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Find Truli for Health Resources Online: Provider Manual and Guides at Your Fingertips

The Truli for Health (Truli) provider manual, guides for medications, medical coverage, and Health Insurance Portability and Accountability Act (HIPAA) compliance resources are just a few keystrokes away. Visit Truli's provider web page at truliforhealth.com/providers and scroll down to the **Resources** section for these materials and more.

Here is an overview of the information you will find.

Truli for Health Provider Manual

The provider manual is your go-to resource. It includes important information about Truli claims and billing guidelines, quality performance measures and programs for behavioral health, pharmacy, and other processes. It also details how to submit referrals, authorizations, and specialist notifications.

The Provider Manual has two sections:

1. [Participation, Product, UM](#)
2. [Programs, Member and Provider Rights](#)

Because Truli members do not need their PCP to refer them to a specialist, all specialists must submit notifications in Availity^{®1}. Please refer to the Participation, Product, UM manual to learn more about the specialist notification process. You also can find the Truli provider manual in Availity at availity.com. Log in and select **Truli for Health** under **Payer Spaces**, then select **Resources** and scroll down to find **Truli for Health Provider Manual**. You may also access the manual at truliforhealth.com/providers, in the **Provider Manuals** section.

Truli Medication Guides

Truli offers three different drug list options to members: Truli Rx Choice, Truli Rx Flex and Truli Rx Basic. These medication guides have information about Truli's preferred retail pharmacies, covered drugs and links to our Truli for Me Drug List. You will also find links to important forms related to members' drug coverage.

Medical Policies (Medical Coverage Guidelines)

Because Truli is an affiliate of Florida Blue, Truli uses Florida Blue's Medical Coverage Guidelines (MCGs). In the MCGs, you will find guidelines for allergy testing, durable medical equipment, sleep testing, certain drug therapies, oncology medications, non-covered services and much more.

¹Availity LLC is a multi-payer joint venture company. For more information or to register, visit availity.com.

Health coverage is offered by Truli for Health, an affiliate of Florida Blue. These companies are Independent Licensees of the Blue Cross and Blue Shield Association.

Truli for Health Companion Guides

To comply with HIPAA, we have companion guides that address standards for the electronic data interchange (EDI). Please refer to the Truli for Health Companion Guides for details on submitting professional and institutional electronic claim transactions.

Questions?

For questions about eligibility and benefits, please visit Availity at [availity.com](https://www.availity.com). For other inquiries and general information, please call the Provider Contact Center at 833-238-8144.