

Bluemail



June 26, 2025

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks (Learn more>>) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at [FloridaBlue.com > for providers > news > bulletins-and-faqs](https://floridablue.com/providers/news/bulletins-and-faqs).

Florida Blue and Truli for Health Providers

ADMINISTRATIVE NEWS

Please Direct Members to Quest Diagnostics for Lab Services

Remember to direct Florida Blue members to Quest Diagnostics, our in-network provider for lab services. Quest Diagnostics and its subsidiaries, AmeriPath and DermPath Diagnostics, are the preferred laboratory providers for most Florida Blue plans. [Learn more>>](#)

Risk Adjustment Data Validation Call for Medical Records

The Department of Health and Human Services requires health plans like Florida Blue to validate the accuracy of risk adjustment data submitted to the Centers for Medicare & Medicaid Services. As a result, you may receive medical record requests between July and November. [Learn more>>](#)

NATURAL DISASTERS/HURRICANES

Remember These Important Guidelines During Hurricane Season

Natural disasters and other emergencies are unpredictable; however, we can be prepared and understand how to complete required transactions in the event of a disaster. Please remember to accept member ID cards from Florida Blue and Truli for Health members. We are providing other important reminders and guidelines to follow during these types of events. [Learn more>>](#)

PHARMACY

Commercial and Other Pharmacy Program Updates

The latest changes to our pharmacy programs become effective July 1, 2025. These changes affect our preferred drug lists and medication guides, including prior authorization requirements, the Responsible Quantity Program, Responsible Steps, and the Pharmacy Coverage Exclusions List. [Learn more>>](#)

Pharmacy Updates to Commercially Insured Medical Coverage Guidelines Now Available

Each month and quarter, our Medical Coverage Guidelines (MCGs) for the commercially insured are updated and published at [FloridaBlue.com](https://floridablue.com) under *Medical and Pharmacy Policies and Guidelines, What's New*. The June 15, 2025 updates include, but are not limited to, a revision to the **Soliris** MCG to include the biosimilar agents Epsynli and Bkempv. This update also has a revision to the **Uplizna** MCG to include the indication for immunoglobulin G4-related disease (IgG4-RD). Many other MCG changes are listed.

[Learn more>>](#)

PROVIDER SELF-SERVICE TOOLS

Availity URL Change: New Address for Essentials Login

The web address for Availity Essentials is changing. Beginning July 16, 2025, users will be redirected automatically to the new URL, essentials.availity.com. To support a smooth transition, we are sharing some tips and reminders. [Learn more>>](#)

QUALITY / HEDIS / CAHPS

Keep Your Patients Healthy Through HPV Vaccination

Health care providers play an essential role in increasing human papillomavirus (HPV) vaccine rates among patients, particularly pre-adolescents ages 9 to 13. A physician's recommendation is key in motivating parents to have their children vaccinated against HPV. Be sure to make the HPV vaccine a priority before the new school year begins. [Learn more>>](#)

Statins for Patients with Diabetes and Cardiovascular Disease

A sizable number of our adult members, your patients, are living with diabetes and/or heart disease. Together, we can help improve their health by following HEDIS quality guidelines from the Statins for Patients with Diabetes and Cardiovascular Disease measure. [Learn more>>](#)

For Florida Blue Providers Only

QUALITY / HEDIS / CAHPS

Sign Up for Florida Blue's Next HEDIS Innovations Webinar on July 29

Join us for our next webinar on July 29, 2025. You will hear best practices and the latest on the Adult Immunization Status (AIS) and Childhood Immunization Status (CIS), as well as other preventive HEDIS measures. Continuing medical education (CME) credit is available. [Learn more>>](#)

UTILIZATION MANAGEMENT AND OTHER PROGRAMS

Change in Medicare Post Acute Care Program Management

Effective October 1, 2025, management of our Medicare Post Acute Care (PAC) program will transition from CareCentrix to Florida Blue Utilization Management. The PAC program will continue to provide authorizations for post-acute placement at skilled nursing facilities, acute inpatient rehabilitation, sub-acute rehabilitation, and long-term acute care. [Learn more>>](#)

HMO coverage is offered by Truli for Health and Florida Blue HMO, affiliates of Florida Blue. Health insurance is offered by Florida Blue. These companies are Independent Licensees of the Blue Cross and Blue Shield Association.