of your Florida Blue commercial member population.
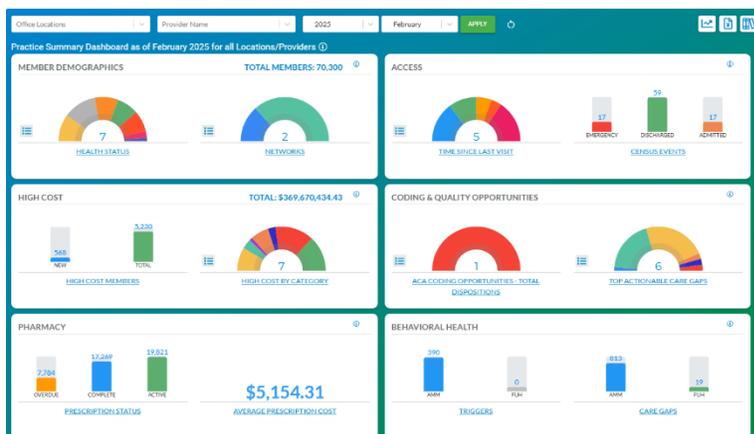
Within this tool, you can find member demographics, information on access to care, coding and quality opportunities. There is also helpful information about pharmacy and behavioral health. The dashboard is highly customizable, allowing you to filter data by location, provider name, year, month, and quarter.

To access the Practice Summary Dashboard, simply log in to ProviderVista and click *View My Practice Summary* next to your provider group name on the home page.
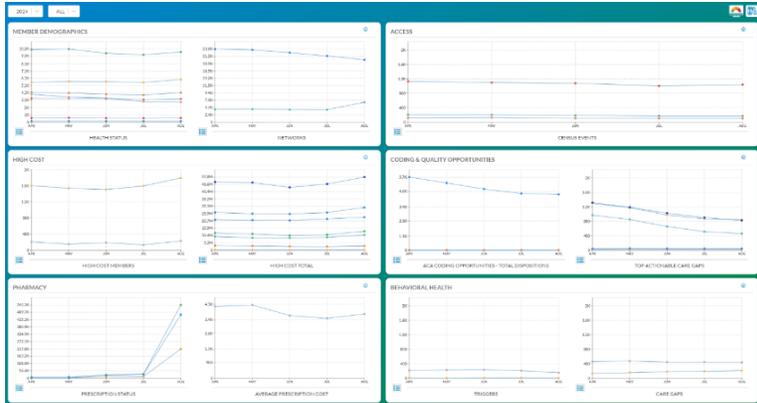
We encourage you to explore the Practice Summary Dashboard today and discover the valuable insights it has to offer.

ProviderVista > View My Practice Summary

The **Standard View** provides a detailed snapshot of your patient population. It features interactive charts you can hover over to see the member counts and/or percentages, for a deeper understanding of your population.

Florida Blue is an independent licensee of the Blue Cross and Blue Shield Association.

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A **Trend View** displays the same valuable information and allows you to track and analyze trends over time.

Member Demographics
Health Status – Displays the total number of members across health status by category: well, acute, at risk, chronic, complex, and end of life (EOL), with detailed counts available by hovering over segments.
Networks – Shows the distribution of members across the associated identified networks (HMO and PPO) with detailed counts available by hovering over segments.

Access
Time Since Last Visit – Shows the distribution of members by their last primary care provider (PCP) visit, categorized into the following intervals:

- <3 months
- 3 months
- 6 months

- 9 months
- 12+ months

Census Events –Displays the distribution of members across recent admission, discharge, and emergency events.

Coding and Quality Opportunities
ACA Coding Opportunities - **Total Dispositions** – Shows the distribution of members across coding opportunity dispositions (Current Conditions, Non-Existent, Acute Episode, Off Label Use, Insufficient Details, and Not Addressed).
Top Actionable Care Gaps – Displays the distribution of members across identified top actionable care gaps.

Pharmacy
Prescription Status – Displays the proportion and count of prescriptions categorized as:
- Complete - the end of the prescription period has passed
- Active - prescription is still active and being filled
- Overdue - prescription is active but a claim has not been processed within expected timeframe to remain adherent

Average Prescription Cost – Shows the mean calculation of prescription cost per quarter of your membership population.

Behavioral Health
Behavioral Health Triggers – Displays the population by trigger category for Antidepressant Medication Management (AMM) and Follow-Up After Hospitalization for Mental Illness (FUH). A trigger is an identified opportunity in a member's care that may require follow up.

Behavioral Health Care Gaps – Displays the distribution of members with care gaps related to AMM or FUH.

Need Access to Our Provider Portal?

Simply ask your Availity[1] Primary Access Administrator (PAA) to select the Provider Portal role in your profile. You will find the Provider Portal tile in the Florida Blue or Truli for Health Payer Space. As a reminder, ProviderVista and Provider Link educational materials, including frequently asked questions and a user's guide, are in the Florida Blue Learning Center in the Florida Blue and Truli for Health Payer spaces on Availity.com.